



JAMES THOMPSON  
112 MAXINE DR  
JACKSON MS 39208-4909

Page 1 of 5  
Account Number 601 664-6792 793 0590  
Billing Date Nov 17, 2011

WebSite att.com

Bill-At-A-Glance

Previous Bill	202.60
Payment Received 10-27 Thank You!	202.60 CR
Adjustments	.00
Balance	.00
Current Charges	202.88
<b>Total Amount Due</b>	<b>\$202.88</b>
Amount Due in Full by	<b>Dec 7, 2011</b>

Billing Summary

Questions? Visit <b>att.com</b>	Page	
<b>Plans and Services</b>	1	26.51
1 888 757-6500 PIN: 8570		
Repair Service:		
1 877 737-2478		
<b>Internet Services</b>	1	22.95
1 888 321-2375		
<b>AT&amp;T Wireless Services</b>	2	153.42
1 888 757-6500		
<b>Total Current Charges</b>		<b>202.88</b>

News You Can Use Summary

- PREVENT DISCONNECT
  - LOCAL TOLL RATE CHG
  - MOVING SOON?
  - PAYMENT OPTIONS

See "News You Can Use" for additional information.
- CARRIER INFORMATION
  - ELECTRONIC PAYMENTS
  - LOCAL SRV RATE CHG

AT&T Benefits

· Save on great holiday entertainment with AT&T U-verse. Call 1.866.540.8575! Get AT&T U-verse TV at great discounted rates, just in time for the holidays. Order now and be ready now for all the sports and holiday entertainment. Geographic and service restrictions apply. Call 1.866.540.8575 or go online at att.com/ourverse today.

Plans and Services

Promotions and Discounts			
Item			
No.	Description		
1.	Concession Credit-Eligible	1	<b>9.19CR</b>

Monthly Service - Nov 17 thru Dec 16			
2.	<b>Complete Choice® Basic</b>		23.00
	Residential Line		
	Call Waiting ID		
	Caller-ID Name-Number Delivery		
	Anonymous Call Blocking		
3.	Privacy Manager®		4.77
<b>Total Monthly Service</b>			<b>27.77</b>

Surcharges and Other Fees			
Item			
No.	Description	Quantity	
4.	Federal Universal Svc Fee-Addl	1	.69
5.	Federal Subscriber Line Charge	1	3.87
<b>Total Surcharges and Other Fees</b>			<b>4.56</b>

Government Fees and Taxes			
Item			
No.	Description	Quantity	
6.	Federal Excise Tax		.67
7.	MS - State/Local Tax		1.62
8.	Telecommunications Relay Svc	1	.03
9.	Emergency 911 Service	1	1.00
10.	MS Emergency Telecommunicator		.05
<b>Total Government Fees and Taxes</b>			<b>3.37</b>

**Total Plans and Services 26.51**

Internet Services

**Important Information**  
Charges appearing in this section are for services that may be provided by AT&T Internet Services and/or by BellSouth Telecommunications, Inc. High Speed Internet (DSL): 1.888.321.2375  
Local Services provided by AT&T Mississippi.

Return bottom portion with your check in the enclosed envelope.

**DUE BY: Dec 7, 2011 \$202.88** Amount After **Dec 17, 2011 \$206.88**



Billing Date Nov 17, 2011

Account Number **601 664-6792 793 0590**  
Please include your account number on your check.

JAMES THOMPSON  
112 MAXINE DR  
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Make checks payable to:

AT&T  
P.O. BOX 105503  
ATLANTA, GA 30348-5503

3900 60166467927931 6000400011099 05901000000000000000000020288



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Internet Services

Itemized Charges and Credits

Billed on Behalf of BellSouth Telecommunications, Inc	
From November 01 through November 30	
User ID: jamest46@bellsouth.net	
DSL: 601 664-6792	
1. FastAccess® DSL Xtreme	37.95
2. Internet Service Discount	15.00 CR
Total Billed on Behalf of BellSouth Telecommunications, Inc	22.95
Total Itemized Charges and Credits	22.95

Total Internet Services 22.95

AT&T Wireless Services

Important Information

Add a Line with Family Talk from AT&T  
FamilyTalk(R) plans start at just \$69.99/month including 700 Rollover Minutes. Add up to three additional lines for only \$9.99 each. Sign up now by calling 800-449-1672 or visit ATT.COM/ADDALINE

AT&T Surcharges  
AT&T surcharges include: Regulatory Cost Recovery Charge to recover costs to comply with government assessments and regulations; Universal Service Charges; and gross receipts charges. They are not taxes and are subject to change.

DirectBill Charges  
Detail of DirectBill charges can be viewed at att.com/directbill. The direct billing option offers you the ability to purchase products such as ringtones, games, graphics and wireless software from AT&T preferred Internet merchants.

Attention TTY Users  
For Deaf/hard of hearing customers: (TTY) 1 866 241-6567  
Questions on accessibility by persons with disabilities: 1 866 241-6568

Wireless Summary - 578026229083

Cycle Dates: Sep 29, 2011 - Oct 28, 2011

Monthly Service	\$134.97
Credits, Adjustments and Other Charges	\$5.47
Taxes	\$12.98
Total Wireless Charges	\$153.42

Mobile Charges Summary

601 259-3189 Group: 1	
KIMBERLY THOMPSON	
Monthly Service	\$9.99
Credits, Adjustments and Other Charges	\$0.71
Taxes	\$1.80
Charges for this mobile	\$12.50
601 259-3879 Group: 1	
JAMES THOMPSON	
Monthly Service	\$110.00
Credits, Adjustments and Other Charges	\$3.83
Taxes	\$9.02
Charges for this mobile	\$122.85
601 259-6789 Group: 1	
NATHAN THOMPSON	
Monthly Service	\$14.98
Credits, Adjustments and Other Charges	\$0.93
Taxes	\$2.16
Charges for this mobile	\$18.07

Group Usage Summary - Group: 1

Voice	
Rollover Summary	
Previous Balance	9,624
Unused Minutes Added	1,228
Minutes Expired (*)	-224
Current Rollover Balance	10,628
(*) Unused Plan Minutes Expired After 12 Billing Periods	

FTATUNTYNTN1400RUMUN	
20 Minutes Used by	601 259-3189
137 Minutes Used by	601 259-3879
491 Minutes Used by	601 259-6789
648 Minutes Used by This Group	
1400 Minutes Included	

Data	
FTATUNTYNTN1400RUMUN	
649 Text Messages Used by	601 259-3189
54 Text Messages Used by	601 259-3879
562 Text Messages Used by	601 259-6789
1,265 Text Messages Used by This Group	

601 259-3189 - KIMBERLY THOMPSON

Monthly Service	
Oct 29 thru Nov 28	
3. FTATUNTYNTN1400RUMUN	9.99

Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as the same day your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your AT&T Service Agreement. Returned checks may be presented electronically. If you want to save time and stamps, sign up for automatic payment at www.att.com/stoppaper using your checking account. It's easy, secure, and convenient!



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### AT&T Wireless Services

#### 601 259-3189 - KIMBERLY THOMPSON - Continued

1400 ANYTIME MINUTES	
Anytime Min Rollover	
BasicVoiceMail	
Call Forward Conditional	
Call Forward Immediate	
Call Hold	
Call Waiting	
Caller ID	
Direct Bill Detail	
Family Talk	
Message Waiting Ind	
Nation GSM	
Three Way Calling	
UNL Nght & Wknd Min	
Unlimited M2M Expnd	
1. AT&T Direct Bill	.00
2. AT&T Domestic LD	.00
Toll Domestic	
Toll International	
3. AT&T Roam LD	.00
Toll Domestic	
Toll International	
4. EXPANDEDINTLROAM	.00
5. FTUnltd SMS-MMS-M2AM	.00
6. GSM Coverage Area	.00
7. IntDialingAllowed	.00
8. IntlRoamAllowed	.00
9. Off-Network Roam	.00
10. Unity Shared M2L	.00
11. Unlimited M2M	.00
12. Unlimited N&W	.00
13. Unltd M2AM	.00
14. DATA OPT OUT	.00
15. Messaging Unlimited	.00
Pict Video MSG	
Text Messaging	
Total Monthly Service	9.99

#### Credits, Adjustments and Other Charges

16. Regulatory Cost Recovery Charge	.26
17. Federal Universal Service Charge	.45
Total Credits, Adjustments and Other Charges	.71

#### Voice Usage Summary

**Unlimited N&W**  
5 Minutes Used

**1400 Rollover Mins**  
11 Minutes Used

**Unltd M2AM**  
218 Minutes Used

**Unity Shared M2L**  
4 Minutes Used

#### 601 259-3189 - KIMBERLY THOMPSON - Continued

##### Data Usage Summary

**Messaging Unlimited**  
649 Text Messages Used

##### Taxes

18. Local Wireless 911 Surcharge	1.00
19. MS 911 Training Fee	.05
20. MS State Telecom Tax	.75
Total Taxes	1.80
<b>Total for 601 259-3189</b>	<b>12.50</b>

#### 601 259-3879 - JAMES THOMPSON

##### Monthly Service

Oct 29 thru Nov 28	
21. FTATUNTYNTN1400RUMUN	80.00
1400 ANYTIME MINUTES	
Anytime Min Rollover	
BasicVoiceMail	
Call Forward Conditional	
Call Forward Immediate	
Call Hold	
Call Waiting	
Caller ID	
Direct Bill Detail	
Family Talk	
Message Waiting Ind	
Nation GSM	
Three Way Calling	
UNL Nght & Wknd Min	
Unlimited M2M Expnd	
22. AT&T Direct Bill	.00
23. AT&T Domestic LD	.00
Toll Domestic	
Toll International	
24. AT&T Roam LD	.00
Toll Domestic	
Toll International	
25. EXPANDEDINTLROAM	.00
26. FTUnltd SMS-MMS-M2AM	30.00
27. GSM Coverage Area	.00
28. IntDialingAllowed	.00
29. IntlRoamAllowed	.00
30. Off-Network Roam	.00
31. Unity Shared M2L	.00
32. Unlimited M2M	.00
33. Unlimited N&W	.00
34. Unltd M2AM	.00
35. Uverse Green	.00
36. DATA OPT OUT	.00
37. Messaging Unlimited	.00
Pict Video MSG	
Text Messaging	
Total Monthly Service	110.00

#### Credits, Adjustments and Other Charges

38. Regulatory Cost Recovery Charge	.26
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### AT&T Wireless Services

#### 601 259-3879 - JAMES THOMPSON - Continued

1. Federal Universal Service Charge	3.57
Total Credits, Adjustments and Other Charges	3.83

#### Voice Usage Summary

Unlimited N&W  
1 Minutes Used

1400 Rollover Mins  
60 Minutes Used

Unltd M2AM  
769 Minutes Used

Unity Shared M2L  
76 Minutes Used

#### Data Usage Summary

Messaging Unlimited  
54 Text Messages Used

#### Taxes

2. Local Wireless 911 Surcharge	1.00
3. MS 911 Training Fee	.05
4. MS State Telecom Tax	7.97
Total Taxes	9.02
<b>Total for 601 259-3879</b>	<b>122.85</b>

#### 601 259-6789 - NATHAN THOMPSON

##### Monthly Service

Oct 29 thru Nov 28	
5. FTATUNTYNTN1400RUMUN	9.99
1400 ANYTIME MINUTES	
Anytime Min Rollover	
BasicVoiceMail	
Call Forward Conditional	
Call Forward Immediate	
Call Hold	
Call Waiting	
Caller ID	
Direct Bill Detail	
Family Talk	
Message Waiting Ind	
Nation GSM	
Three Way Calling	
UNL Nght & Wknd Min	
Unlimited M2M Expnd	
6. AT&T Direct Bill	.00
7. AT&T Domestic LD	.00
Toll Domestic	
Toll International	
8. AT&T Roam LD	.00
Toll Domestic	
Toll International	
9. EXPANDEDINTLROAM	.00
10. FTUnltd SMS-MMS-M2AM	.00
11. GSM Coverage Area	.00
12. IntlDialingAllowed	.00
13. IntlRoamAllowed	.00

#### 601 259-6789 - NATHAN THOMPSON - Continued

14. Off-Network Roam	.00
15. Smart Limit/Wireless	4.99
16. Unity Shared M2L	.00
17. Unlimited M2M	.00
18. Unlimited N&W	.00
19. Unltd M2AM	.00
20. DATA OPT OUT	.00
21. Messaging Unlimited	.00
Pict Video MSG	
Text Messaging	
Total Monthly Service	14.98

#### Credits, Adjustments and Other Charges

22. Regulatory Cost Recovery Charge	.26
23. Federal Universal Service Charge	.67
Total Credits, Adjustments and Other Charges	.93

#### Voice Usage Summary

Unlimited N&W  
26 Minutes Used

1400 Rollover Mins  
101 Minutes Used

Unltd M2AM  
268 Minutes Used

Unity Shared M2L  
364 Minutes Used

#### Data Usage Summary

Messaging Unlimited  
562 Text Messages Used

#### Taxes

24. Local Wireless 911 Surcharge	1.00
25. MS 911 Training Fee	.05
26. MS State Telecom Tax	1.11
Total Taxes	2.16
<b>Total for 601 259-6789</b>	<b>18.07</b>

#### Total AT&T Wireless Services

153.42

Wireless services provided by AT&T Mobility

### News You Can Use

#### PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$25.43. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.



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## News You Can Use

### CARRIER INFORMATION

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

### LOCAL TOLL RATE CHG

Beginning on or after January 1, 2012, the interstate long distance per-minute rate will increase from \$0.75 to \$0.83. If you have an AT&T long distance plan, this message does not apply to you. If you have questions about this change, you can reference your Residential Service Agreement, including the Price List, at [att.com/serviceagreement](http://att.com/serviceagreement) or call your AT&T representative at 1.800.288.2020.

### ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at [www.att.com](http://www.att.com)

### MOVING SOON?

Stay connected with AT&T. Please visit us online at [att.com/move](http://att.com/move) or call 1.800.MOVE.ATT (1.800.668.3288).

### LOCAL SRV RATE CHG

Beginning on or after December 10, 2011, the monthly rate for the following services is scheduled to increase: Speed Calling 30, Call Selector, Call Tracing from \$5.95 to \$7.00; Speed Calling 8 from \$6.50 to \$7.50; Caller ID Basic from \$8.99 to \$9.99; Privacy Director® from \$7.95 to \$8.00; Surrogate Client Number from \$2.40 to \$3.50. For questions or more information, you can reference your Service Agreement at [att.com/serviceagreement](http://att.com/serviceagreement) or call us at 1.800.288.2020.

### PAYMENT OPTIONS

Visit [att.com](http://att.com) to pay your AT&T bills online FREE of charge. Additional payment options can also be viewed online. Self-service is available anytime day or night by calling 1.888.757.6500 - just say "Pay My Bill". Payments made with an AT&T representative may be subject to a \$5.00 payment convenience fee.

## Terms and Conditions

### LATE CHARGE REMINDER

A \$4.00 Late Payment Charge may apply to an unpaid current charges balance as of your next bill date.

### DISPUTED DEBTS

Please note, any check or payment instrument in an amount less than the full amount due that you send AT&T marked "PAID IN FULL" or otherwise tender as full satisfaction of a disputed amount, must be sent to AT&T Accounts Receivable Management, 2200 Pinecroft Road Suite 300, Greensboro, NC 27407-4990 and NOT the payment address shown on the payment return document. Thank you for choosing AT&T for your communications needs.

### RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

### BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.

### SERVICE INFORMATION

Your local services are provided by AT&T Mississippi (BellSouth Telecommunications, Inc.). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), AT&T Communications of the South Central States, LLC, and/or AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Price Lists, Service Guides and/or Tariffs, go to [att.com/servicepublications](http://att.com/servicepublications).

