



JAMES THOMPSON  
112 MAXINE DR  
JACKSON MS 39208-4909

Page 1 of 6  
Account Number 601 664-6792 793 0590  
Billing Date Oct 17, 2011

WebSite att.com

Bill-At-A-Glance

Previous Bill	202.78
Payment Received 9-29 Thank You!	202.78 CR
Adjustments	.00
Balance	.00
Current Charges	202.60
<b>Total Amount Due</b>	<b>\$202.60</b>
Amount Due in Full by	<b>Nov 6, 2011</b>

Billing Summary

Questions? Visit <b>att.com</b>	Page	
<b>Plans and Services</b>	1	26.53
1 888 757-6500 PIN: 8570		
Repair Service:		
1 877 737-2478		
<b>Internet Services</b>	2	22.95
1 888 321-2375		
<b>AT&amp;T Wireless Services</b>	2	153.12
1 888 757-6500		
<b>Total Current Charges</b>		<b>202.60</b>

News You Can Use Summary

- PREVENT DISCONNECT
  - ELECTRONIC PAYMENTS
  - STOP, THINK, CONNECT
  - PAYMENT OPTIONS

See "News You Can Use" for additional information.
- CARRIER INFORMATION
  - MOVING SOON?
  - UNIVERSAL SVC FEE

AT&T Benefits

· Don't miss out on our lowest bundle price ever! Call 1.866.903.9417.  
Now get AT&T U-verse TV with DVR included, high-speed Internet and phone for our lowest bundle price ever! You'll get great, integrated features and the all-in-one convenience of one bill for everything. Geographic and service restrictions apply. Call 1.866.903.9417 or go online at att.com/uverse4real today.

Plans and Services

Promotions and Discounts		
Item No.	Description	
1.	Concession Credit-Eligible Package Components	<b>9.19CR</b>

Monthly Service - Oct 17 thru Nov 16		
2.	<b>Complete Choice® Basic</b>	23.00
	Residential Line	
	Call Waiting ID	
	Caller-ID Name-Number Delivery	
	Anonymous Call Blocking	
3.	Privacy Manager®	4.77
<b>Total Monthly Service</b>		<b>27.77</b>

Additions and Changes to Service				
This section of your bill reflects charges and credits resulting from account activity.				
Item No.	Description	Quantity	Monthly Rate	Amount Billed
<b>Activity on Sep 30, 2011</b>				
Your bill reflects a charge for a change in rates for: (Monthly Charges are prorated from Oct 1, 2011 through Oct 16, 2011)				
4.	Federal Universal Service Fee	1	.04	.02

Surcharges and Other Fees				
Item No.	Description	Quantity		
5.	Federal Universal Svc Fee-Addl	1		.69
6.	Federal Subscriber Line Charge	1		3.87
<b>Total Surcharges and Other Fees</b>				<b>4.56</b>

Government Fees and Taxes				
Item No.	Description	Quantity		
7.	Federal Excise Tax			.67
8.	MS - State/Local Tax			1.62
9.	Telecommunications Relay Svc	1		.03
10.	Emergency 911 Service	1		1.00
Local Services provided by AT&T Mississippi.				

Return bottom portion with your check in the enclosed envelope.

**DUE BY: Nov 6, 2011**      **\$202.60**      Amount After **Nov 17, 2011**      **\$206.60**



Billing Date Oct 17, 2011

Account Number **601 664-6792 793 0590**  
Please include your account number on your check.

JAMES THOMPSON  
112 MAXINE DR  
JACKSON MS 39208-4909

Make checks payable to:

AT&T  
P.O. BOX 105503  
ATLANTA, GA 30348-5503

3900 60166467927931 8000400120799 05901000000000000000000020260



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Plans and Services

Government Fees and Taxes - Continued

Item		
No.	Description	Quantity
1.	MS Emergency Telecommunicator	.05
Total Government Fees and Taxes		3.37

Total Plans and Services 26.53

Internet Services

Important Information

Charges appearing in this section are for services that may be provided by AT&T Internet Services and/or by BellSouth Telecommunications, Inc.  
High Speed Internet (DSL): 1.888.321.2375

Itemized Charges and Credits

Billed on Behalf of BellSouth Telecommunications, Inc	
From October 01 through October 31	
User ID: jamest46@bellsouth.net	
DSL: 601 664-6792	
2.	FastAccess® DSL Xtreme 37.95
From October 01 through October 31	
User ID: jamest46@bellsouth.net	
DSL: 601 664-6792	
3.	Internet Service Discount 15.00CR
Total Billed on Behalf of BellSouth Telecommunications, Inc	
22.95	
Total Itemized Charges and Credits	
22.95	

Total Internet Services 22.95

AT&T Wireless Services

Important Information

Add a Line with Family Talk from AT&T  
FamilyTalk(R) plans start at just \$69.99/month including 700 Rollover Minutes. Add up to three additional lines for only \$9.99 each. Sign up now by calling 800-449-1672 or visit ATT.COM/ADDALINE

AT&T Surcharges  
AT&T surcharges include: Regulatory Cost Recovery Charge to recover costs to comply with government assessments and regulations; Universal Service Charges; and gross receipts charges. They are not taxes and are subject to change.

DirectBill Charges  
Detail of DirectBill charges can be viewed at att.com/directbill. The direct billing option offers you the ability to purchase products such as ringtones, games, graphics and wireless software from AT&T preferred Internet merchants.

Attention TTY Users  
For Deaf/hard of hearing customers: (TTY) 1 866 241-6567  
Questions on accessibility by persons with disabilities: 1 866 241-6568

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Questions on accessibility by persons with disabilities: 1 866 241-6568

Wireless Summary - 578026229083

Cycle Dates: Aug 29, 2011 - Sep 28, 2011

Monthly Service	\$134.97
Credits, Adjustments and Other Charges	\$5.19
Taxes	\$12.96
Total Wireless Charges	\$153.12

Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as the same day your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your AT&T Service Agreement. Returned checks may be presented electronically. If you want to save time and stamps, sign up for auto payment at www.att.com/stoppaper using your checking account. It's easy, secure, and convenient!



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## AT&T Wireless Services

### Mobile Charges Summary

#### 601 259-3189 Group: 1

KIMBERLY THOMPSON  
Monthly Service \$9.99  
Credits, Adjustments and Other Charges \$0.69  
Taxes \$1.80  
Charges for this mobile \$12.48

#### 601 259-3879 Group: 1

JAMES THOMPSON  
Monthly Service \$110.00  
Credits, Adjustments and Other Charges \$3.60  
Taxes \$9.00  
Charges for this mobile \$122.60

#### 601 259-6789 Group: 1

NATHAN THOMPSON  
Monthly Service \$14.98  
Credits, Adjustments and Other Charges \$0.90  
Taxes \$2.16  
Charges for this mobile \$18.04

### Group Usage Summary - Group: 1

#### Voice

##### Rollover Summary

Previous Balance 9,109  
Unused Minutes Added 1,326  
Minutes Expired (\*) -811  
Current Rollover Balance 9,624  
(\*) Unused Plan Minutes Expired  
After 12 Billing Periods

#### FTATUNTYNTN1400RUMUN

15 Minutes Used by 601 259-3189  
268 Minutes Used by 601 259-3879  
254 Minutes Used by 601 259-6789  
537 Minutes Used by This Group  
1400 Minutes Included

#### Data

#### FTATUNTYNTN1400RUMUN

1,001 Text Messages Used by 601 259-3189  
115 Text Messages Used by 601 259-3879  
719 Text Messages Used by 601 259-6789  
1,835 Text Messages Used by This Group

#### 601 259-3189 - KIMBERLY THOMPSON

##### Monthly Service

Sep 29 thru Oct 28

1. FTATUNTYNTN1400RUMUN 9.99

#### 601 259-3189 - KIMBERLY THOMPSON - Continued

1400 ANYTIME MINUTES  
Anytime Min Rollover  
BasicVoiceMail  
Call Forward Conditional  
Call Forward Immediate  
Call Hold  
Call Waiting  
Caller ID  
Direct Bill Detail  
Family Talk  
Message Waiting Ind  
Nation GSM  
Three Way Calling  
UNL Nght & Wknd Min  
Unlimited M2M Expnd  
2. AT&T Direct Bill .00  
3. AT&T Domestic LD .00  
Toll Domestic  
Toll International  
4. AT&T Roam LD .00  
Toll Domestic  
Toll International  
5. EXPANDEDINTLROAM .00  
6. FTUnld SMS-MMS-M2AM .00  
7. GSM Coverage Area .00  
8. IntDialingAllowed .00  
9. IntlRoamAllowed .00  
10. Off-Network Roam .00  
11. Unity Shared M2L .00  
12. Unlimited M2M .00  
13. Unlimited N&W .00  
14. Unltd M2AM .00  
15. DATA OPT OUT .00  
16. Messaging Unlimited .00  
Pict Video MSG  
Text Messaging  
Total Monthly Service 9.99

#### Credits, Adjustments and Other Charges

17. Regulatory Cost Recovery Charge .26  
18. Federal Universal Service Charge .43  
Total Credits, Adjustments and Other Charges .69

#### Voice Usage Summary

##### Unity Shared M2L

5 Minutes Used

##### Unlimited N&W

1 Minutes Used

##### 1400 Rollover Mins

9 Minutes Used

##### Unltd M2AM

278 Minutes Used

#### Data Usage Summary

##### Messaging Unlimited

1,001 Text Messages Used



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### AT&T Wireless Services

#### 601 259-3189 - KIMBERLY THOMPSON - Continued

<b>Taxes</b>	
1. Local Wireless 911 Surcharge	1.00
2. MS 911 Training Fee	.05
3. MS State Telecom Tax	.75
Total Taxes	1.80
<b>Total for 601 259-3189</b>	<b>12.48</b>

#### 601 259-3879 - JAMES THOMPSON

<b>Monthly Service</b>	
Sep 29 thru Oct 28	
4. FTATUNTYNTN1400RUMUN	80.00
1400 ANYTIME MINUTES	
Anytime Min Rollover	
BasicVoiceMail	
Call Forward Conditional	
Call Forward Immediate	
Call Hold	
Call Waiting	
Caller ID	
Direct Bill Detail	
Family Talk	
Message Waiting Ind	
Nation GSM	
Three Way Calling	
UNL Nght & Wknd Min	
Unlimited M2M Expnd	
5. AT&T Direct Bill	.00
6. AT&T Domestic LD	.00
Toll Domestic	
Toll International	
7. AT&T Roam LD	.00
Toll Domestic	
Toll International	
8. EXPANDEDINTLROAM	.00
9. FTUnltd SMS-MMS-M2AM	30.00
10. GSM Coverage Area	.00
11. IntDialingAllowed	.00
12. IntRoamAllowed	.00
13. Off-Network Roam	.00
14. Unity Shared M2L	.00
15. Unlimited M2M	.00
16. Unlimited N&W	.00
17. Unltd M2AM	.00
18. Uverse Green	.00
19. DATA OPT OUT	.00
20. Messaging Unlimited	.00
Pict Video MSG	
Text Messaging	
Total Monthly Service	110.00
<b>Credits, Adjustments and Other Charges</b>	
21. Regulatory Cost Recovery Charge	.26
22. Federal Universal Service Charge	3.34
Total Credits, Adjustments and Other Charges	3.60

#### 601 259-3879 - JAMES THOMPSON - Continued

<b>Voice Usage Summary</b>	
<b>Unity Shared M2L</b>	
238 Minutes Used	
<b>1400 Rollover Mins</b>	
30 Minutes Used	
<b>Unltd M2AM</b>	
888 Minutes Used	
<b>Data Usage Summary</b>	
<b>Messaging Unlimited</b>	
115 Text Messages Used	
<b>Taxes</b>	
23. Local Wireless 911 Surcharge	1.00
24. MS 911 Training Fee	.05
25. MS State Telecom Tax	.75
Total Taxes	1.80
<b>Total for 601 259-3879</b>	<b>122.60</b>

#### 601 259-6789 - NATHAN THOMPSON

<b>Monthly Service</b>	
Sep 29 thru Oct 28	
26. FTATUNTYNTN1400RUMUN	9.99
1400 ANYTIME MINUTES	
Anytime Min Rollover	
BasicVoiceMail	
Call Forward Conditional	
Call Forward Immediate	
Call Hold	
Call Waiting	
Caller ID	
Direct Bill Detail	
Family Talk	
Message Waiting Ind	
Nation GSM	
Three Way Calling	
UNL Nght & Wknd Min	
Unlimited M2M Expnd	
27. AT&T Direct Bill	.00
28. AT&T Domestic LD	.00
Toll Domestic	
Toll International	
29. AT&T Roam LD	.00
Toll Domestic	
Toll International	
30. EXPANDEDINTLROAM	.00
31. FTUnltd SMS-MMS-M2AM	.00
32. GSM Coverage Area	.00
33. IntDialingAllowed	.00
34. IntRoamAllowed	.00
35. Off-Network Roam	.00
36. Smart Limit/Wireless	4.99
37. Unity Shared M2L	.00
38. Unlimited M2M	.00
39. Unlimited N&W	.00
40. Unltd M2AM	.00
41. DATA OPT OUT	.00
42. Messaging Unlimited	.00



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## AT&T Wireless Services

### 601 259-6789 - NATHAN THOMPSON - Continued

Pict Video MSG	
Text Messaging	
Total Monthly Service	14.98

#### Credits, Adjustments and Other Charges

1. Regulatory Cost Recovery Charge	.26
2. Federal Universal Service Charge	.64
Total Credits, Adjustments and Other Charges	.90

#### Voice Usage Summary

Unity Shared M2L  
198 Minutes Used

#### Unlimited N&W

19 Minutes Used

#### FTATUNTNTN1400RUMUN

2 Non-billable Minutes Used

#### 1400 Rollover Mins

35 Minutes Used

#### Unltd M2AM

364 Minutes Used

#### Data Usage Summary

Messaging Unlimited  
719 Text Messages Used

#### Taxes

3. Local Wireless 911 Surcharge	1.00
4. MS 911 Training Fee	.05
5. MS State Telecom Tax	1.11
Total Taxes	2.16
Total for 601 259-6789	18.04

**Total AT&T Wireless Services 153.12**

Wireless services provided by AT&T Mobility

## News You Can Use

#### PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges **MUST** be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$25.45. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

#### CARRIER INFORMATION

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

#### ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at [www.att.com](http://www.att.com)

#### MOVING SOON?

Stay connected with AT&T. Please visit us online at [att.com/move](http://att.com/move) or call 1.800.MOVE.ATT (1.800.668.3288).

#### STOP, THINK, CONNECT

When you cross the street, you look both ways to make sure it's safe. Staying safe on the Internet also takes common sense steps. **STOP:** Take time to think about what you are doing online. **THINK:** Consider how your actions could impact your safety, or your family's. **CONNECT:** Enjoy the Internet with more confidence, knowing you've taken steps to safeguard yourself online. For more information on protecting yourself online see <http://www.att.net/smartcontrols>.

#### UNIVERSAL SVC FEE

Effective 10/1/2011, the Federal Universal Service Fee has increased. This fee supports telecommunication needs of low-income households, consumers living in high-cost areas, schools, libraries and rural hospitals. Your current bill reflects the change. For more information, please contact an AT&T Service Representative at the phone number listed on the front of your bill.

#### PAYMENT OPTIONS

Visit [att.com](http://att.com) to pay your AT&T bills online FREE of charge. Additional payment options can also be viewed online. Self-service is available anytime day or night by calling 1.888.757.6500 - just say "Pay My Bill". Payments made with an AT&T representative may be subject to a \$5.00 payment convenience fee.

## Terms and Conditions

#### LATE CHARGE REMINDER

A \$4.00 Late Payment Charge may apply to an unpaid current charges balance as of your next bill date.

#### DISPUTED DEBTS

Please note, any check or payment instrument in an amount less than the full amount due that you send AT&T marked "PAID IN FULL" or otherwise tender as full satisfaction of a disputed amount, must be sent to AT&T Accounts Receivable Management, 2200 Pinemont Road Suite 300, Greensboro, NC 27407-4990 and NOT the payment address shown on the payment return document. Thank you for choosing AT&T for your communications needs.

#### RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

#### BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.



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## Terms and Conditions

### SERVICE INFORMATION

Your local services are provided by AT&T Mississippi (BellSouth Telecommunications, Inc.). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), AT&T Communications of the South Central States, LLC, and/or AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Price Lists, Service Guides and/or Tariffs, go to [att.com/servicepublications](http://att.com/servicepublications).

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