

Page 1 of 5

**Account Number** 601 664-6792 793 0590 **Billing Date** Jul 17, 2013

> WebSite att.com

Bil	I-At-A-Glance	
Pre	rious Bill	277.85
Pay	ment Received 7-01 Thank You!	277.85 CR
Adjı	ustments	.00
Bala	nnce	.00
Cur	rent Charges	262.56
Tot	al Amount Due	\$262.56
Amo	ount Due in Full by	Aug 6, 2013

Billing Summary		
Questions? Visit att.com	Page	
Plans and Services  1 888 757-6500 PIN: 8570  Repair Service:  1 877 737-2478	1	23.46
Internet Services 1 888 321-2375	1	26.00
<b>AT&amp;T Wireless Services</b> 1 888 757-6500	2	213.10
Total Current Charges		262.56

# AT&T Benefits

· Save even more with a great bundle price for AT&T U-verse®! Now's your chance to experience all the excitement of AT&T U-verse TV,  $\,$ High-Speed Internet and digital home phone, plus get a great deal! Choose the bundle that works for you at a price you'll love. Call 855.222.2865 or go online at att.com/uverse07057 today.

# Plans and Services

Prom	otions and Discounts		
Item			
No.	Description		
1.	Concession Credit-Eligible	1	10.39 CF
	Package Components		
Mont	thly Service - Jul 17 thru Aug 16 Complete Choice ® Basic		26.00
	· · · · · · · · · · · · · · · · · · ·		26.00
	Complete Choice ® Basic		26.00
	Complete Choice ® Basic Residential Line		26.00
	Complete Choice ® Basic Residential Line Call Waiting ID		26.00

Surcharges and Other Fees		
Item		
No. Description	Quantity	
3. Federal Universal Svc Fee-Addl	1	.72
4. Federal Subscriber Line Charge	1	3.97
Total Surcharges and Other Fees		4.69

Government Fees and Taxes			
Item			
No.	Description	Quantity	
5.	Federal Excise Tax		.59
6.	MS - State/Local Tax		1.42
7.	Telecommunications Relay Svc	1	.10
8.	Emergency 911 Service	1	1.00
9.	MS Emergency Telecommunicator		.05
Total	<b>Government Fees and Taxes</b>		3.16

#### **Total Plans and Services** 23.46

# **News You Can Use Summary**

· PREVENT DISCONNECT · ELECTRONIC PAYMENTS · CARRIER INFORMATION

· MOVING SOON?

· AT&T PRIVACY POLICY

· PAYMENT OPTIONS

- FEDERAL FEE INCREASE

See "News You Can Use" for additional information.

# **Internet Services**

# **Important Information**

NOTICE: Charges appearing in this section are for services provided by AT&T Corp. and/or by BellSouth Telecommunications, LLC.

Local Services provided by AT&T Mississippi.

rn bottom portion with your check in the enclosed envelope

\$262.56 **DUE BY:** Aug 6, 2013

Amount After Aug 17, 2013 \$266.56



Billing Date Jul 17, 2013

Account Number

601 664-6792 793 0590

JAMES THOMPSON 112 MAXINE DR MS 39208-4909 JACKSON

Please include your account number on your check.

Make checks payable to:

AT&T P.O. BOX 105503 ATLANTA, GA 30348-5503



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601 664-6792 793 0590 **Account Number** 

**Billing Date** Jul 17, 2013



# **Internet Services**

# **Itemized Charges and Credits**

# Billed on Behalf of BellSouth Telecommunications, Inc

From July 01 through July 31 User ID: jamest46@bellsouth.net

DSL: 601 664-6792

1. FastAccess® DSL Xtreme 41.00 15.00 CR 2. Internet Service Discount Total Billed on Behalf of BellSouth Telecommunications. Inc. 26.00 **Total Itemized Charges and Credits** 26.00

**Total Internet Services** 

26.00

# AT&T Wireless Services

#### Important Information

## NOTICE OF CLASS ACTION

If you are/were a subscriber of Verizon, T-Mobile, AT&T or Sprint and sent or received text messages paid for on a per-message basis between August 2005 & the present, you may be a member of a class action lawsuit. You do not need to do anything to stay in the class. To exclude yourself and preserve certain rights, you must act by September 3, 2013. For information regarding the lawsuit & your rights, call 1-888-519-6912 or go to www.TextingClass.com.

## DIRECTBILL CHARGES

Detail of DirectBill charges can be viewed at att.com/directbill. The direct billing option offers you the ability to purchase products such as ringtones, games, graphics and wireless software from AT&T preferred Internet merchants.

AT&T NATI CENTER FOR CUSTOMERS WITH DISABILITIES For Deaf/hard of hearing customers: (TTY) 1 866 241-6567 Questions on accessibility by persons with disabilities: 1 866 241-6568

# Important Information - Continued

## SURCHARGES AND OTHER FEES

In addition to the monthly cost of the rate plan and any selected features, AT&T imposes the following other charges, on a per line basis: (1) federal and state universal service charges, (2) a Regulatory Cost Recovery Charge of up to \$1.25 to help defray its cost incurred in complying with obligations and charges imposed by state and federal telecom regulations, (3) an Administrative Fee on consumer and Individual Responsibility User (IRU) lines to help defray certain expenses AT&T incurs, such as interconnection and cell site rents and maintenance, and (4) other government assessments, including without limitation a gross receipts surcharge and a  $\bar{\text{Property Tax}}$ Allotment surcharge of \$0.20 - \$0.45 applied per Corporate Responsibility User's assigned number. These fees are not taxes or government-required charges. See att.com/additionalcharges.

## Wireless Summary - 578026229083

# Cycle Dates: May 29, 2013 - Jun 28, 2013

Monthly Service	\$197.48
Credits, Adjustments and Other Charges	\$5.97
Data Usage	\$0.20
Taxes	\$9.45
Total Wireless Charges	\$213.10

Mobile Charges Summary	
601 259-3189 Group: 1 KIMBERLY THOMPSON	
Monthly Service	\$39.99
Credits, Adjustments and Other Charges	\$1.38
Taxes	\$1.84
Charges for this mobile	\$43.21
601 259-3879 Group: 1	
JAMES THOMPSON	•
Monthly Service	\$117.50
Credits, Adjustments and Other Charges	\$3.25
Taxes	\$6.87
Charges for this mobile	\$127.62
601 259-7968 Group: 1	
NATHAN THOMPSON	
Monthly Service	\$9.99
Credits, Adjustments and Other Charges	\$0.47
Taxes	\$0.73
Charges for this mobile	\$11.19
601 497-8218	
JAMES THOMPSON	
Monthly Service	\$30.00
Credits, Adjustments and Other Charges	\$0.87
Data Usage	\$0.20
Taxes	\$0.01
Charges for this mobile	\$31.08

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copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in from your account as soon as the same day your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn JAMES THOMPSON 112 MAXINE DR JACKSON MS 39208-4909 Page 3 of 5

Account Number 601 664-6792 793 0590
Billing Date Jul 17, 2013



AT&T Wireless Services		601 259-3189 - KIMBERLY THOMPSON - Continued	
		Voice Usage Summary	
Group Usage Summary - Group: 1		Mobile to Mobile Minutes	
Voice		338 Minutes Used	
Rollover Summary			
Previous Balance 1,652		168 Minutes Used	
Minutes Used -64		100 minutes oseu	
Minutes Expired (*) 0		Night & Weekend Minutes	
Current Rollover Balance 1,588		76 Minutes Used	
(*) Unused Plan Minutes Expired			
After 12 Billing Periods		Data Usage Summary	
7.1. tol. 12 2111111g 1 01 1020		FAMILY MSG UNLIMITED	
FT9NTN550RUM2MUNW		808 Text Messages Used	
582 Minutes Used by 601 259-3189		15 Multimedia Messages Used	
735 Minutes Used by 601 259-3879		3GB DATA	
273 Minutes Used by 601 259-7968		2,227 Megabytes Used	
1590 Minutes Used by This Group		3,072 Megabytes Included	
550 Minutes Included		0,012 nogaby too inoradou	
Data		Taxes	
FT9NTN550RUM2MUNW		8. Local Wireless 911 Surcharge	1.00
808 Text Messages Used by 601 259-3189		9. MS 911 Training Fee	.05
143 Text Messages Used by 601 259-3879		10. MS State Sales Tax - Telecom	.79
380 Text Messages Used by 601 259-7968		Total Taxes	1.84
1,331 Text Messages Used by This Group		Total for 601 259-3189	43.21
15 MMS Messages Used by 601 259-3189			
1 MMS Messages Used by 601 259-3879		601 259-3879 - JAMES THOMPSON	
16 MMS Messages Used by This Group		Monthly Service	
To this hoodayor took by this or cap		Jun 29 thru Jul 28	
601 259-3189 - KIMBERLY THOMPSON		11. FT9NTN550RUM2MUNW	50.00
		550 Anytime Mins	00.00
Monthly Service Jun 29 thru Jul 28		6 Way Calling	
	0.00	Anytime Min Rollover	
1. FT9NTN550RUM2MUNW	9.99	BasicVoiceMail	
550 Anytime Mins		Call Forward Conditional	
6 Way Calling		Call Forward Immediate	
Anytime Min Rollover Call Forward Conditional		Call Hold	
Call Forward Immediate		Call Waiting	
Call Hold		Caller ID	
		Direct Bill Detail	
Call Waiting Caller ID		Family Talk	
Direct Bill Detail		Message Waiting Ind	
Family Talk		Nation GSM	
Message Waiting Ind		UNL Nght & Wknd Min	
Nation GSM		Unlimited M2M Expnd	
UNL Nght & Wknd Min		12. EXPANDEDINTLROAM	.00
Unlimited M2M Expnd		13. DATAPRO 3GB SMT D 06/15-06/28	14.00
2. EXPANDEDINTLROAM	.00	14. Adjustment for DATA UNLIMITED 06/16-06/28	6.50CR
3. DATAPRO 3GB IP	30.00	15. DATAPRO 3GB SMT D	30.00
4. FAMILY MSG UNLIMITED	.00	16. FAMILY MSG UNLIMITED	30.00
Pict Video MSG	.00	Pict Video MSG	
Text Messaging		Text Messaging	
Total Monthly Service	39.99	Total Monthly Service	117.50
	55.55		
Credits, Adjustments and Other Charges		Credits, Adjustments and Other Charges	
5. Administrative Fee	.61	17. Administrative Fee	.61
6. Regulatory Cost Recovery Charge	.26	18. Regulatory Cost Recovery Charge	.26
7. Federal Universal Service Charge	.51	19. Federal Universal Service Charge	2.38
Total Credits, Adjustments and Other Charges	1.38	Total Credits, Adjustments and Other Charges	3.25
, ,			



Page 4 of 5 601 664-6792 793 0590 **Account Number** 

**Billing Date** Jul 17, 2013

> .73 11.19

> 30.00 .00 .00

30.00

.61 .26 .87

. 20

.01 31.08

213.10



Text Messaging Total Monthly Service

Credits, Adjustments and Other Charges 7. Federal Universal Service Charge

AT&T Wireless Services	601 259-7968 - NATHAN THOMPSON - Continued
	Voice Usage Summary
601 259-3879 - JAMES THOMPSON - Continued	Mobile to Mobile Minutes
Voice Usage Summary	- 144 Minutes Used
Mobile to Mobile Minutes	
350 Minutes Used	121 Minutes Used
330 Hillutes 05eu	121 millutes used
	Night & Weekend Minutes
325 Minutes Used	8 Minutes Used
Nicola O Micoland Billiona	
Night & Weekend Minutes	Data Usage Summary
60 Minutes Used	FAMILY MSG UNLIMITED
Data Usage Summary	380 Text Messages Used
FAMILY MSG UNLIMITED	Taxes
143 Text Messages Used	8. MS State Sales Tax - Telecom
1 Multimedia Messages Used	Total for 601 259-7968
·	10tal 101 001 233-7300
DATA UNLIMITED	601 497-8218 - JAMES THOMPSON
36 Kilobytes Used	
DATAPRO 3GB SMT D	Monthly Service
2 Megabytes Used	Jun 29 thru Jul 28
3,072 Megabytes Included	9. DTCN3GBUN4GLTETABLET
0,012 noguby coo znoradou	10. PIC/VIDEO PayPerUse
Taxes	11. Text Msg Pay Per Use
1. Local Wireless 911 Surcharge 1.00	Int'l Text Messaging
2. MS 911 Training Fee .05	Text Messaging
3. MS State Sales Tax - Telecom 5.82	Total Monthly Service
Total Taxes 6.87	
Total for 601 259-3879 127.62	Credits, Adjustments and Other Charges
	12. Administrative Fee
601 259-7968 - NATHAN THOMPSON	13. Regulatory Cost Recovery Charge
Monthly Service	Total Credits, Adjustments and Other Charges
Jun 29 thru Jul 28	
4. FT9NTN550RUM2MUNW 9.99	Data Usage Summary
550 Anytime Mins	Text Msg Pay Per Use
6 Way Calling	1 Text Messages Used
Anytime Min Rollover	14. 1 Billed at \$0.20/Msg
BasicVoiceMail	
Call Forward Conditional	DATA3GB
Call Forward Immediate	677 Megabytes Used
Call Hold	3,072 Megabytes Included
Call Waiting	Taxes
Caller ID	15. MS State Sales Tax - Telecom
Direct Bill Detail	Total for 601 497-8218
Family Talk	1000 101 001 107 0210
Message Waiting Ind	T-4-1 ATOT Windows Commission
Nation GSM	Total AT&T Wireless Services
UNL Nght & Wknd Min	Wireless services provided by AT&T Mobility
Unlimited M2M Expnd	51000 continuo protituda by mai mobility
5. BLOCK DATA USAGE .00	
6. FAMILY MSG UNLIMITED .00	
Pict Video MSG	
T ( M	

9.99

.47



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Account Number 601 664-6792 793 0590
Billing Date Jul 17, 2013

## News You Can Use

## PREVENT DISCONNECT

Thank you for being a valued customer. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. We are required to inform you that certain charges MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$262.56. Also, neglecting to pay for remaining charges may result in interruption or removal of these remaining services or further collection action.

#### CARRIER INFORMATION

Our records show that you have not selected a primary local toll or long distance carrier. Please contact us if this does not agree with your records.

#### ELECTRONIC PAYMENTS

When making a secure electronic bill payment from your bank account over the phone, you will need to provide sufficient information to authenticate yourself as the account owner. By providing this information, you are authorizing AT&T and your financial institution to process a one-time debit from your bank account for payment of your bill. Other bill payment options are available at www.att.com

## AT&T PRIVACY POLICY

AT&T is updating its privacy policy. We are making important changes to the way we use the information we collect, and to your choices about that use. Please visit att.com/privacy to view the updated privacy policy and to learn more about our commitments, privacy safeguards and customer choices. Or call 1.866.344.9850 to speak to a representative.

## MOVING SOON?

Stay connected with AT&T. Please visit us online at att.com/move or call 1.800.MOVE.ATT (1.800.668.3288).

#### PAYMENT OPTIONS

Visit att.com to pay your AT&T bills online FREE of charge. Additional payment options can also be viewed online. Self-service is available anytime day or night by calling 1.888.757.6500 - just say "Pay My Bill". Payments made with an AT&T representative may be subject to a \$5.00 payment convenience fee.

#### FEDERAL FEE INCREASE

The Federal Universal Service Fee (supports telecommunication needs of low-income households, consumers living in high-cost areas, schools, libraries and rural hospitals), and the Federal Subscriber Line Charge increased on 7/2/2013. Lifeline customers will continue to receive credit for the Federal Subscriber Line Charge. Your current bill reflects the change. For more information, please contact an AT&T Service Representative at 800.288.2020.

#### ARBITRATION ADDRESS

The AT&T Residential Service Agreement was amended to update the address information in the Dispute Resolution by Binding Arbitration section on 6/10/2013. Notice of Dispute to AT&T should be addressed to: Office for Dispute Resolution, AT&T, 1025 Lenox Park Blvd., Atlanta, GA 30319. For more information, please visit us online at att.com/servicepublications and click on "For Additional Information" or call 1.800.288.2020.

## **Terms and Conditions**

#### LATE CHARGE REMINDER

A \$4.00 Late Payment Charge may apply to an unpaid current charges balance as of your next bill date.

#### SERVICE INFORMATION

Your local services are provided by AT&T Mississippi (BellSouth Telecommunications, LLC). Your AT&T long distance services, if any, are provided by one or more of the following AT&T Inc. subsidiaries: AT&T Long Distance Service (BellSouth Long Distance, Inc.), and AT&T Corp. You can find the name of your long distance service provider in the long distance section of your bill. To view your provider's service publications, including Guidebooks, Service Guides and/or Tariffs, go to att.com/servicepublications.

#### DISPUTED DEBTS

Please note, any check or payment instrument in an amount less than the full amount due that you send AT&T marked "PAID IN FULL" or otherwise tender as full satisfaction of a disputed amount, must be sent to AT&T Accounts Receivable Management, 3196 Highway 280 Rm 202N, Birmingham, AL 35243, and NOT the payment address shown on the payment return document. Thank you for choosing AT&T for your communications needs.

#### RETURNED CHECK

An important part of AT&T's commitment to our valued customers is keeping you informed of policies that may affect your account. If a check is returned to AT&T from your financial institution, a returned check fee up to the amount permitted by law may be charged to your account.

## **BILL DISCREPANCY**

AT&T strives to provide our valued customers the best service possible. However, if you have a bill discrepancy, you should notify AT&T within 60 days after the receipt of your AT&T bill.