

Page 1 of 5

Account Number 601 664-6792 793 0590

Billing Date Nov 17, 2012

WebSite att.com

Bill-At-A-Glance	
Previous Bill	204.99
Payment Received 10-26 Thank You!	204.99 CR
Adjustments	.00
Balance	.00
Current Charges	140.00
Total Amount Due	\$140.00
Amount Due in Full by	Dec 7, 2012

Billing Summary		
Questions? Visit att.com	Page	
Plans and Services 1 888 757-6500 PIN: 8570 Repair Service: 1 877 737-2478	1	21.98
Internet Services 1 888 321-2375	2	22.95
AT&T Wireless Services 1 888 757-6500	2	95.07
Total Current Charges		140.00

News You Can Use Summary

· PREVENT DISCONNECT · CARRIER INFORMATION · LONG DISTANCE CHANGE · FLECTRONIC PAYMENTS MOVING SOON? · PAYMENT OPTIONS

· LD MTS SRVC

See "News You Can Use" for additional information.

AT&T Benefits

· Amazing, innovative features - only from AT&T U-verse.

You can watch what you want, how you want, where you want with the power of U-verse. Record 4 shows at once on a Total Home DVR® included FREE for life with most plans. Plus put your TV where you want when you add a Wireless Receiver, exclusively from AT&T. Call 1.877.677.0368 or visit att.com/uverse1127 today.

Plans and Services

Promotio	and Discounts	
Item		

No. Description

Concession Credit-Eligible 9.60 CR Package Components

Monthly Service - Nov 17 thru Dec 16

2. Complete Choice ® Basic 24.00 . Residential Line Call Waiting ID Caller-ID Name-Number Delivery Anonymous Call Blocking

Additions and Changes to Service

This section of your bill reflects charges and credits resulting from account activity. Item Monthly Amount <u>Description</u> No. Quantity Rate Billed Activity on Nov 15, 2012 Order No. C64Q5C84 Charges for 601 664-6792 Services Removed (Monthly Charges were Billed in Advance and are Prorated from Nov 16, 2012 through Nov 16, 2012) 3. Privacy Manager® 4.80 .16CR Complete Choice® Basic 14.40 .48CR Services Added (Monthly Charges are prorated from Nov 16, 2012 through Nov 16, 2012) .48 5. Complete Choice® Basic 14.40 16CR Total Charges for 601 664-6792 **Total Additions and Changes to Service** .16CR

Surcharges and Other Fees

ltem		
No. Description	Quantity	
6. Federal Universal Svc Fee-Addl	1	.81
7. Federal Subscriber Line Charge	1	3.97
Total Surcharges and Other Fees		4.78

Local Services provided by AT&T Mississippi.

rn bottom portion with your check in the enclosed envelope

\$140.00 **DUE BY:** Dec 7, 2012

Amount After Dec 17, 2012 \$144.00

at&t

Billing Date Nov 17, 2012

Account Number

601 664-6792 793 0590

JAMES THOMPSON 112 MAXINE DR JACKSON MS 39208-4909

Please include your account number on your check.

Make checks payable to:

AT&T P.O. BOX 105503 ATLANTA, GA 30348-5503



Page **Account Number**

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Billing Date Nov 17, 2012



Plans and Services

Government Fees and Taxes

Item			
No.	Description	<u>Quantity</u>	
1.	Federal Excise Tax		.55
2.	MS - State/Local Tax		1.33
3.	Telecommunications Relay Svc	1	.03
4.	Emergency 911 Service	1	1.00
5.	MS Emergency Telecommunicator		.05
Total	Government Fees and Taxes		2.96

Total Plans and Services 21.98

Internet Services

Important Information

NOTICE: Charges appearing in this section are for services provided by $\mathsf{AT\&T}$ Corp. and/or by BellSouth Telecommunications, LLC.

Itemized Charges and Credits

Billed on Behalf of BellSouth Telecommunications, Inc

From November 01 through November 30

User ID: jamest46@bellsouth.net

DSL: 601 664-6792	
6. FastAccess® DSL Xtreme	37.95
7. Internet Service Discount	15.00 CR
Total Billed on Behalf of BellSouth Telecommunications, Inc	22.95
Total Itemized Charges and Credits	22.95

22.95 **Total Internet Services**

AT&T Wireless Services

Important Information

Add a Line with Family Talk from AT&T FamilyTalk(R) plans start at just \$69.99/month including 700 Rollover Minutes. Add up to three additional lines for only \$9.99 each. Sign up now by calling 800-449-1672 or visit ATT.COM/ADDALINE

AT&T Surcharges

AT&T surcharges include: Regulatory Cost Recovery Charge to recover costs to comply with government assessments and regulations; Universal Service Charges; and gross receipts charges. They are not taxes and are subject to change.

DirectBill Charges

Detail of DirectBill charges can be viewed at att.com/directbill. The direct billing option offers you the ability to purchase products such as ringtones, games, graphics and wireless software from AT&T preferred Internet merchants.

Attention TTY Users

For Deaf/hard of hearing customers: (TTY) 1 866 241-6567

Questions on accessibility by persons with

disabilities: 1 866 241-6568

Wireless Summary - 578026229083

Cycle Dates: Sep 29, 2012 - Oct 28, 2012

Monthly Service	\$76.97
Credits, Adjustments and Other Charges	\$4.95
Voice Usage	\$3.98
Taxes	\$9.17
Total Wireless Charges	\$95.07

Mobile Charges Summary

601 259-3189 Group: 1	
KIMBERLY THOMPSON	
Monthly Service	\$9.99
Credits, Adjustments and Other Charges	\$1.00
Voice Usage	\$3.98
Taxes	\$2.10
Charges for this mobile	\$17.07
601 259-3879 Group: 1	
JAMES THOMPSON	
Monthly Service	\$52.00

monthly Service	⊅ 02.UU
Credits, Adjustments and Other Charges	\$2.90
Taxes	\$4.89
Charges for this mobile	\$59.79
601 259-6789 Group: 1	
NATHAN THOMPSON	
Monthly Service	\$14.98
Credits, Adjustments and Other Charges	\$1.05

Charges for this mobile

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\$18.21

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copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in from your account as soon as the same day your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn JAMES THOMPSON

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601 664-6792 793 0590 **Account Number Billing Date** Nov 17, 2012



AT&T Wireless Services

Voice		
Rollover Summary		
Previous Balance	14,739	
Unused Minutes Added	1,371	
Minutes Expired (*)	-1.320	
Minutes Adjusted	-13,390	
Current Rollover Balance	1,400	
(*) Unused Plan Minutes Expired	,	
Àfter 12 Billing Periods		
The Rollover minute balance has b	een adjusted	
as a result of a price plan chang	e.	

FT9NTN1400RUMMUNW

29 Minutes Used by	601	259	-3189
100 Minutes Used by		601	259-3879
129 Minutes Used by This	Group		
1400 Minutes Included			

Data

FT9NTN1400RUMMUNW

677 Text Messages Used by 601 259-3189 601 259-3879 77 Text Messages Used by 754 Text Messages Used by This Group

601 259-3189 - KIMBERLY THOMPSON

Monthly Service		
Oct 29 thru Nov 28		
1. FTATUNTYNTN1400RUMUN	10/26-10/28	1.00 CF
2. FT9NTN1400RUMMUNW	10/26-10/28	1.00
3. FT9NTN550RUM2MUNW		9.99
550 Anytime Mins		
6 Way Calling		
Anytime Min Rollover		
BasicVoiceMail		
Call Forward Conditional		
Call Forward Immediate		
Call Hold		
Call Waiting		
Caller ID		
Direct Bill Detail		
Family Talk		
Message Waiting Ind		
Nation GSM		
UNL Nght & Wknd Min		
Unlimited M2M Expnd		
4. EXPANDEDINTLROAM		.00
5. DATA OPT OUT		.00
Total Monthly Service		9.99
Credits, Adjustments and Other Charg	es	
6. Regulatory Cost Recovery Charg	e	.26
7. Federal Universal Service Charg	e	.74

1.00

Voice Usage Summary Night & Weekend Minutes 4 Minutes Used

Total Credits, Adjustments and Other Charges

601 259-3189 - KIMBERLY THOMPSON - Continued

2 Minutes Used		
Night & Weekend Minutes 1 Minutes Used		
17 Minutes Used		
Mobile to Mobile Minutes 138 Minutes Used		
Mobile to Mobile Minutes 5 Minutes Used		
Directory Assistance 2 Calls Used 8. 2 Billed at \$1.99/Call		3.98
Data Usage Summary Messaging Unlimited 677 Text Messages Used		
Taxes 9. Local Wireless 911 Surcharge 10. MS 911 Training Fee 11. MS State Sales Tax - Telecom Total Taxes Total for 601 259-3189		1.00 .05 1.05 2.10 17.07
601 259-3879 - JAMES THOMPSON		
Monthly Service Oct 29 thru Nov 28	10/00 10/00	0.0000
12. FTATUNTYNTN1400RUMUN 13. FT9NTN1400RUMMUNW	10/26-10/28 10/26-10/28	8.00CR 8.00
14. FT9NTN550RUM2MUNW	7 - 7 -	50.00
550 Anytime Mins		
6 Way Calling Anytime Min Rollover		
BasicVoiceMail		
Call Forward Conditional		
Call Forward Immediate Call Hold		
Call Waiting		
Caller ID		
Direct Bill Detail Family Talk		
Message Waiting Ind		
Nation GSM		
UNL Nght & Wknd Min		
Unlimited M2M Expnd 15. EXPANDEDINTLROAM		.00
16. FTUnitd SMS-MMS-M2AM	10/26-10/28	3.00
17. FTUnitd SMS-MMS-M2AM	10/26-10/28	3.00
18. Adjustment for FTUnitd SMS-N		3.00 CF
 Adjustment for FTUnltd SMS-N FTUnltd SMS-MMS-M2AM 	1MS-M2AM 10/27-10/28 10/29-10/29	2.00 CF 1.00
21. DATA OPT OUT	10/23-10/23	.00
Total Monthly Service		52.00



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Account Number 601 664-6792 793 0590

Billing Date Nov 17, 2012

AT&T Wireless Services

601 259-3879 - JAMES THOMPSON - Continued	
Credits, Adjustments and Other Charges	
1. Regulatory Cost Recovery Charge	.26
2. Federal Universal Service Charge	2.64
Total Credits, Adjustments and Other Charges	2.90
Voice Usage Summary	

Voice Usage Summary
Night & Weekend Minutes
1 Minutes Used

Night & Weekend Minutes 4 Minutes Used

10 Minutes Used

Mobile to Mobile Minutes 189 Minutes Used

Mobile to Mobile Minutes 85 Minutes Used

Data Usage Summary Messaging Unlimited 77 Text Messages Used

Taxes

3. Local Wireless 911 Surcharge	1.00
4. MS 911 Training Fee	.05
5. MS State Sales Tax - Telecom	3.84
Total Taxes	4.89
Total for 601 259-3879	59.79

601 259-6789 - NATHAN THOMPSON

OUI 200 0700 HATTIAN THOMIS OUT		
Monthly Service Oct 29 thru Nov 28		
6. FTATUNTYNTN1400RUMUN	10/26-10/28	1.00 CR
7. FT9NTN1400RUMMUNW	10/26-10/28	1.00
8. FT9NTN550RUM2MUNW	10/20-10/20	9.99
550 Anytime Mins		3.33
6 Way Calling		
Anytime Min Rollover		
BasicVoiceMail		
Call Forward Conditional		
Call Forward Immediate		
Call Hold		
Call Waiting		
Caller ID		
Direct Bill Detail		
Family Talk		
Message Waiting Ind		
Nation GSM		
UNL Nght & Wknd Min		
Unlimited M2M Expnd		
9. EXPANDEDINTLROAM		.00
10. Smart Limit/Wireless		4.99
11. DATA OPT OUT		.00
Total Monthly Service		14.98

601 259-6789 - NATHAN THOMPSON - Continu

Credits, Adjustments and Other Charges	
12. Regulatory Cost Recovery Charge	.26
13. Federal Universal Service Charge	.79
Total Credits, Adjustments and Other Charges	1.05
Taxes	
14. Local Wireless 911 Surcharge	1.00
15. MS 911 Training Fee	.05
16. MS State Sales Tax - Telecom	1.13
Total Taxes	2.18
Total for 601 259-6789	18.21
Total AT&T Wireless Services	95.07

Wireless services provided by AT&T Mobility

News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$140.00. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

CARRIER INFORMATION

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

LONG DISTANCE CHANGE

Effective January 12, 2013, AT&T's per-minute non-plan rates for direct-dial international calls to all countries will increase by 5%. For more information, or to discuss other AT&T Long Distance calling plans please refer to the phone number on the front of your bill. Thank you for choosing AT&T Long Distance.

ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at www .att.com

MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 1.800.MOVE.ATT (1.800.668.3288).

PAYMENT OPTIONS

Visit att.com to pay your AT&T bills online FREE of charge. Additional payment options can also be viewed online. Self-service is available anytime day or night by calling 1.888.757.6500 - just say "Pay My Bill". Payments made with an AT&T representative may be subject to a \$5.00 payment convenience fee.



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Account Number 601 664-6792 793 0590
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News You Can Use

LD MTS SRVC

Beginning on or after January 4, 2013, the long distance per-minute rate will increase from \$0.35 to \$0.40. This does not apply to customers who subscribe to an AT&T long distance plan. If you have questions about this change, you can reference your Residential Service Agreement, including the Price List, at att.com/servicepublications or call AT&T at 1.800.288.2020. Thank you for being a valued AT&T customer.

WALK-IN BILL PAYMENT

Effective 12/1/2012, the convenience fee charged by AT&T Authorized/Contracted Payment Agents on wireline customer payments will increase to \$2.00. This fee, which must be paid in cash, is separate from the AT&T monthly bill and is paid to the payment vendor for processing bill payment transactions. Other payment options that do not require a convenience fee include payments via automatic debit from a bank account, online payment, pay-by-phone IVR transaction, a mailed check, or payments at an AT&T Company-Owned Retail Store.

Terms and Conditions

LATE CHARGE REMINDER

A \$4.00 Late Payment Charge may apply to an unpaid current charges balance as of your next bill date.

DISPUTED DEBTS

Please note, any check or payment instrument in an amount less than the full amount due that you send AT&T marked "PAID IN FULL" or otherwise tender as full satisfaction of a disputed amount, must be sent to AT&T Accounts Receivable Management, 2200 Pinecroft Road Suite 300, Greensboro, NC 27407-4990 and NOT the payment address shown on the payment return document. Thank you for choosing AT&T for your communications needs.

SERVICE INFORMATION

Your local services are provided by AT&T Mississippi (BellSouth Telecommunications, LLC). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications.

RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

BILL DISCREPANCY

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.