

Amount Due in Full by

Page 1 of 5

601 664-6792 793 0590 **Account Number** 

**Billing Date** Apr 17, 2013

WebSite att.com

Bill-At-	-A-Glan	се					
Previous	Bill					271.61	
Payment	Received	4-02	Thank	You!		271.61	CR
Adjustmen	its					.00	
Balance						.00	
Current C	Charges					261.76	
Total A	mount l	Due			\$2	261.76	

May 7, 2013

Billing Summary		
Questions? Visit att.com	Page	
Plans and Services  1 888 757-6500 PIN: 8570  Repair Service: 1 877 737-2478	1	23.37
Internet Services 1 888 321-2375	2	25.39
AT&T Wireless Services 1 888 757-6500	2	213.00
<b>Total Current Charges</b>		261.76

## **News You Can Use Summary**

· PREVENT DISCONNECT · CARRIER INFORMATION · MOVING SOON? · ELECTRONIC PAYMENTS - PAYMENT OPTIONS · AT&T UNIVERSAL CARD

· CUSTOMER SUPPORT

See "News You Can Use" for additional information.

AT&T Benefits

• Don't miss out on spring savings for AT&T U-verse! Just call 1.855.892.9478. Want faster Internet for streaming your favorite season finales? Better TV for crystal-clear sports games and fun family nights? Order AT&T U-verse today at 1.855.892.9478. With affordable prices and more ways to watch wherever, whenever, this is one you don't want to miss! Call 1.855.892.9478 or go online at att.com/uverse0463 today!

## Plans and Services

Prom	otions and Discounts	
Item		
No.	<u>Description</u>	
1.	Concession Credit-Eligible	10.39 CR
	Package Components	
Mont	hly Service - Apr 17 thru May 16	
2.	Complete Choice ® Basic	26.00
	Residential Line	
	Call Waiting ID	
	Caller-ID Name-Number Delivery	
	Anonymous Call Blocking	
Addit	tions and Changes to Service	

Auditions and Ghanges to Service			
This section of your bill reflects charg from account activity.	es and credit	s resulting	
Item		Monthly	Amount
No. Description 0	luantity	Rate	Billed
Activity on Mar 31, 2013			
Charges for 601 664-6792			
Your bill reflects a credit			
for a change in rates for:			
(Monthly Charges are prorated from			
Apr 1, 2013 through Apr 16, 2013)			
3. Federal Universal Service Fee	1	.03	.02C

Item		
No. Description	Quantity	
4. Federal Universal Svc Fee-Addl	1	.72
5. Federal Subscriber Line Charge	1	3.97
Total Surcharges and Other Fees		4.69
Government Fees and Taxes		
Item		

GOVOTIMIONE 1 000 UNU 1 UAOO			
Description	Quantity		
Federal Excise Tax		.59	
MS - State/Local Tax		1.42	
Telecommunications Relay Svc	1	.03	
Emergency 911 Service	1	1.00	
	Description Federal Excise Tax MS - State/Local Tax Telecommunications Relay Svc	Description Quantity Federal Excise Tax MS - State/Local Tax Telecommunications Relay Svc 1	

Local Services provided by AT&T Mississippi.

rn bottom portion with your check in the enclosed envelope.

\$261.76 **DUE BY:** May 7, 2013

Amount After May 17, 2013 \$265.76



Billing Date Apr 17, 2013

Account Number

601 664-6792 793 0590

JAMES THOMPSON 112 MAXINE DR MS 39208-4909 JACKSON

Please include your account number on your check.

Make checks payable to:

AT&T P.O. BOX 105503 ATLANTA, GA 30348-5503



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601 664-6792 793 0590 **Account Number** 

**Billing Date** Apr 17, 2013



## Plans and Services

Government	Fees	and Tay	AS -	Continued

Item

Description Quantity No.

MS Emergency Telecommunicator .05 1. **Total Government Fees and Taxes** 3.09

**Total Plans and Services** 23.37

## **Internet Services**

## **Important Information**

NOTICE: Charges appearing in this section are for services provided by AT&T Corp. and/or by BellSouth Telecommunications, LLC.

## **Itemized Charges and Credits**

## Billed on Behalf of BellSouth Telecommunications, Inc

From April 01 through April 06 User ID: jamest46@bellsouth.net

DSL: 601 664-6792 2. FastAccess® DSL Xtreme

From April 07 through April 30

User ID: jamest46@bellsouth.net

DSL: 601 664-6792

3. FastAccess® DSL Xtreme From April 01 through April 06

User ID: jamest46@bellsouth.net DSL: 601 664-6792

4. Internet Service Discount

From April 07 through April 30 User ID: jamest46@bellsouth.net

DSL: 601 664-6792 5. Internet Service Discount

Total Billed on Behalf of BellSouth Telecommunications, Inc **Total Itemized Charges and Credits** 

**Total Internet Services** 25.39

## AT&T Wireless Services

## Important Information

## SURCHARGES AND OTHER FEES

AT&T imposes the following additional charges: 1) a Regulatory Cost Recovery of up to \$1.25 to help defray its cost incurred in complying with obligations and charges imposed by state and federal telecom regulations; 2) a gross receipts surcharge, 3) state and federal universal service charges, and 4) other government assessments, including without limitation a Property Tax Allotment surcharge of \$0.20 - \$0.45 applied per Corporate Responsibility User's assigned number. These fees are not taxes or government - required charges. See att.com/additionalcharges.

## DIRECTBILL CHARGES

Detail of DirectBill charges can be viewed at att.com/directbill. The direct billing option offers you the ability to purchase products such as ringtones, games, graphics and wireless software from AT&T preferred Internet

AT&T NATL CENTER FOR CUSTOMERS WITH DISABILITIES For Deaf/hard of hearing customers: (TTY) 1 866 241-6567 Questions on accessibility by persons with disabilities: 1 866 241-6568

## ADD A TABLET FROM AT&T

7.59

32.80

3.00CR

12.00 CR

25.39

25 39

Enjoy gaming, surfing and streaming on more than just Wi-Fi - add a tablet from AT&T today. Call 1-800-449-1672 or visit att.com/addaline to get started.

## Wireless Summary - 578026229083

## Cycle Dates: Mar 1, 2013 - Mar 28, 2013

Monthly Service	\$199.99
Credits, Adjustments and Other Charges	\$3.73
Data Usage	\$0.60
Taxes	\$8.68
Total Wireless Charges	\$213.00

## **Mobile Charges Summary**

601	259-3189 Group: 1	
	KIMBERLY THOMPSON	
	Manthly Convided	

\$39.99 Credits, Adjustments and Other Charges \$0.76 Taxes \$1.80 Charges for this mobile \$42.55

# 601 259-3879 Group: 1

JAMES THOMPSON Monthly Service

\$130.00 Credits, Adjustments and Other Charges \$2.71 \$6.84 Taxes Charges for this mobile \$139.55

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copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in from your account as soon as the same day your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn JAMES THOMPSON 112 MAXINE DR

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601 664-6792 793 0590 **Account Number Billing Date** Apr 17, 2013

.00

50.00

30.00



2. EXPANDEDINTLROAM

4. FAMILY MSG UNLIMITED

3. DATAPRO 3GB IP

AT&T Wireless Services	601 259-3189 - KIMBERLY THOMPSON - Continued
	Pict Video MSG
Mahila Channas Commun. Cantinuad	Text Messaging
Mobile Charges Summary - Continued	Total Monthly Service 39.99
601 497-8218	
JAMES THOMPSON	Cradita Adiustranta and Other Charnes
Monthly Service \$30.00	Credits, Adjustments and Other Charges
Credits, Adjustments and Other Charges \$0.26	5. Regulatory Cost Recovery Charge .26
Data Usage \$0.60	6. Federal Universal Service Charge .50
Taxes \$0.04	Total Credits, Adjustments and Other Charges .76
Charges for this mobile \$30.90	
	Voice Usage Summary
Group Usage Summary - Group: 1	Mobile to Mobile Minutes
Voice	93 Minutes Used
Rollover Summary	
Previous Balance 1,280	400 Minutes Head
Unused Minutes Added 144	166 Minutes Used
Minutes Expired (*) 0	Night & Weekend Minutes
Current Rollover Balance 1,424	33 Minutes Used
(*) Unused Plan Minutes Expired	00 IIII1111100 0000
After 12 Billing Periods	Data Usage Summary
	FAMILY MSG UNLIMITED
FT9NTN550RUM2MUNW	554 Text Messages Used
292 Minutes Used by 601 259-3189	30 Multimedia Messages Used
526 Minutes Used by 601 259-3879	
818 Minutes Used by This Group	3GB DATA
550 Minutes Included	2,027 Megabytes Used
Data	3,072 Megabytes Included
FT9NTN550RUM2MUNW	Taxes
554 Text Messages Used by 601 259-3189	7. Local Wireless 911 Surcharge 1.00
82 Text Messages Used by 601 259-3879	8. MS 911 Training Fee05
636 Text Messages Used by This Group	9. MS State Sales Tax - Telecom .75
30 MMS Messages Used by 601 259-3189	Total Taxes 1.80
1 MMS Messages Used by 601 259-3879	Total for 601 259-3189 42.55
31 MMS Messages Used by This Group	10(d) (0) 235-3105 42.33
or this hessages used by titls or oup	COA OFO 2070 LABATE THORADCON
601 259-3189 - KIMBERLY THOMPSON	601 259-3879 - JAMES THOMPSON
	Monthly Service
Monthly Service	Mar 29 thru Apr 28
Mar 29 thru Apr 28	10. FT9NTN550RUM2MUNW 50.00
1. FT9NTN550RUM2MUNW 9.99	550 Anytime Mins
550 Anytime Mins	6 Way Calling
6 Way Calling	Anytime Min Rollover
Anytime Min Rollover	BasicVoiceMail
Call Forward Conditional	Call Forward Conditional
Call Forward Immediate	Call Forward Immediate
Call Hold	Call Hold
Call Waiting	Call Waiting
Caller ID	Caller ID
Direct Bill Detail	Direct Bill Detail
Family Talk	Family Talk
Message Waiting Ind	Message Waiting Ind
Nation GSM	Nation GSM
UNL Nght & Wknd Min	UNL Nght & Wknd Min
Unlimited M2M Expnd	Unlimited M2M Expnd
2 EXPANDEDINTIROAM 00	11 EVDANDEDINTI DOAM 00

.00

.00

30.00

11. EXPANDEDINTLROAM

13. FAMILY MSG UNLIMITED

12. DATAPRO 5GB SMT





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## AT&T Wireless Services

Pict Video MSG	
Text Messaging	
Total Monthly Service	130.00
Credits, Adjustments and Other Charges	
1. Regulatory Cost Recovery Charge	.26
1. Hogalatory dost necovery onlinge	
Federal Universal Service Charge	2.45

**Voice Usage Summary Mobile to Mobile Minutes** 164 Minutes Used

240 Minutes Used

Night & Weekend Minutes 122 Minutes Used

**Data Usage Summary** FAMILY MSG UNLIMITED

82 Text Messages Used 1 Multimedia Messages Used

**DATAPRO 5GB SMT** 

1 Megabytes Used 5,120 Megabytes Included

**Taxes** 

3. Local Wireless 911 Surcharge	1.00
4. MS 911 Training Fee	.05
5. MS State Sales Tax - Telecom	5.79
Total Taxes	6.84
Total for 601 259-3879	139.55

601 497-8218 - JAMES THUMPSON	
Monthly Service	
Mar 29 thru Apr 28	
6. DTCN3GBUN4GLTETABLET	30.00
7. PIC/VIDEO PayPerUse	.00
8. Text Msg Pay Per Use	.00
Int'l Text Messaging	
Text Messaging	
Total Monthly Service	30.00
Credits, Adjustments and Other Charges	
9. Regulatory Cost Recovery Charge	.26

**Data Usage Summary** Text Msg Pay Per Use

3 Text Messages Used 10. 3 Billed at \$0.20/Msg .60

**DATA3GB** 

430 Megabytes Used 3,072 Megabytes Included

#### 601 497-8218 - JAMES THOMPSON - Continued

Taxes	
11. MS State Sales Tax - Telecom	.04
Total for 601 497-8218	30.90

#### Total AT&T Wireless Services 213.00

Wireless services provided by AT&T Mobility

## News You Can Use

#### PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$261.76. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

#### CARRIER INFORMATION

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

#### **ELECTRONIC PAYMENTS**

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at www .att.com

#### MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 1.800.MOVE.ATT (1.800.668.3288).

## PAYMENT OPTIONS

Visit att.com to pay your AT&T bills online FREE of charge. Additional payment options can also be viewed online. Self-service is available anytime day or night by calling 1.888.757.6500 - just say "Pay My Bill". Payments made with an AT&T representative may be subject to a \$5.00 payment convenience fee.

## AT&T UNIVERSAL CARD

Save up to 10% on your AT&T services with AT&T Universal Savings Card for the first 12 months and up to 5% savings thereafter. No Annual Fee. Call 1.800.361.9652 for details.

#### CUSTOMER SUPPORT

AT&T speaks many languages. English 1.800.288.2020; Spanish 1.800.870.5855; Cantonese 1.800.281.2288; Mandarin 1.888.333.2828; Korean 1.800.300.6657; Vietnamese 1.800.300.5315. All other languages 1.800.203.8600; Disabilities and Aging 1.800.772.3140.



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Account Number 601 664-6792 793 0590
Billing Date Apr 17, 2013

## **Terms and Conditions**

### LATE CHARGE REMINDER

A \$4.00 Late Payment Charge may apply to an unpaid current charges balance as of your next bill date.

#### SERVICE INFORMATION

Your local services are provided by AT&T Mississippi (BellSouth Telecommunications, LLC). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications.

### DISPUTED DEBTS

Please note, any check or payment instrument in an amount less than the full amount due that you send AT&T marked "PAID IN FULL" or otherwise tender as full satisfaction of a disputed amount, must be sent to AT&T Accounts Receivable Management, 3196 Highway 280 Rm 202N, Birmingham, AL 35243, and NOT the payment address shown on the payment return document. Thank you for choosing AT&T for your communications needs.

#### RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

## **BILL DISCREPANCY**

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.