

JAMES THOMPSON 112 MAXINE DR MS 39208-4909 JACKSON

Page Account Number **Billing Date** 

1 of 5 601 664-6792 793 0590 May 17, 2013

**WebSite** 

# att.com

# AT&T Benefits

· Don't miss out on spring savings for AT&T U-verse! Call 1.877.482.0793 to find out how to get a \$400 promotion card with qualifying services. Want faster Internet for streaming your favorite season finales? Better TV for crystal-clear sports games and fun family nights? Order AT&T U-verse today at 1. 877.482.0793. With affordable prices and more ways to watch wherever, whenever, this is one you don't want to miss! Call 1.877.482.0793 or go online at att.com/uverse05051 today! Restrictions apply.

## **Plans and Services**

| ltem   |   |                 |                           |   |
|--|---|-----------------|---------------------------|---|
| No.  | <b>Description</b>  |                 |                           |   |
| 1.   |   |                 |                           | 10.39 CF                                  |
|  | Package Components  |                 |                           |   |
| Mont   | thly Service - May 17 thru Jur  | 16              |                           |   |
| 2.   | Complete Choice® Basic  |                 |                           | 26.00                                     |
|  | Residential Line  |                 |                           |   |
|  | Call Waiting ID   | _               |                           |   |
|  | Caller-ID Name-Numbe  | ,               |                           |   |
|  | Anonymous Call Blocki   | ng              |                           |   |
|  | tions and Changes to Service  |                 |                           |   |
|  | section of your bill reflects ch  | arges and c     | redits resulting          |   |
| trom<br>Item   | account activity.   |                 | Manthly                   | Amount                                    |
|  | Description   | 0               | Monthly                   | Amount                                    |
| <u>No.</u>   | Description<br>vity on Apr 30, 2013   | <u>Quantity</u> | Rate                      | Billed                                    |
|  | ges for 601 664-6792  |                 |                           |   |
|  | bill reflects a charge  |                 |                           |   |
|  | change in rates:  |                 |                           |   |
|  |   |                 |                           |   |
|  | 0   | m               |                           |   |
| (Mon   | othly Charges are prorated fro  |                 |                           |   |
| (Mon<br>May  | 0   |                 | .07                       | .04                                       |
| (Mon<br>May<br>3.  | nthly Charges are prorated fro<br>1, 2013 through May 16, 2013)   |                 | .07                       | .04                                       |
| (Mon<br>May<br>3.<br><u>Surc</u> l<br>Item   | hthly Charges are prorated fro<br>1, 2013 through May 16, 2013)<br>Monthly Charges<br>harges and Other Fees   |                 |                           | .04                                       |
| (Mon<br>May<br>3.<br>Surcl<br>Item<br><u>No.</u>   | hthly Charges are prorated fro<br>1, 2013 through May 16, 2013)<br>Monthly Charges<br>harges and Other Fees<br>Description  | 1               | <u>Quantity</u>           |   |
| (Mon<br>May<br>3.<br>Surcl<br>Item<br><u>No.</u><br>4.   | hthly Charges are prorated fro<br>1, 2013 through May 16, 2013)<br>Monthly Charges<br>harges and Other Fees<br>Description<br>Federal Universal Svc Fee-A   | 1<br>.ddl       | <u>Quantity</u><br>1      | .72                                       |
| (Mon<br>May<br>3.<br><u>Surcl</u><br>Item<br><u>No.</u><br>4.<br>5.  | hthly Charges are prorated fro<br>1, 2013 through May 16, 2013)<br>Monthly Charges<br>harges and Other Fees<br>Description<br>Federal Universal Svc Fee-A<br>Federal Subscriber Line Cha  | 1<br>.ddl       | <u>Quantity</u>           | .72<br>3.97                               |
| (Mon<br>May<br>3.<br><u>Surcl</u><br>Item<br><u>No.</u><br>4.<br>5.  | hthly Charges are prorated fro<br>1, 2013 through May 16, 2013)<br>Monthly Charges<br>harges and Other Fees<br>Description<br>Federal Universal Svc Fee-A   | 1<br>.ddl       | <u>Quantity</u><br>1      | .72                                       |
| (Mon<br>May<br>3.<br>Item<br>No.<br>4.<br>5.<br>Total  | hthly Charges are prorated fro<br>1, 2013 through May 16, 2013)<br>Monthly Charges<br>harges and Other Fees<br><u>Description</u><br>Federal Universal Svc Fee-A<br>Federal Subscriber Line Cha<br>Surcharges and Other Fees<br>Frimment Fees and Taxes   | 1<br>.ddl       | <u>Quantity</u><br>1      | .72<br>3.97                               |
| (Mon<br>May<br>3.<br>Item<br><u>No.</u><br>4.<br>5.<br>Total<br>Gove<br>Item   | hthly Charges are prorated fro<br>1, 2013 through May 16, 2013)<br>Monthly Charges<br>harges and Other Fees<br>Description<br>Federal Universal Svc Fee-A<br>Federal Subscriber Line Cha<br>Surcharges and Other Fees<br>Fromment Fees and Taxes  | 1<br>.ddl       | <u>Quantity</u><br>1<br>1 | .72<br>3.97                               |
| (Mon<br>May<br>3.<br>Surcl<br>Item<br><u>No.</u><br>5.<br>Total<br>Item<br><u>No.</u>                                    | hthly Charges are prorated fro<br>1, 2013 through May 16, 2013)<br>Monthly Charges<br>harges and Other Fees<br>Description<br>Federal Universal Svc Fee-A<br>Federal Subscriber Line Cha<br>Surcharges and Other Fees<br>Inment Fees and Taxes<br>Description   | 1<br>.ddl       | <u>Quantity</u><br>1      | .72<br>3.97<br><b>4.69</b>                |
| (Mon<br>May<br>3.<br><u>Surcl</u><br>Item<br><u>No.</u><br>5.<br><b>Total</b><br><u>Gove</u><br>Item<br><u>No.</u><br>6. | hthly Charges are prorated fro<br>1, 2013 through May 16, 2013)<br>Monthly Charges<br>harges and Other Fees<br>Description<br>Federal Universal Svc Fee-A<br>Federal Subscriber Line Cha<br>Surcharges and Other Fees<br>Inment Fees and Taxes<br>Description<br>Federal Excise Tax                         | 1<br>.ddl       | <u>Quantity</u><br>1<br>1 | .72<br>3.97<br><b>4.69</b><br>.59         |
| (Mon<br>May<br>3.<br>Item<br><u>No.</u><br>4.<br>5.<br><b>Total</b><br>Item<br><u>No.</u><br>6.<br>7.                    | hthly Charges are prorated fro<br>1, 2013 through May 16, 2013)<br>Monthly Charges<br>harges and Other Fees<br>Description<br>Federal Universal Svc Fee-A<br>Federal Subscriber Line Cha<br>Surcharges and Other Fees<br>rmment Fees and Taxes<br>Description<br>Federal Excise Tax<br>MS - State/Local Tax | 1<br>ddl<br>rge | Quantity<br>1<br>1<br>1   | .72<br>3.97<br><b>4.69</b><br>.59<br>1.42 |
| (Mon<br>May<br>3.<br><u>Surcl</u><br>Item<br><u>No.</u><br>5.<br><b>Total</b><br><u>Gove</u><br>Item<br><u>No.</u><br>6. | hthly Charges are prorated fro<br>1, 2013 through May 16, 2013)<br>Monthly Charges<br>harges and Other Fees<br>Description<br>Federal Universal Svc Fee-A<br>Federal Subscriber Line Cha<br>Surcharges and Other Fees<br>rmment Fees and Taxes<br>Description<br>Federal Excise Tax<br>MS - State/Local Tax | 1<br>ddl<br>rge | <u>Quantity</u><br>1<br>1 | .72<br>3.97<br><b>4.69</b><br>.59         |

Amount After Jun 17, 2013

**Bill-At-A-Glance** Previous Bill 261.76 261.76 CR Payment Received 5-01 Thank You! Adjustments .00 Balance .00 Current Charges 271.73 **Total Amount Due** \$271.73 Amount Due in Full by Jun 6, 2013

# **Billing Summary**

| Questions? Visit att.com   | Page |        |
|--|------|--------|
| Plans and Services<br>1 888 757-6500<br>PIN: 8570<br>Repair Service: | 1    | 23.50  |
| 1 877 737-2478   |      |        |
| Internet Services<br>1 888 321-2375                                  | 2    | 26.00  |
| AT&T Wireless Services<br>1 888 757-6500                             | 2    | 222.23 |
| Total Current Charges  |      | 271.73 |

# News You Can Use Summary

· PREVENT DISCONNECT ELECTRONIC PAYMENTS

· CARRIER INFORMATION · MOVING SOON?

- · PAYMENT OPTIONS · SAVE! - AT&T ALERTS
- · SURCHARGE INCREASE

See "News You Can Use" for additional information.

m bottom portion with your check in the enclosed envelope

DUE BY: Jun 6, 2013

\$271.73

at&t

Billing Date May 17, 2013

Account Number 601 664-6792 793 0590 Please include your account number on your check.

JAMES THOMPSON 112 MAXINE DR JACKSON MS 39208-4909

\$275.73

Make checks payable to:

AT&T P.O. BOX 105503 ATLANTA, GA 30348-5503



|       | Plans and Services                |          |       |
|-------|-----------------------------------|----------|-------|
| Gover | rnment Fees and Taxes - Continued |          |       |
| ltem  |                                   |          |       |
| No.   | Description                       | Quantity |       |
| 1.    | MS Emergency Telecommunicator     |          | .05   |
| Total | Government Fees and Taxes         |          | 3.16  |
| Total | Plans and Services                |          | 23.50 |

## **Internet Services**

### Important Information

NOTICE: Charges appearing in this section are for services provided by AT&T Corp. and/or by BellSouth Telecommunications, LLC.

| Billed on Behalf of BellSouth Telecommunications, Inc       |          |
|---|----------|
| From May 01 through May 31                                  |          |
| User ID: jamest46@bellsouth.net                             |          |
| DSL: 601 664-6792   |          |
| 2. FastAccess      B DSL Xtreme                             | 41.00    |
| 3. Internet Service Discount                                | 15.00 CR |
| Total Billed on Behalf of BellSouth Telecommunications, Inc | 26.00    |
| Total Itemized Charges and Credits                          | 26.00    |
| Total Internet Services                                     | 26.00    |

### Total Internet Services

## AT&T Wireless Services

Important Information MOBILITY ADMINISTRATIVE FEE

Effective May 1, 2013, the Administrative Fee will be \$0.61 per line per month for Consumer and Individual Responsibility User (IRU) lines. For more information about the Administrative Fee, please visit att.com/additionalcharges.

# Important Information - Continued

SURCHARGES AND OTHER FEES

AT&T imposes the following additional charges: 1) a Regulatory Cost Recovery of up to \$1.25 to help defray its cost incurred in complying with obligations and charges imposed by state and federal telecom regulations; 2) a gross receipts surcharge, 3) state and federal universal service charges, and 4) other government assessments, including without limitation a Property Tax Allotment surcharge of \$0.20 - \$0.45 applied per Corporate Responsibility User's assigned number. These fees are not taxes or government - required charges. See att.com/additionalcharges.

### DIRECTBILL CHARGES

Detail of DirectBill charges can be viewed at att.com/directbill. The direct billing option offers you the ability to purchase products such as ringtones, games, graphics and wireless software from AT&T preferred Internet merchants.

AT&T NATL CENTER FOR CUSTOMERS WITH DISABILITIES For Deaf/hard of hearing customers: (TTY) 1 866 241-6567 Questions on accessibility by persons with disabilities: 1 866 241-6568

### ADD A TABLET FROM AT&T

Enjoy gaming, surfing and streaming on more than just Wi-Fi - add a tablet from AT&T today. Call 1-800-449-1672 or visit att.com/addaline to get started.

### Wireless Summary - 578026229083

### Cycle Dates: Mar 29, 2013 - Apr 28, 2013

| Monthly Service<br>Credits, Adjustments and Other Charges<br>Data Usage<br>Taxes<br>Total Wireless Charges  | \$199.99<br>\$3.61<br>\$10.00<br>\$8.63<br>\$222.23 |  |
|---|---|--|
| Mobile Charges Summary  |   |  |
| 601 259-3189 Group: 1<br>KIMBERLY THOMPSON<br>Monthly Service<br>Credits, Adjustments and Other Charges<br>Data Usage<br>Taxes<br>Charges for this mobile | \$39.99<br>\$0.74<br>\$10.00<br>\$1.80<br>\$52.53   |  |
| 601 259-3879 Group: 1<br>JAMES THOMPSON<br>Monthly Service<br>Credits, Adjustments and Other Charges<br>Taxes<br>Charges for this mobile                  | \$130.00<br>\$2.61<br>\$6.83<br>\$139.44            |  |

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copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in trom your account as soon as the same day your payment is received. It we cannot process the transaction electronically, you authorize AT&T to present an image Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn

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 Account Number
 601 664-6792 793 0590

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 May 17, 2013

.48 .74

10.00

1.00 .05 .75 1.80 **52.53** 

50.00

| AT&T Wireless Services   |       | 6. Federal Universal Service Charge                       |
|--|-------|---|
| Mobile Charges Summary - Continued   |       | Total Credits, Adjustments and Other Charges              |
| 601 497-8218   |       |   |
| JAMES THOMPSON   |       | Voice Usage Summary                                       |
| Monthly Service \$30.00  |       | Mobile to Mobile Minutes                                  |
| Credits, Adjustments and Other Charges \$0.26  |       | 151 Minutes Used  |
| Charges for this mobile \$30.26  |       |   |
| Group Usage Summary - Group: 1   |       | 128 Minutes Used  |
| Voice  |       | Night & Weekend Minutes                                   |
| Rollover Summary   |       | 51 Minutes Used   |
| Previous Balance 1,424   |       | Data Usaga Summany  |
| Unused Minutes Added 111   |       | Data Usage Summary  |
| Minutes Expired (*) 0  |       | FAMILY MSG UNLIMITED                                      |
| Current Rollover Balance 1,535   |       | 722 Text Messages Used                                    |
| (*) Unused Plan Minutes Expired  |       | 16 Multimedia Messages Used                               |
| After 12 Billing Periods   |       | 3GB DATA  |
| FT9NTN550RUM2MUNW  |       | 3,238 Megabytes Used                                      |
| 330 Minutes Used by 601 259-3189   |       | 3,072 Megabytes Included                                  |
| 528 Minutes Used by 601 259-3879   |       | 7. 166 Billed at \$10.00/1024MB                           |
| 858 Minutes Used by This Group   |       | Data usage exceeding plan allowance is                    |
| 550 Minutes Included   |       | billed in increments of 1024MB.                           |
| n /  |       | Taxes   |
|  |       | 8. Local Wireless 911 Surcharge                           |
| FT9NTN550RUM2MUNW  |       | 9. MS 911 Training Fee                                    |
| 722 Text Messages Used by 601 259-3189   |       | 10. MS State Sales Tax - Telecom                          |
| 54 Text Messages Used by 601 259-3879  |       | Total Taxes   |
| 776 Text Messages Used by This Group   |       | Total for 601 259-3189                                    |
| 16 MMS Messages Used by 601 259-3189<br>16 MMS Messages Used by This Group                             |       |   |
|  |       | 601 259-3879 - JAMES THOMPSON                             |
| 601 259-3189 - KIMBERLY THOMPSON   |       | Monthly Service   |
| Monthly Service  |       | Apr 29 thru May 28  |
| Apr 29 thru May 28   |       | 11. FT9NTN550RUM2MUNW                                     |
| 1. FT9NTN550RUM2MUNW   | 9.99  | 550 Anytime Mins  |
| 550 Anytime Mins   |       | 6 Way Calling   |
| 6 Way Calling  |       | Anytime Min Rollover                                      |
| Anytime Min Rollover   |       | BasicVoiceMail  |
| Call Forward Conditional   |       | Call Forward Conditional                                  |
| Call Forward Immediate   |       | Call Forward Immediate                                    |
| Call Hold  |       | Call Hold   |
| Call Waiting   |       | Call Waiting  |
| Caller ID  |       | Caller ID   |
| Direct Bill Detail   |       | Direct Bill Detail  |
| Family Talk  |       | Family Talk   |
| Message Waiting Ind  |       | Message Waiting Ind                                       |
| Nation GSM   |       | Nation GSM  |
| UNL Nght & Wknd Min  |       | UNL Nght & Wknd Min                                       |
| Unlimited M2M Expnd  |       | Unlimited M2M Expnd                                       |
| 2. EXPANDEDINTLROAM  | .00   | 12. EXPANDEDINTLROAM                                      |
|  | 20.00 | 13. DATAPRO 5GB SMT                                       |
| 3. DATAPRO 3GB IP  | 30.00 |   |
|  | .00   | 14. FAMILY MSG UNLIMITED                                  |
| 3. DATAPRO 3GB IP  |       | Pict Video MSG  |
| 3. DATAPRO 3GB IP<br>4. FAMILY MSG UNLIMITED<br>Pict Video MSG   |       | Pict Video MSG<br>Text Messaging                          |
| 3. DATAPRO 3GB IP<br>4. FAMILY MSG UNLIMITED   |       | Pict Video MSG  |
| <ol> <li>DATAPRO 3GB IP</li> <li>FAMILY MSG UNLIMITED<br/>Pict Video MSG<br/>Text Messaging</li> </ol> | .00   | Pict Video MSG<br>Text Messaging<br>Total Monthly Service |
| <ol> <li>DATAPRO 3GB IP</li> <li>FAMILY MSG UNLIMITED<br/>Pict Video MSG<br/>Text Messaging</li> </ol> | .00   | Pict Video MSG<br>Text Messaging                          |

5. Regulatory Cost Recovery Charge

15. Regulatory Cost Recovery Charge

.26

.26

130.00

.00 50.00 30.00



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# AT&T Wireless Services

| 601 259-3879 - JAMES THOMPSON - Continued    |        |
|--|--------|
| 1. Federal Universal Service Charge          | 2.35   |
| Total Credits, Adjustments and Other Charges | 2.61   |
|  |        |
| Voice Usage Summary                          |        |
| Mobile to Mobile Minutes                     |        |
| 182 Minutes Used                             |        |
| 311 Minutes Used                             |        |
| Night & Weekend Minutes                      |        |
| 35 Minutes Used                              |        |
| Data Usage Summary                           |        |
| FAMILY MSG UNLIMITED                         |        |
| 54 Text Messages Used                        |        |
| DATAPRO 5GB SMT                              |        |
| 1 Megabytes Used                             |        |
| 5,120 Megabytes Included                     |        |
| Taxes  |        |
| 2. Local Wireless 911 Surcharge              | 1.00   |
| 3. MS 911 Training Fee                       | .05    |
| 4. MS State Sales Tax - Telecom              | 5.78   |
| Total Taxes                                  | 6.83   |
| Total for 601 259-3879                       | 139.44 |
| 601 497-8218 - JAMES THOMPSON                |        |
| Monthly Service                              |        |
| Apr 29 thru May 28                           |        |
| 5. DTCN3GBUN4GLTETABLET                      | 30.00  |
| 6. PIC/VIDEO PayPerUse                       | .00    |

| Credits, Adjustments and Other Charges<br>8. Regulatory Cost Recovery Charge | .26   |
|--|-------|
| Total Monthly Service  | 30.00 |
| Int'l Text Messaging<br>Text Messaging                                       |       |
| 7. Text Msg Pay Per Use  | .00   |
| 6. PIC/VIDEO PayPerUse   | .00   |
| 5. DTCN3GBUN4GLTETABLET  | 30.00 |

## Data Usage Summary DATA3GB

| o, or 2 hogaby coo incrudou                    | 0.26 |
|--|------|
|  | 1 26 |
| 743 Megabytes Used<br>3.072 Megabytes Included |      |

Wireless services provided by AT&T Mobility

## News You Can Use

### PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$271.73. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

### CARRIER INFORMATION

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

### ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at www.att.com

### MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 1.800.MOVE.ATT (1.800.668.3288).

### PAYMENT OPTIONS

Visit att.com to pay your AT&T bills online FREE of charge. Additional payment options can also be viewed online. Self-service is available anytime day or night by calling 1.888.757.6500 - just say "Pay My Bill". Payments made with an AT&T representative may be subject to a \$5.00 payment convenience fee.

### SURCHARGE INCREASE

Effective with telephone bills issued on or after May 1, 2013, the Telecommunications Relay Service (TRS) surcharge will increase to \$0.10 per access line, per month. On April 9, 2013, the Mississippi Public Service Commission ordered an increase in the monthly TRS surcharge amount from \$0.03 to \$0.10 in order to maintain adequate funding for the Dual Party Relay Service Trust Fund. This fund provides telephone access to persons who are speech and hearing impaired.

#### SAVE! - AT&T ALERTS

Get exclusive deals sent right to your phone for free. When you're near brands you love, AT&T Alerts delivers offers and info to compatible AT&T mobile devices. Get \$5 off at att.com when you join. Restrictions apply. Text OFFER5 to ATTALERTS to get it now. For more information, please visit us online at alerts.att.com/offer5.

## Terms and Conditions

#### LATE CHARGE REMINDER

A \$4.00 Late Payment Charge may apply to an unpaid current charges balance as of your next bill date.



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## **Terms and Conditions**

### DISPUTED DEBTS

Please note, any check or payment instrument in an amount less than the full amount due that you send AT&T marked "PAID IN FULL" or otherwise tender as full satisfaction of a disputed amount, must be sent to AT&T Accounts Receivable Management, 3196 Highway 280 Rm 202N, Birmingham, AL 35243, and NOT the payment address shown on the payment return document. Thank you for choosing AT&T for your communications needs.

#### SERVICE INFORMATION

Your local services are provided by AT&T Mississippi (BellSouth Telecommunications, LLC). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications.

### RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

### **BILL DISCREPANCY**

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.