

Page 1 of 5

**Account Number** 601 664-6792 793 0590

Billing Date Jul 17, 2011

WebSite att.com

Bill-At-A-Glance	
Previous Bill	203.26
Payment Received 7-01 Thank You!	203.26 CR
Adjustments	.00
Balance	.00
Current Charges	288.47
Total Amount Due	\$288.47
Amount Due in Full by	Aug 6, 2011

Billing Summary		
Questions? Visit att.com	Page	
Plans and Services  1 888 757-6500 PIN: 8570  Repair Service:  1 877 737-2478	1	112.02
Internet Services 1 888 321-2375	2	22.95
<b>AT&amp;T Wireless Services</b> 1 888 757-6500	2	153.50
Total Current Charges		288.47

# **News You Can Use Summary**

PREVENT DISCONNECT
 ELECTRONIC PAYMENTS
 LIFELINE
 CARRIER INFORMATION
 AT&T LD WEB NOTICE
 PAYMENT OPTIONS

- AT&T UNIVERSAL CARD

See "News You Can Use" for additional information.

Plans and Services

Prom	otions and Discounts	
Item		
No.	<u>Description</u>	
1.	Concession Credit-Eligible	9.19 C
	Package Components	
Mont	hly Service - Jul 17 thru Aug 16	
2.	Complete Choice ® Basic	23.00
	Residential Line	
	Call Waiting ID	
	Caller-ID Name-Number Delivery	
	Anonymous Call Blocking	
3.	Privacy Manager®	4.77
Total	Monthly Service	27.77

This section of your bill ref	lects charges and credi	ts resulting	
from account activity.			
Item		Monthly	Amount
No. Description	<u>Quantity</u>	<u>Rate</u>	<u>Billed</u>
Activity on Jun 30, 2011			
Your bill reflects a credit			
for a change in rates for:			
(Monthly Charges are pro	ated from		
Jul 1, 2011 through Jul 16,	2011)		
4. Federal Universal Sc	ervice Fee 1	.03	.02CR
5. Federal Subscriber	Line 1	.04	.02CR
Charge			
Activity on Jul 3, 2011			
Order No. ZMBH2961BR			
One-Time Charges			
6. I&M Labor Basic	1		80.00
Maintenance			

Surcharges and Other Fees			
Item			
<u>No.</u>	<u>Description</u>	<u>Quantity</u>	
7.	Federal Universal Svc Fee-Addl	1	.65
8.	Federal Subscriber Line Charge	1	3.87
Total	Surcharges and Other Fees		4.52

Gove	rnment Fees and Taxes		
Item			
<u>No.</u>	<u>Description</u>	Quantity	
9.	Federal Excise Tax		.67
10.	MS - State/Local Tax		7.21
11.	Telecommunications Relay Svc	1	.03
12.	Emergency 911 Service	1	1.00

Local Services provided by AT&T Mississippi.

Repaired

**Total Additions and Changes to Service** 

Return bottom portion with your check in the enclosed envelope.

DUE BY: Aug 6, 2011 \$288.47

Amount After Aug 17, 2011 \$292.47



Billing Date Jul 17, 2011

Account Number

601 664-6792 793 0590

JAMES THOMPSON 112 MAXINE DR JACKSON MS 39208-4909

79.96

Please include your account number on your check.

Make checks payable to:

AT&T P.O. BOX 105503 ATLANTA, GA 30348-5503



Page 2 of 5

601 664-6792 793 0590 **Account Number** 

**Billing Date** Jul 17, 2011



# Plans and Services

## **Government Fees and Taxes - Continued**

Item

Quantity Description No.

MS Emergency Telecommunicator .05 **Total Government Fees and Taxes** 8.96

**Total Plans and Services** 112.02

# **AT&T Internet Service**

#### **Important Information**

Charges appearing in this section are for services that may be provided by AT&T Internet Services and/or by BellSouth Telecommunications, Inc.

# **Itemized Charges and Credits**

# Billed on Behalf of BellSouth Telecommunications, Inc

From July 01 through July 31 User ID: jamest46@bellsouth.net DSI: 601 664-6792

2. FastAccess® DSL Xtreme

From July 01 through July 31 User ID: jamest46@bellsouth.net

DSL: 601 664-6792 15.00 CR 3. Internet Service Discount Total Billed on Behalf of BellSouth Telecommunications, Inc 22.95 **Total Itemized Charges and Credits** 22.95

**Total Internet Services** 22.95

# AT&T Wireless Services

# Important Information

Add a Line with Family Talk from AT&T FamilyTalk(R) plans start at just \$69.99/month including 700 Rollover Minutes. Add up to three additional lines for only \$9.99 each. Sign up now by calling 800-449-1672 or visit ATT.COM/ADDALINE

## Important Information - Continued

## AT&T Surcharges

AT&T surcharges include: Regulatory Cost Recovery Charge to recover costs to comply with government assessments and regulations; Universal Service Charges; and gross receipts charges. They are not taxes and are subject to change.

## DirectBill Charges

Detail of DirectBill charges can be viewed at att.com/directbill. The direct billing option offers you the ability to purchase products such as ringtones, games, graphics and wireless software from AT&T preferred Internet merchants.

## Attention TTY Users

For Deaf/hard of hearing customers: (TTY) 1 866 241-6567

Questions on accessibility by persons with

disabilities: 1 866 241-6568

## Wireless Summary - 578026229083

## Cycle Dates: May 29, 2011 - Jun 28, 2011

Monthly Service	\$134.97
Credits, Adjustments and Other Charges	\$5.56
Taxes	\$12.97
Total Wireless Charges	\$153.50

## **Mobile Charges Summary**

37.95

601 259-3189 Group: 1	
KIMBERLY THOMPSON	
Monthly Service	\$9.99
Credits, Adjustments and Other Charges	\$0.78
Taxes	\$1.80
Charges for this mobile	\$12.57

# 601 259-3879 Group: 1

JAMES THUMPSON	
Monthly Service	\$110.00
Credits, Adjustments and Other Charges	\$3.79
Taxes	\$9.01
Charges for this mobile	\$122.80
•	

# 601 259-6789 Group: 1

200 0700 Group. 1	
NATHAN THOMPSON	
Monthly Service	\$14.98
Credits, Adjustments and Other Charges	\$0.99
Taxes	\$2.16
Charges for this mobile	\$18.13

# Group Usage Summary - Group: 1

# Voice

# **Rollover Summary**

Previous Balance	9,386
Unused Minutes Added	851
Minutes Expired (*)	-1,195
Current Rollover Bálance	9,042
(*) Unused Plan Minutes Expired	•
After 12 Billing Periode	

After 12 Billing Periods

©2008 AT&T Intellectual Property. All rights reserved.

Х

payment at www.att.com/stoppaper using your checking account. It's easy, secure, and convenient! the terms and conditions of your AT&T Service Agreement. Returned checks may be presented electronically. If you want to save time and stamps, sign up for auto copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in from your account as soon as the same day your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn



Page 3 of 5

601 664-6792 793 0590 **Account Number** 

.00

**Billing Date** Jul 17, 2011

# AT&T Wireless Services

15. Regulatory Cost Recovery Charge

AT&T Wireless Services		601 259-3189 - KIMBERLY THOMPSON - Continued	
		16. Federal Universal Service Charge	.44
Group Usage Summary - Group: 1 - Continued		Total Credits, Adjustments and Other Charges	.78
FTATUNTYNTN1400RUMUN			
462 Minutes Used by 601 259-3189		Voice Usage Summary	
786 Minutes Used by 601 259-3879		Unlimited M2M	
1799 Minutes Used by 601 259-6789		240 Minutes Used	
3047 Minutes Used by This Group		Unity Shared M21	
1400 Minutes Included		Unity Shared M2L 3 Minutes Used	
Data			
FTATUNTYNTN1400RUMUN		Unlimited N&W	
1,226 Text Messages Used by 601 259-3189		74 Minutes Used	
88 Text Messages Used by 601 259-3879		1400 Rollover Mins	
1,458 Text Messages Used by 601 259-6789		145 Minutes Used	
2,772 Text Messages Used by This Group		B . II . 0	
		Data Usage Summary FAMILY MSG UNLIMITED	
601 259-3189 - KIMBERLY THOMPSON		1,226 Text Messages Used	
Monthly Service		1,220 Text hessages used	
Jun 29 thru Jul 28		Taxes	
1. FTATUNTYNTN1400RUMUN	9.99	17. Local Wireless 911 Surcharge	1.00
1400 ANYTIME MINUTES		18. MS 911 Training Fee	.05
Anytime Min Rollover		19. MS State Telecom Tax	.75
BasicVoiceMail		Total Taxes	1.80
Call Forward Conditional Call Forward Immediate		Total for 601 259-3189	12.57
Call Hold			
Call Waiting		601 259-3879 - JAMES THOMPSON	
Caller ID		Monthly Service	
Direct Bill Detail		Jun 29 thru Jul 28	
Family Talk		20. FTATUNTYNTN1400RUMUN	80.00
Message Waiting Ind		1400 ANYTIME MINUTES	
Nation GSM		Anytime Min Rollover	
Three Way Calling		BasicVoiceMail Call Forward Conditional	
UNL Nght & Wknd Min		Call Forward Immediate	
Unlimited M2M Expnd	00	Call Hold	
2. AT&T Direct Bill	.00	Call Waiting	
3. AT&T Domestic LD Toll Domestic	.00	Caller ID	
Toll International		Direct Bill Detail	
4. AT&T Roam LD	.00	Family Talk	
Toll Domestic	.00	Message Waiting Ind	
Toll International		Nation GSM	
5. EXPANDEDINTLROAM	.00	Three Way Calling	
6. GSM Coverage Area	.00	UNL Nght & Wknd Min	
7. IntlDialingAllowed	.00	Unlimited M2M Expnd	00
8. IntlRoamAllowed	.00	21. AT&T Direct Bill	.00.
9. Off-Network Roam	.00	22. AT&T Domestic LD Toll Domestic	.00
10. Unity Shared M2L	.00	Toll International	
11. Unlimited M2M	.00	23. AT&T Roam LD	.00
12. Unlimited N&W	.00	Toll Domestic	.00
13. DATA OPT OUT	.00	Toll International	
14. FAMILY MSG UNLIMITED	.00	24. EXPANDEDINTLROAM	.00
Pict Video MSG		25. GSM Coverage Area	.00
Text Messaging		26. IntlDialingAllowed	.00
Total Monthly Service	9.99	27. IntlRoamAllowed	.00
		28. Off-Network Roam	.00
Credits, Adjustments and Other Charges		29. Unity Shared M2L	.00
15 Regulatory Cost Recovery Charge	3/1	00 Hallania - I MOM	00

30. Unlimited M2M

.34



4 of 5 Page

601 664-6792 793 0590 Account Number **Billing Date** Jul 17, 2011



**AT&T Wireless Services** 

AT&T Wireless Services	
601 259-3879 - JAMES THOMPSON - Continued	
1. Unlimited N&W	.00
2. Uverse Green	.00
3. DATA OPT OUT	.00
4. FAMILY MSG UNLIMITED	30.00
Pict Video MSG	
Text Messaging Total Monthly Service	110.00
Total Monthly Service	110.00
Credits, Adjustments and Other Charges	
5. Regulatory Cost Recovery Charge	.34
6. Federal Universal Service Charge	3.45
Total Credits, Adjustments and Other Charges	3.79
Voice Usage Summary Unlimited M2M 593 Minutes Used	
Unity Shared M2L 122 Minutes Used	
Unlimited N&W 31 Minutes Used	
1400 Rollover Mins 40 Minutes Used	
Data Usage Summary FAMILY MSG UNLIMITED 88 Text Messages Used	
Taxes	
7. Local Wireless 911 Surcharge	1.00
8. MS 911 Training Fee	.05
9. MS State Telecom Tax	7.96
Total Taxes	9.01
Total for 601 259-3879	122.80
601 259-6789 - NATHAN THOMPSON	
Monthly Service Jun 29 thru Jul 28	
10. FTATUNTYNTN1400RUMUN	9.99
1400 ANYTIME MINUTES	0.00
Anytime Min Rollover	
BaśicVoiceMail	
Call Forward Conditional	
Call Forward Immediate	
Call Hold	
Call Waiting	
Caller ID Direct Bill Detail	
Family Talk	
Message Waiting Ind	
Nation GSM	
Three Way Calling	
UNL Nght & Wknd Min	
Unlimited M2M Expnd	_
11. AT&T Direct Bill	.00
12. AT&T Domestic LD	.00

601 259-6789 - NATHAN THOMPSON - Continued	
Toll Domestic	
Toll International	
13. AT&T Roam LD	.00
Toll Domestic	
Toll International	
14. EXPANDEDINTLROAM	.00
15. GSM Coverage Area	.00.
16. IntlDialingAllowed	.00.
17. IntlRoamAllowed	.00.
18. Off-Network Roam	.00
19. Smart Limit/Wireless	4.99
20. Unity Shared M2L	.00.
21. Unlimited M2M 22. Unlimited N&W	.00. 00.
23. DATA OPT OUT	.00.
24. FAMILY MSG UNLIMITED	.00.
Pict Video MSG	.00
Text Messaging	
Total Monthly Service	14.98
Total Montally Colvido	11.00
Credits, Adjustments and Other Charges	
25. Regulatory Cost Recovery Charge	.34
26. Federal Universal Service Charge	.65
Total Credits, Adjustments and Other Charges	.99
Total ordato, Adjustments and other ondriges	.00
Voice Usage Summary Unlimited M2M 581 Minutes Used	
Unity Shared M2L 149 Minutes Used	
Unlimited N&W 705 Minutes Used	
1400 Rollover Mins 364 Minutes Used	
Data Usage Summary FAMILY MSG UNLIMITED 1,458 Text Messages Used	
Taxes	
27. Local Wireless 911 Surcharge	1.00
28. MS 911 Training Fee	.05
29. MS State Telecom Tax	1.11
Total Taxes	2.16
Total for 601 259-6789	18.13
Total AT&T Wireless Services	153.50
Wireless services provided by AT&T Mobility	
miletess services provided by Alar Houlitty	







## News You Can Use

## PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$25.34. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection

#### CARRIER INFORMATION

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

#### ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at www .att.com

#### AT&T LD WEB NOTICE

REMINDER Price & fee increase notices for certain services are provided by web only, at att.com/s-increasenotices: 1) Domestic/International (INTL) TRANSACTION-BASED SERVICES, 2) INTL MOBILE TERMINATION CHARGES (rates at att.com/mobileterm), and 3) Federal Universal Service Fund Charge (a DISCRETIONARY FEE). If you don't have web access, call the number on your long distance bill for rates/increase notices.

Lifeline offers a discount on monthly local phone service and line connection charges. To qualify you must meet certain eligibility criteria including, but not limited to receiving benefits from Medicaid, Supplemental Nutrition Assistance Plan (SNAP) formerly food stamps, SSI, Federal Public Housing, LIHEAP, TANF, National School Free Lunch Program or income at or below 135% of the poverty level. Additional discounts may be available if you reside on a federally recognized tribal land. Please call 1.800.288.2020.

#### PAYMENT OPTIONS

Visit att.com to pay your AT&T bills online FREE of charge. Additional payment options can also be viewed online. Self-service is available anytime day or night by calling 1.888.757.6500 - just say "Pay My Bill". Payments made with an AT&T representative may be subject to a \$5.00 payment convenience fee.

## AT&T UNIVERSAL CARD

SAVE UP TO 10% ON YOUR AT&T SERVICES with AT&T Universal Savings Card for the first 12 months and up to 5% savings thereafter. No Annual Fee. Call 1.800.361.9652 for details.

# **Terms and Conditions**

#### LATE CHARGE REMINDER

A \$4.00 Late Payment Charge may apply to an unpaid current charges balance as of vour next bill date.

#### DISPUTED DEBTS

Please note, any check or payment instrument in an amount less than the full amount due that you send AT&T marked "PAID IN FULL" or otherwise tender as full satisfaction of a disputed amount, must be sent to AT&T Accounts Receivable Management, 2200 Pinecroft Road Suite 300, Greensboro, NC 27407-4990 and NOT the payment address shown on the payment return document. Thank you for choosing AT&T for your communications needs.

#### RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

## **BILL DISCREPANCY**

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.

#### SERVICE INFORMATION

Your local services are provided by AT&T Mississippi (BellSouth Telecommunications, Inc.). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), AT&T Communications of the South Central States, LLC, and/or AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Price Lists, Service Guides and/or Tariffs, go to att.com/servicepublications.

