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**Account Number** 601 939-7938 199 0596

**Billing Date** Nov 17, 2010

**WebSite** att.com



Bill-At-A-Glance	
Previous Bill	41.08
Payment Received 10-28 Thank You!	41.08 CR
Adjustments	.00
Balance	.00
Current Charges	40.94
Total Amount Due	\$40.94
Amount Due in Full by	Dec 7, 2010

Billing Summary		
Questions? Visit att.com	Page	
Plans and Services  1 888 757-6500 PIN: 6245  Repair Service:  1 877 737-2478	1	40.94
<b>AT&amp;T Long Distance Service</b> 1 888 757-6500	2	.00
<b>Total Current Charges</b>		40.94

# **News You Can Use Summary**

· PREVENT DISCONNECT - CARRIER INFORMATION · AT&T LD WEB NOTICES · ELECTRONIC PAYMENTS AT&T PRIVACY POLICY . PER USE RATE CHG

· LOCAL DA RATE CHG

See "News You Can Use" for additional information.

n bottom portion with your check in the enclosed envelope

## **AT&T Benefits**

· Bring AT&T U-verse~ home for the holidays

Want to bring the family together this holiday season? Give them TV like they've  $\,$ never seen before with U-verse. Record up to 4 shows at once on one DVR, and get all the shows they want in one place. Geographic and service restrictions apply. Call 1.866.917.0698 or go online at att.com/nextgenerationtv today! Offer code AL18-140X.

## Plans and Services

Monthly Service - Nov 17 thru Dec 16			
1.	Residential Line	19.01	
2.	Caller-ID Name-Number Delivery	9.99	
	Anonymous Call Blocking		

**Total Monthly Service** 29.00

Additions and Changes to Service

This section of your bill reflects charges and credits resulting from account activity. Item Monthly Amount No. Description Quantity Rate Billed Activity on Sep 30, 2010 Your bill reflects a credit for a change in rates for: (Monthly Charges are prorated from Oct 1, 2010 through Nov 16, 2010) .08CR 3. Federal Universal Service Fee .05

**Surcharges and Other Fees** Item Quantity <u>No.</u> Description .83 Federal Universal Service Fee Federal Subscriber Line Charge 6.50 **Total Surcharges and Other Fees** 7.33

**Government Fees and Taxes** Item <u>No.</u> Description Quantity 1.07 Federal Excise Tax 6. MS - State/Local Tax 2.54 Telecommunications Relay Svc .03 Emergency 911 Service 1.00 MS Emergency Telecommunicator .05 **Total Government Fees and Taxes** 4.69

40.94 **Total Plans and Services** 

Local Services provided by AT&T Mississippi.

\$40.94 **DUE BY:** Dec 7, 2010

Amount After Dec 17, 2010 \$44.94

at&t

Billing Date Nov 17, 2010

Account Number

601 939-7938 199 0596

JAS FTHOMPSON 112 MAXINE DR MS 39208-4909 PEARL

Please include your account number on your check.

Make checks payable to:

AT&T P.O. BOX 105503 ATLANTA, GA 30348-5503

Page Account Number

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## **AT&T Long Distance Service**

### Important Information

For AT&T Long Distance Service Billing Questions, Call 1-888-757-6500.

Total AT&T Long Distance Service

.00

## News You Can Use

#### PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$39.86. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

### CARRIER INFORMATION

Our records indicate that you have selected AT&T or a company that resells their services as your primary local toll carrier and AT&T Long Distance Service or a company that resells their services as your primary long distance carrier. Please contact us if this does not agree with your records.

### **ELECTRONIC PAYMENTS**

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at www.att.com

### AT&T LD WEB NOTICES

Beginning 01/01/2011, price increase notices for various services will be provided by web only, at att.com/s-increasenotices, namely: 1)

intrastate/interstate/international TRANSACTION-BASED SERVICES (e.g., Operator/ Directory Services, Public Payphone Surcharge, calling /credit card calls), and INTERNATIONAL MOBILE TERMINATION CHARGES, which will be posted 30 days in advance; and 2) interstate and international Federal Universal Service Fund Charge (a DISCRETIONARY FEE that may change quarterly), which will be posted at least 3 days in advance. Visit att.com/mobileterm any time for International Mobile Termination Charges. If you do not have access to the internet, call the toll-free number on your long distance bill for rates or for price increase notices. Rates are also available for Transaction-Based Services at the time the call is placed by pressing 0 for an operator.

### AT&T PRIVACY POLICY

AT&T is updating its privacy policy. Visit att.com/privacy for the updated privacy policy and learn more about our commitments, privacy safeguards and customer choices.

#### PER USE RATE CHG

Beginning on or after January 3, 2011, the Per Use Rate for the following services is scheduled to increase from \$2.00 to \$3.00: Three-Way Calling, Call Return, Repeat Dialing and BusyConnect. For questions or more information, you can reference your Service Agreement at att.com/serviceagreement or call us at 1.800.288.2020.

#### LOCAL DA RATE CHG

Beginning on or after January 3, 2011, the Per Use Rate for Local Directory Assistance (DA) is scheduled to increase from \$1.79 to \$1.89. If you have questions about this change, please call your AT&T representative at 1.800.288.2020.

### PRICE INCREASE

Effective January 12, 2011, for AT&T Long Distance customers who have not chosen a domestic calling plan and whose current in-state and state-to-state per minute direct-dialed rate is \$.33; this rate will increase to \$.39 For information on AT&T's competitive long distance calling plans or to cancel your service, please refer to the phone number on the front of your bill. Thank you for choosing AT&T Long Distance.

### LOCAL TOLL INCREASE

Beginning on or after January 1, 2011, the interstate long distance per minute rate will increase to \$0.70. If you have an AT&T long distance plan, this message does not apply to you. If you have questions about this change, you can reference your Residential Service Agreement, including the Price List, at att.com/serviceagreement or call your AT&T representative at 1.800.288.2020.

### PAYMENT OPTIONS

Visit att.com to pay your AT&T bills online FREE of charge. Additional payment options can also be viewed online. Self-service is available anytime day or night by calling 1.888.757.6500 - just say "Pay My Bill". Payments made with an AT&T representative may be subject to a \$5.00 payment convenience fee.

## **Terms and Conditions**

### LATE CHARGE REMINDER

A \$4.00 Late Payment Charge may apply to an unpaid current charges balance as of your next bill date.

## DISPUTED DEBTS

Please note, any check or payment instrument in an amount less than the full amount due that you send AT&T marked "PAID IN FULL" or otherwise tender as full satisfaction of a disputed amount, must be sent to AT&T Accounts Receivable Management, 333 Commerce St, FLR 20, Nashville TN 37201-1800 and NOT the payment address shown on the payment return document. Thank you for choosing AT&T for your communications needs.

## RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

### **BILL DISCREPANCY**

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.

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Thank you for being a valued AT&T customer! When you send us a check as payment, you give a one time authorization to clear your check electronically, we will present an image copy of your check for payment. If you do not wish to participate in AT&T's check conversion program please call 1,800.231.2021. If you want to save time an image copy of your check for payment. If you do not wish to participate in AT&T's check conversion program please call 1,800.231. If you want to save time and stamps, sign-up for auto payment at www.att.com/stoppaper using your checking account or credit card. It's easy, secure, and convenient!





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## **Terms and Conditions**

### SERVICE INFORMATION

Your local services are provided by AT&T Mississippi (BellSouth Telecommunications, Inc.). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), AT&T Communications of the South Central States, LLC, and/or AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Price Lists, Service Guides and/or Tariffs, go to att.com/servicepublications.

