



Multi-Protocol On-board Ethernet Print Server and Wireless Ethernet Print Server

NETWORK USER'S GUIDE



This Network User's Guide provides useful information of wired and wireless network settings and security settings using your Brother machine. You can also find supported protocol information and detailed troubleshooting tips.

To find basic information about network and advanced network features of your Brother machine, see the *Network Glossary*.

To download the latest manual, please visit the Brother Solutions Center at (<http://solutions.brother.com/>). You can also download the latest drivers and utilities for your machine, read FAQs and troubleshooting tips or learn about special printing solutions from the Brother Solutions Center.

Definitions of notes

We use the following icons throughout this User's Guide:

 IMPORTANT	IMPORTANT indicates a potentially hazardous situation which, if not avoided, may result in damage to property or loss of product function.
 Note	Notes tell you how you should respond to a situation that may arise or give tips about how the operation works with other features.

IMPORTANT NOTE

- This product is approved for use in the country of purchase only. Do not use this product outside the country of purchase as it may violate the wireless telecommunication and power regulations of that country.
- Windows[®] XP in this document represents Windows[®] XP Professional, Windows[®] XP Professional x64 Edition and Windows[®] XP Home Edition.
- Windows Server[®] 2003 in this document represents Windows Server[®] 2003 and Windows Server[®] 2003 x64 Edition.
- Windows Server[®] 2008 in this document represents Windows Server[®] 2008 and Windows Server[®] 2008 R2.
- Windows Vista[®] in this document represents all editions of Windows Vista[®].
- Windows[®] 7 in this document represents all editions of Windows[®] 7.
- Please go to the Brother Solutions Center at <http://solutions.brother.com/> and click Manuals on your model page to download the other manuals.
- Not all models are available in all countries.

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Network features

Your Brother machine can be shared on a 10/100 MB wired or IEEE 802.11b/g wireless Ethernet network using the internal network print server. The print server supports various functions and methods of connection depending on the operating system you are running on a network supporting TCP/IP. The following chart shows what network features and connections are supported by each operating system.



Note

Although the Brother machine can be used in both a wired and wireless network, only one connection method can be used at a time.

Operating Systems	Windows® 2000/XP Windows Vista® Windows® 7	Windows Server® 2003/2008	Mac OS X 10.4.11 - 10.6.x
Printing	✓	✓	✓
BRAdmin Light See page 3.	✓	✓	✓
BRAdmin Professional 3 ¹ See page 6.	✓	✓	
Web BRAdmin ¹ See page 7.	✓	✓	
Web Based Management (web browser) See page 40.	✓	✓	✓
Status Monitor See <i>User's Guide</i> .	✓	✓	✓
Driver Deployment Wizard	✓	✓	
Vertical Pairing See <i>Network Glossary</i> .	✓ ²		

¹ BRAdmin Professional 3 and Web BRAdmin are available as a download from <http://solutions.brother.com/>.

² Windows® 7 only.

Other Network features

Security

Your Brother machine employs some of the latest network security and encryption protocols available. (See *Security features* on page 51.)

Secure Function Lock 2.0

Secure Function Lock 2.0 increases security by restricting the use of functions. (See *Secure Function Lock 2.0* on page 42.)

Store Print Log to Network

The Store Print Log to Network feature allows you to save the print log file from your Brother machine to a network server using CIFS. (See *Store Print Log to Network* on page 46.)

How to change your machine's network settings (IP address, Subnet mask and Gateway)

Using the control panel

You can configure your machine for a network using the control panel **Network** menu. (See *Control panel setup* on page 31.)

Using the BRAdmin Light utility

The BRAdmin Light utility is designed for initial setup of Brother network connected devices. It also can search for Brother products in a TCP/IP environment, view the status and configure basic network settings, such as IP address.

Installing BRAdmin Light

■ Windows®

- 1 Please make sure that your machine is ON.
- 2 Turn on your computer. Close any applications running before configuration.
- 3 Put the supplied CD-ROM into your CD-ROM drive. The opening screen will appear automatically. If the model name screen appears, choose your machine. If the language screen appears, choose your language.
- 4 The CD-ROM main menu will appear. Click **Install Other Drivers or Utilities**.
- 5 Click **BRAdmin Light** and follow the on-screen instructions.

■ Macintosh

The BRAdmin Light software will be installed automatically when you install the printer driver. If you have already installed the printer driver, you do not have to install BRAdmin Light again.

Setting the IP address, Subnet Mask and Gateway using BRAdmin Light



Note

- You can download Brother's latest BRAdmin Light utility from <http://solutions.brother.com/>.
- If you require more advanced machine management, use the latest version of BRAdmin Professional 3 utility that is available as a download from <http://solutions.brother.com/>. This utility is only available for Windows® users.
- If you are using a firewall function of anti-spyware or antivirus applications, temporarily disable them. Once you are sure that you can print, re-enable the application.
- Node name: The Node name appears in the current BRAdmin Light window. The default node name of the print server in the machine is "BRNxxxxxxxxxxxx" for a wired network or "BRWxxxxxxxxxxxx" for a wireless network. ("xxxxxxxxxxxx" is your machine's MAC Address / Ethernet Address.)
- The default password for Brother print servers is "access".

1 Start the BRAdmin Light utility.

■ Windows®

Click **Start / All Programs**¹ / **Brother / BRAdmin Light / BRAdmin Light**.

¹ **Programs** for Windows® 2000 users

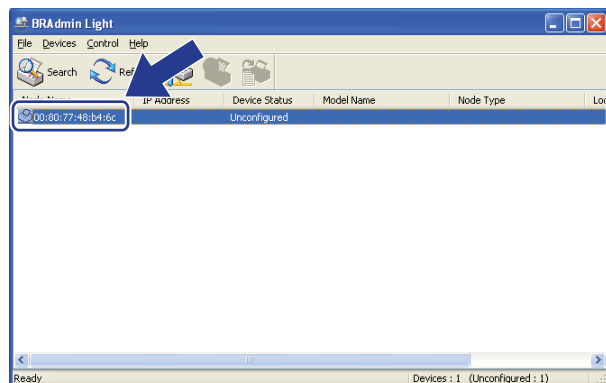
■ Macintosh

Double-click **Macintosh HD** (Startup Disk) / **Library / Printers / Brother / Utilities / BRAdmin Light.jar** file.

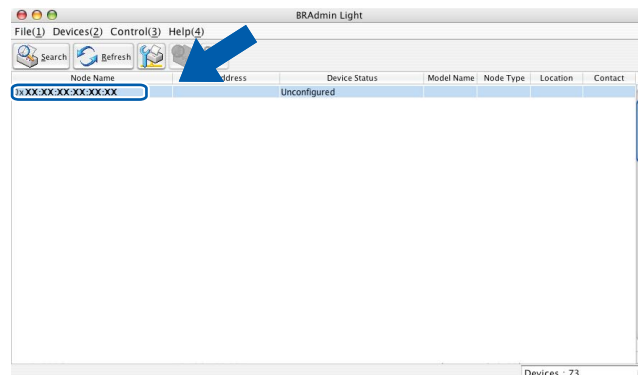
2 BRAdmin Light will search for new devices automatically.

- 3 Double-click the unconfigured device.

Windows®



Macintosh



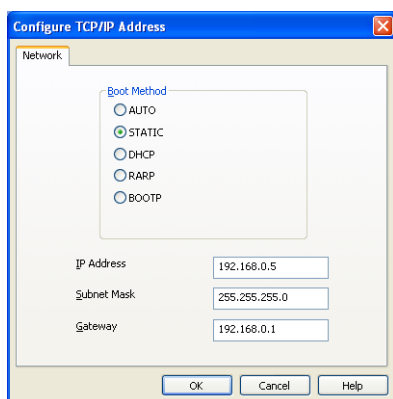
2

Note

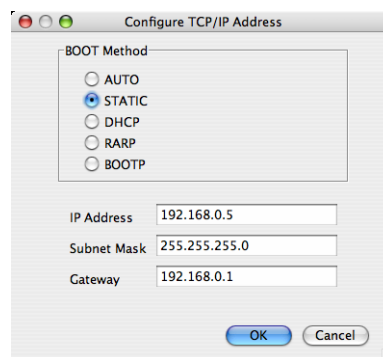
- If the print server is set to its factory default settings (if you do not use a DHCP/BOOTP/RARP server), the device will appear as **Unconfigured** in the BRAdmin Light utility screen.
- You can find the Node Name and MAC Address (Ethernet Address) by printing the Network Configuration List. (See *Printing the Network Configuration List* on page 35 for information on how to print the Network Configuration List on your print server.) You can also find the MAC Address from the control panel. (See *Chapter 5: Control panel setup*.)

- 4 Choose **STATIC** from **Boot Method (BOOT Method)**. Enter the **IP Address**, **Subnet Mask** and **Gateway** (if needed) of your print server.

Windows®



Macintosh



- 5 Click **OK**.
- 6 With the correctly programmed IP address, you will see the Brother print server in the device list.

Other Management Utilities

Your Brother machine has the following management utilities other than the BRAdmin Light utility. You can change your network settings using these utilities.

Web Based Management (web browser)

A standard web browser can be used to change your print server settings using the HTTP (Hyper Text Transfer Protocol). (See *How to configure the machine settings using Web Based Management (web browser)* on page 40.)

BRAdmin Professional 3 utility (Windows®)

BRAdmin Professional 3 is a utility for more advanced management of network connected Brother devices. This utility can search for Brother products on your network and view the device status from an easy to read Explorer style window that changes color identifying the status of each device. You can configure network and device settings along with the ability to update device firmware from a Windows® computer on your LAN. BRAdmin Professional 3 can also log activity of Brother devices on your network and export the log data in an HTML, CSV, TXT or SQL format.

For users who want to monitor locally connected machines, install the Print Auditor Client software on the client PC. This utility allows you to monitor machines that are connected to a client PC via the USB or parallel interface from BRAdmin Professional 3.

For more information and to download the software, visit us at <http://solutions.brother.com/>.



Note

- Please use the latest version of the BRAdmin Professional 3 utility that is available as a download from <http://solutions.brother.com/>. This utility is only available for Windows® users.
 - If you are using a firewall function of anti-spyware or antivirus applications, temporarily disable them. Once you are sure that you can print, configure the software settings following the instructions.
 - Node name: The Node name for each Brother device on the network appears in BRAdmin Professional 3. The default Node name is "BRNxxxxxxxxxxx" for a wired network or "BRWxxxxxxxxxxx" for a wireless network. ("xxxxxxxxxxx" is your machine's MAC Address / Ethernet Address.)
-

Web BRAdmin (Windows®)

Web BRAdmin is a utility for managing network connected Brother devices. This utility can search for Brother products on your network, view the status and configure the network settings.

Unlike BRAdmin Professional 3, which is designed for Windows® only, Web BRAdmin is a server based utility that can be accessed from any client PC with a web browser that supports JRE (Java Runtime Environment). By installing the Web BRAdmin server utility on a computer running IIS¹, administrators can connect to the Web BRAdmin server using a web browser, which then communicates with the device itself.

For more information and to download the software, visit us at <http://solutions.brother.com/>.

¹ Internet Information Server 4.0 or Internet Information Services 5.0/5.1/6.0/7.0

BRPrint Auditor (Windows®)

The BRPrint Auditor software brings the monitoring power of Brother network management tools to locally connected machines. This utility allows a client computer to collect usage and status information from a Brother machine connected via the parallel or USB interface. The BRPrint Auditor can then pass this information to another computer on the network running BRAdmin Professional 3 or Web BRAdmin 1.45 or greater. This allows the administrator to check items such as page counts, toner and drum status and the firmware version. In addition to reporting to Brother network management applications this utility can E-mail the usage and status information directly to a predefined E-mail address in a CSV or XML file format (SMTP Mail support required). The BRPrint Auditor utility also supports E-mail notification for reporting warning and error conditions.

Configuring your machine for a wireless network (For HL-4570CDW(T))

Overview

To connect your machine to your wireless network, we recommend you to follow the steps in the *Quick Setup Guide* using WPS or AOSS™ from the control panel menu. By using this method, you can easily connect your machine to your wireless network.

Please read this chapter for additional methods on how to configure the wireless network settings. For information on TCP/IP settings, see *How to change your machine's network settings (IP address, Subnet mask and Gateway)* on page 3.



Note

- To achieve optimum results with normal everyday document printing, place the Brother machine as close to the WLAN access point/router as possible with minimal obstructions. Large objects and walls between the two devices as well as interference from other electronic devices can affect the data transfer speed of your documents.

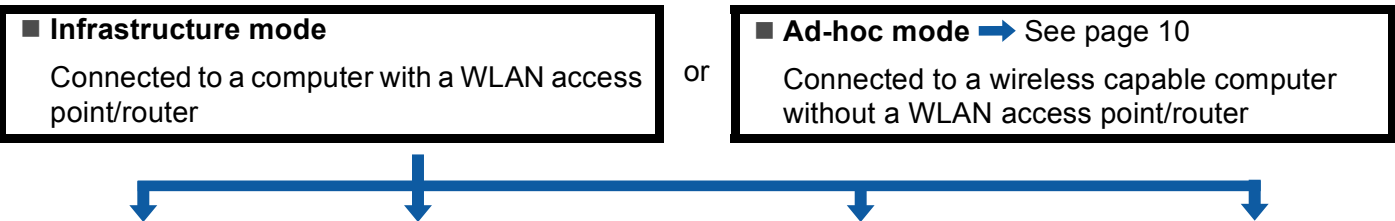
Due to these factors, wireless may not be the best method of connection for all types of documents and applications. If you are printing large files, such as multi-page documents with mixed text and large graphics, you may want to consider choosing wired Ethernet for a faster data transfer, or USB for the fastest throughput speed.

- Although the Brother machine can be used in both a wired and wireless network, only one connection method can be used at a time.
- Before configuring wireless settings, you will need to know your Network name: (SSID, ESSID) and Network Key. If you are using an enterprise wireless network you also need to know the User ID and Password.

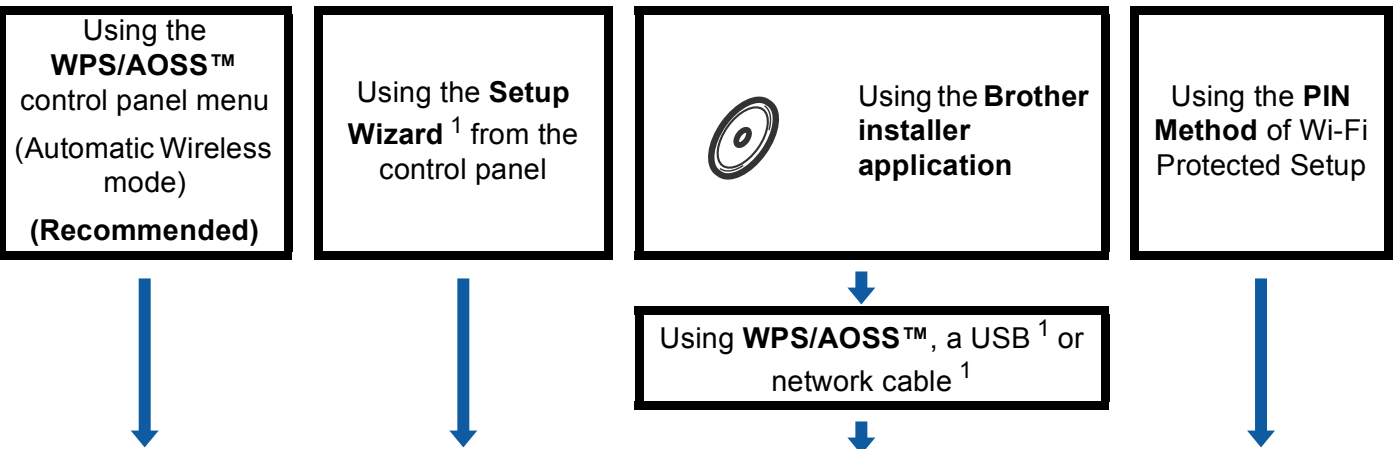
Step by step chart for wireless network configuration

For Infrastructure mode

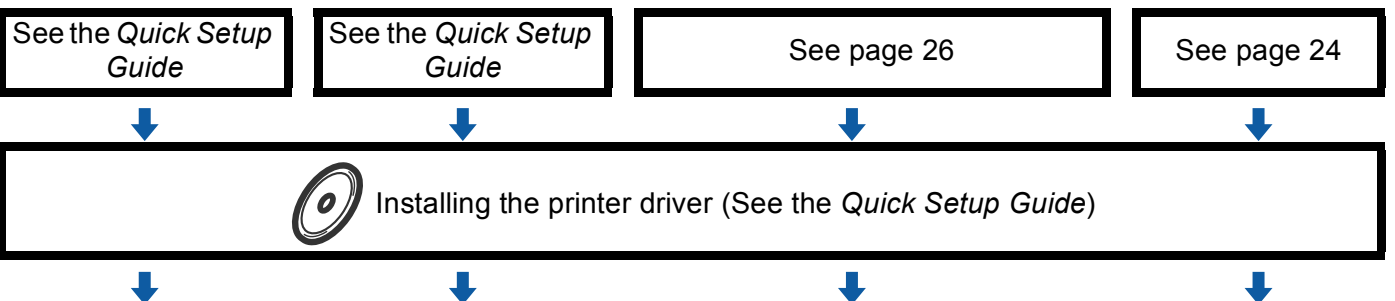
1 Confirm your network environment. See page 11.



2 Confirm your wireless network setup method. See page 12.



3 Configure your machine for a wireless network. See page 16.

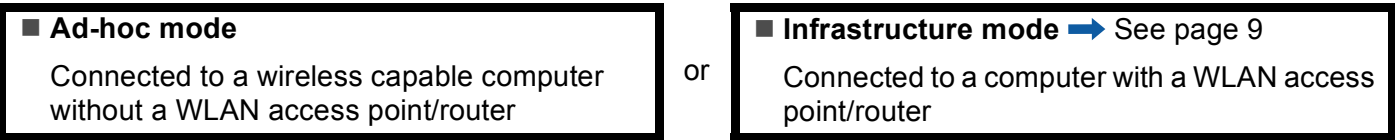


¹ Supporting IEEE 802.1x

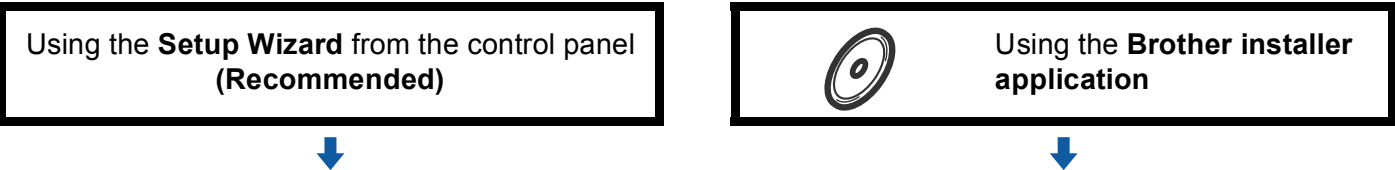
OK! Wireless configuration and installing the printer driver have been completed.

For Ad-hoc mode

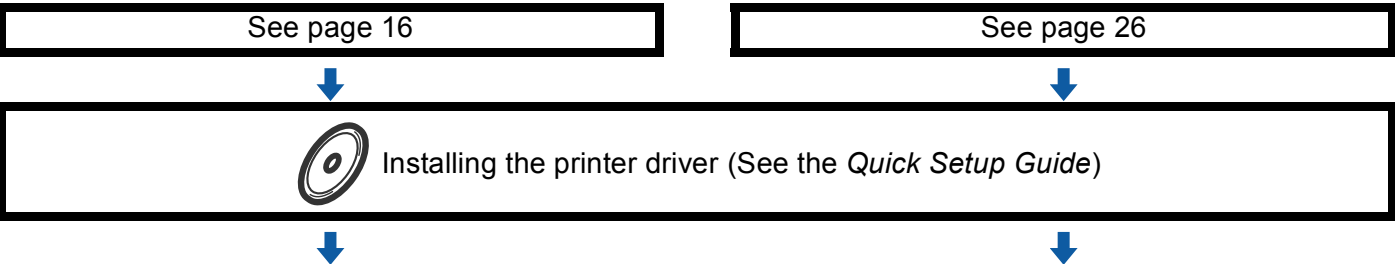
1 Confirm your network environment. See page 11.



2 Confirm your wireless network setup method. See page 12.



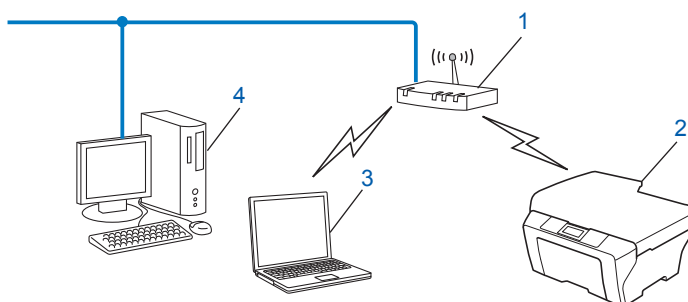
3 Configure your machine for a wireless network. See page 16.



OK! Wireless configuration and installing the printer driver have been completed.

Confirm your network environment

Connected to a computer with a WLAN access point/router in the network (Infrastructure mode)



1 WLAN access point/Router¹

¹ If your computer supports Intel® MWT (My WiFi Technology), you can use your computer as a Wi-Fi Protected Setup supported access point.

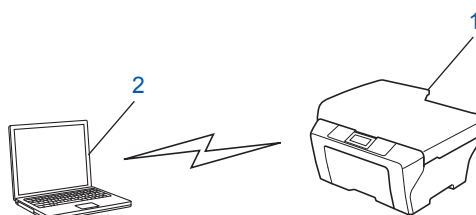
2 Wireless network machine (your machine)

3 Wireless capable computer connected to the WLAN access point/router

4 Wired computer which is not wireless capable connected to the WLAN access point/router with a network cable

Connected to a wireless capable computer without a WLAN access point/router in the network (Ad-hoc mode)

This type of network does not have a central WLAN access point/router. Each wireless client communicates directly with each other. When the Brother wireless machine (your machine) is part of this network, it receives all print jobs directly from the computer sending the print data.



1 Wireless network machine (your machine)

2 Wireless capable computer



Note

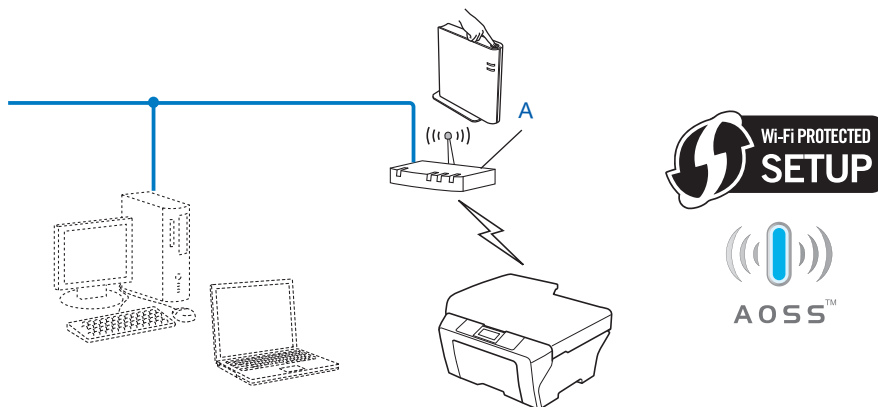
We do not guarantee the wireless network connection with Windows Server® products in Ad-hoc mode.

Confirm your wireless network setup method

There are four methods to configure your wireless network machine. Use WPS/AOSS™ from the control panel menu (recommended), Setup Wizard from the control panel, the Brother installer application on the CD-ROM or the PIN Method of Wi-Fi Protected Setup. The setup process will be different depending on your network environment.

Configuration using WPS or AOSS™ from the control panel menu to configure your machine for a wireless network (Automatic Wireless mode) (Infrastructure mode only) (Recommended)

We recommend that you use WPS or AOSS™ from the control panel menu to configure your wireless network settings if your WLAN access point/router (A) supports either Wi-Fi Protected Setup (PBC¹) or AOSS™.



¹ Push Button Configuration

Configuration using the machine's control panel Setup Wizard to configure your machine for a wireless network

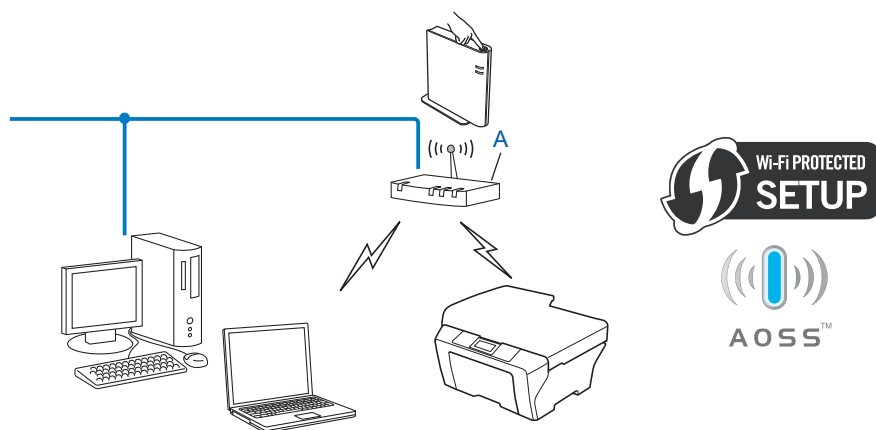
You can use the machine's control panel to configure your wireless network settings. By using the control panel **Setup Wizard** function, you can easily connect your Brother machine to your wireless network. **You must know your wireless network settings before you proceed with this installation.**

Configuration using the Brother installer application on the CD-ROM to configure your machine for a wireless network

You can also use the Brother installer application on the CD-ROM we have provided with the machine. You will be guided by the on-screen instructions until you are able to use your Brother wireless network machine. **You must know your wireless network settings before you proceed with this installation.**

Configuration using the Automatic Wireless mode

If your WLAN access point/router (A) supports either Wi-Fi Protected Setup (PBC ¹) or AOSS™, you can configure the machine easily without knowing your wireless network settings using the Brother installer application.

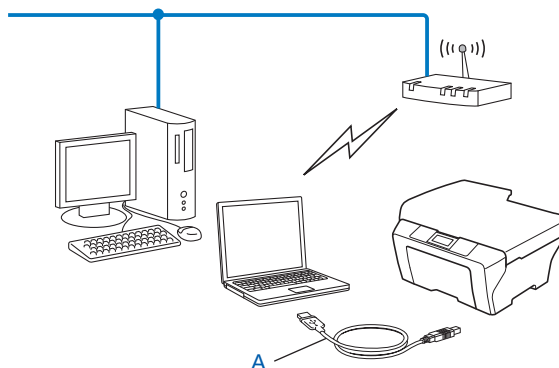


¹ Push Button Configuration

Configuration temporarily using a USB or network cable

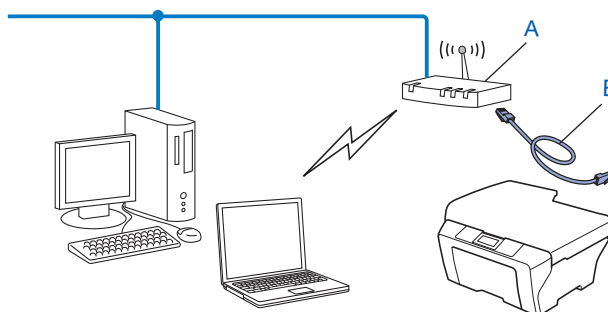
You can temporarily use a USB cable or network cable when you configure your Brother machine in this method.

- You can remotely configure the machine from a computer that is also on the network using a USB cable (A)¹.



¹ You can configure the wireless settings of the machine using a USB cable temporarily connected to a wired or wireless computer.

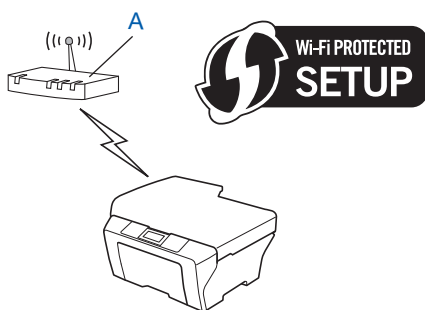
- If there is an Ethernet Hub or Router on the same network as the WLAN access point (A), you can temporarily connect the Hub or Router to the machine using a network cable (B). You can then remotely configure the machine from a computer on the network.



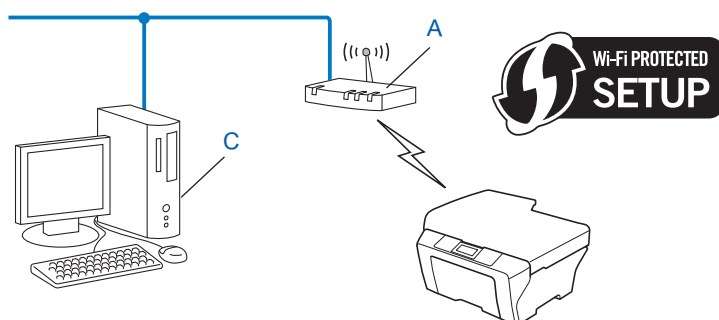
Configuration using the PIN Method of Wi-Fi Protected Setup to configure your machine for a wireless network (Infrastructure mode only)

If your WLAN access point/router (A) supports Wi-Fi Protected Setup, you can also configure using the PIN Method of Wi-Fi Protected Setup.

- Connection when the WLAN access point/router (A) doubles as a Registrar ¹.



- Connection when another device (C), such as a computer is used as a Registrar ¹.



¹ The Registrar is a device that manages the wireless LAN.

Configuring your machine for a wireless network (For Infrastructure mode and Ad-hoc mode)

! IMPORTANT

- If you are going to connect your Brother machine to your network, we recommend that you contact your system administrator prior to installation. **You must know your wireless network settings before you proceed with this installation.**
- If you have previously configured the wireless settings of the machine, you must reset the network LAN settings before you can configure the wireless settings again. Press **+** or **-** to choose **Network**, **Network Reset**, **Reset** and then choose **Yes** to accept the change. The machine will restart automatically.

Using WPS or AOSS™ from the control panel menu to configure your machine for a wireless network (Automatic Wireless mode)

If your WLAN access point/router supports either Wi-Fi Protected Setup (PBC ¹) or AOSS™, you can configure the machine easily without knowing your wireless network settings. Your Brother machine has the WPS/AOSS™ menu on the control panel. See the *Quick Setup Guide* for more information.

¹ Push Button Configuration

Using the Setup Wizard from the control panel

You can configure your Brother machine by using the **Setup Wizard** function. This is located in the **Network** menu on the machine's control panel.

- If you are configuring your machine for a smaller wireless network, such as your home environment:
 - To configure your machine for an existing wireless network using the SSID and Network Key (if required), see the *Quick Setup Guide*.
 - If your WLAN access point/router is set to not broadcast the SSID name, see *Configuring your machine when the SSID is not broadcast* on page 17.
- If you are configuring your machine for an IEEE 802.1x supported wireless network, see *Configuring your machine for an enterprise wireless network* on page 20.
- If you are configuring your machine using Wi-Fi Protected Setup (PIN Method), see *Using the PIN Method of Wi-Fi Protected Setup* on page 24.

Configuring your machine when the SSID is not broadcast

- 1 Before configuring your machine we recommend you write down your wireless network settings. You will need this information before you continue with the configuration.

Check and record the current wireless network settings.

Network name: (SSID, ESSID)

3

Communication Mode	Authentication method	Encryption mode	Network key
Infrastructure	Open system	NONE	—
		WEP	
	Shared key	WEP	
	WPA/WPA2-PSK	AES	
		TKIP ¹	
Ad-hoc	Open system	NONE	—
		WEP	

¹ TKIP is supported for WPA-PSK only.

For example:

Network name: (SSID, ESSID)
HELLO

Communication Mode	Authentication method	Encryption mode	Network key
Infrastructure	WPA2-PSK	AES	12345678



Note

If your router uses WEP encryption, enter the key used as the first WEP key. Your Brother machine supports the use of the first WEP key only.

- 2 Press **+** or **-** to choose **Network**.
Press **OK**.
- 3 Press **+** or **-** to choose **WLAN**.
Press **OK**.
- 4 Press **+** or **-** to choose **Setup Wizard**.
Press **OK**.
- 5 When **WLAN Enable?** is displayed, press **+** to accept.
This will start the wireless setup wizard.
To cancel, press **Cancel**.
- 6 The machine will search for your network and display a list of available SSIDs.
Choose **<New SSID>** using **+** or **-**.
Press **OK**.
- 7 Enter the SSID name. (For information how to enter text, see the *Quick Setup Guide*.)
Press **OK**.
- 8 Using **+** or **-**, choose **Ad-hoc** or **Infrastructure** when instructed.
Press **OK**.
Do one of the following:
If you chose **Ad-hoc**, go to step 10.
If you chose **Infrastructure**, go to step 9.
- 9 Choose the Authentication method using **+** or **-**, and press **OK**.
Do one of the following:
If you chose **Open System**, go to step 10.
If you chose **Shared Key**, go to step 11.
If you chose **WPA/WPA2-PSK**, go to step 12.
- 10 Choose the Encryption type **None** or **WEP** using **+** or **-**, and press **OK**.
Do one of the following:
If you chose **None**, go to step 14.
If you chose **WEP**, go to step 11.
- 11 Enter the WEP key you wrote down in step 1. Press **OK**. Go to step 14. (For information how to enter text, see the *Quick Setup Guide*.)
- 12 Choose the Encryption type, **TKIP** or **AES** using **+** or **-**. Press **OK**. Go to step 13.

- 13 Enter the WPA key you wrote down in step 1 and press **OK**. Go to step 14. (For information how to enter text, see the *Quick Setup Guide*.)
- 14 To apply the settings, choose **Yes**. To cancel, choose **No**.
Do one of the following:
If you chose **Yes**, go to step 15.
If you chose **No**, go back to step 6.
- 15 The machine starts to connect to the wireless device you have chosen.
- 16 If your wireless device is connected successfully, the display shows **Connected**.
The machine will print your machine's wireless status report. If the connection failed, check the error code on the printed report and refer to Troubleshooting in the *Quick Setup Guide*.



(Windows®)

You have completed the wireless network setup. If you would like to continue installing the printer driver, please choose Install Printer Driver from the CD-ROM menu.

(Macintosh)

You have completed the wireless network setup. If you would like to continue installing drivers and software necessary for operating your device, please choose Start Here OSX from the CD-ROM menu.

Configuring your machine for an enterprise wireless network

- 1 Before configuring your machine we recommend you write down your wireless network settings. You will need this information before you continue with the configuration.

Check and record the current wireless network settings.

Network name: (SSID, ESSID)

3

Communication Mode	Authentication method	Encryption mode	User ID	Password
Infrastructure	LEAP	CKIP		
	EAP-FAST/NONE	AES		
		TKIP		
	EAP-FAST/MS-CHAPv2	AES		
		TKIP		
	EAP-FAST/GTC	AES		
		TKIP		
	PEAP/MS-CHAPv2	AES		
		TKIP		
	PEAP/GTC	AES		
		TKIP		
	EAP-TTLS/CHAP	AES		
		TKIP		
	EAP-TTLS/MS-CHAP	AES		
		TKIP		
	EAP-TTLS/MS-CHAPv2	AES		
		TKIP		
	EAP-TTLS/PAP	AES		
		TKIP		
	EAP-TLS	AES		—
		TKIP		—

For example:

Network name: (SSID, ESSID)
HELLO

Communication Mode	Authentication method	Encryption mode	User ID	Password
Infrastructure	EAP-FAST/MS-CHAPv2	AES	Brother	12345678



Note

- If you configure your machine using EAP-TLS Authentication, you must install the Client Certificate before you start configuration. If you have installed more than one certificate, we recommend you write down the certificate name you want to use. For installing the certificate, see *Using Certificates for device security* on page 60.
- If you verify your machine using the Common Name of the Server Certificate, we recommend you write down the Common Name before you start configuration. Contact your network administrator about the Common Name of the Server Certificate.

- 2 Press **+** or **-** to choose **Network**.
Press **OK**.
- 3 Press **+** or **-** to choose **WLAN**.
Press **OK**.
- 4 Press **+** or **-** to choose **Setup Wizard**.
Press **OK**.
- 5 When **WLAN Enable?** is displayed, press **+** to accept.
This will start the wireless setup wizard.
To cancel, press **Cancel**.
- 6 The machine will search for your network and display a list of available SSIDs.
You should see the SSID you wrote down earlier. If the machine finds more than one network use **+** or **-** key to choose your network, then press **OK**. Go to step 10.
If your access point is set to not broadcast the SSID, you will have to manually add the SSID name. Go to step 7.
- 7 Choose **<New SSID>** using **+** or **-**.
Press **OK**. Go to step 8.
- 8 Enter the SSID name. (For information how to type text, see the *Quick Setup Guide*.)
Press **OK**. Go to step 9.
- 9 Using **+** or **-**, choose **Infrastructure** when instructed.
Press **OK**.

- 10 Choose the Authentication method using + or -, and press **OK**.
Do one of the following:
If you chose `LEAP`, go to step 16.
If you chose `EAP-FAST`, go to step 11.
If you chose `PEAP`, go to step 11.
If you chose `EAP-TTLS`, go to step 11.
If you chose `EAP-TLS`, go to step 12.
- 11 Choose the Inner Authentication method `NONE`, `CHAP`, `MS-CHAP`, `MS-CHAPv2`, `GTC` or `PAP` using + or -, and press **OK**.
Go to step 12.



Note

Depending on your Authentication method, the Inner Authentication method selections differ.

- 12 Choose encryption type `TKIP` or `AES` using + or -, and press **OK**.
Do one of the following:
If your Authentication method is `EAP-TLS`, go to step 13.
For other Authentication methods, go to step 14.
- 13 The machine will display a list of available Client Certificates. Choose the certificate and go to step 14.
- 14 Choose the verification method `No Verification`, `CA` or `CA + Server ID` using + or -, and press **OK**.
Do one of the following:
If you chose `CA + Server ID`, go to step 15.
For other selections, go to step 16.



Note

If you have not imported a CA certificate in your machine, the machine will display `No Verification`. To import a CA certificate, see *Using Certificates for device security* on page 60.

- 15 Enter the server ID. (For information how to type text, see the *Quick Setup Guide*.) Go to step 16.

- 16** Enter the user ID you wrote down in step **1**. Press **OK**. (For information how to type text, see the *Quick Setup Guide*.)
Do one of the following:
If your Authentication method is EAP-TLS, go to step **18**.
For other Authentication methods, go to step **17**.
- 17** Enter the Password you wrote down in step **1**. Press **OK**. Go to step **18**.
- 18** To apply the settings, choose **Yes**. To cancel, choose **No**.
Do one of the following:
If you chose **Yes**, go to step **19**.
If you chose **No**, go back to step **6**.
- 19** The machine starts to connect to the wireless network you have chosen.
- 20** If your wireless device is connected successfully, the display shows **Connected**.
The machine will print your machine's wireless status report. If the connection failed, check the error code on the printed report and refer to Troubleshooting in the *Quick Setup Guide*.



(Windows®)

You have completed the wireless network setup. If you would like to continue installing the printer driver, please choose Install Printer Driver from the CD-ROM menu.

(Macintosh)

You have completed the wireless network setup. If you would like to continue installing drivers and software necessary for operating your device, please choose Start Here OSX from the CD-ROM menu.

Using the Brother installer application on the CD-ROM to configure your machine for a wireless network

For installation, see *Wireless configuration using the Brother installer application (For HL-4570CDW(T))* on page 26.

Using the PIN Method of Wi-Fi Protected Setup

If your WLAN access point/router supports Wi-Fi Protected Setup (PIN Method), you can configure the machine easily. The PIN (Personal Identification Number) Method is one of the connection methods developed by the Wi-Fi Alliance®. By inputting a PIN which is created by an Enrollee (your machine) to the Registrar (a device that manages the wireless LAN), you can setup the WLAN network and security settings. See the user's guide supplied with your WLAN access point/router for instructions on how to access the Wi-Fi Protected Setup mode.



Note

Routers or access points that support Wi-Fi Protected Setup have a symbol as shown below.



- 1 Press + or - to choose Network.
- 2 Press + or - to choose WLAN.
- 3 Press + or - to choose WPS w/PIN Code.
- 4 The LCD will show an 8 digit PIN and the machine starts searching for a WLAN access point/router for 5 minutes.
- 5 Using a computer that is on the network, type "http://access point's IP address/" into your browser. (Where "access point's IP address" is the IP address of the device that is used as the Registrar ¹) Go to the WPS (Wi-Fi Protected Setup) setting page and input the PIN which the LCD shows in step 4 to the Registrar and follow the on-screen instructions.

¹ The Registrar is normally the WLAN access point/router.



Note

The setting page is different, depending on the brand of WLAN access point/router. See the instruction supplied with your WLAN access point/router.



Windows Vista®/Windows® 7

If you are using your computer as a Registrar, follow these steps:



Note

- To use a Windows Vista® or Windows® 7 computer as a Registrar, you need to register it to your network in advance. See the instruction supplied with your WLAN access point/router.
- If you use Windows® 7 as a Registrar, you can install the printer driver after the wireless configuration by following the on-screen instructions. If you want to install the full driver and software package, follow the steps in *Quick Setup Guide* for installation.

- 1 (Windows Vista®)
Click the  button and then **Network**.
(Windows® 7)
Click the  button and then **Devices and Printers**.
- 2 (Windows Vista®)
Click **Add a wireless device**.
(Windows® 7)
Click **Add a device**.
- 3 Choose your machine and click **Next**.
- 4 Input the PIN which the LCD shows in step ④ and then click **Next**.
- 5 Choose your network that you want to connect to, and then click **Next**.
- 6 Click **Close**.

⑥ If your wireless device is connected successfully, the display shows *Connected*.
The machine will print your machine's wireless status report. If the connection failed, check the error code on the printed report and refer to Troubleshooting in the *Quick Setup Guide*.



(Windows®)

You have completed the wireless network setup. If you would like to continue installing the printer driver, please choose Install Printer Driver from the CD-ROM menu.

(Macintosh)

You have completed the wireless network setup. If you would like to continue installing drivers and software necessary for operating your device, please choose Start Here OSX from the CD-ROM menu.

Wireless configuration using the Brother installer application (For HL-4570CDW(T))

Before configuring the wireless settings

! IMPORTANT

- The following instructions will install your Brother machine in a network environment using the Brother installer application found on the CD-ROM we have provided with the machine.
- You can also setup your Brother machine using WPS or AOSS™ from the control panel which we recommend. You can find instructions in the supplied *Quick Setup Guide*.
- If you have previously configured the wireless settings of the machine, you must reset the network LAN settings before you can configure the wireless settings again. Press **+** or **-** to choose **Network**, **Network Reset**, **Reset** and then choose **Yes** to accept the change. The machine will restart automatically.
- If you are using the Windows® Firewall or a firewall function of anti-spyware or antivirus applications, temporarily disable them. Once you are sure that you can print please re-enable your firewall.
- You need to temporarily use a USB cable or an Ethernet (LAN) cable during configuration.
- **You must know your wireless network settings before you proceed with this installation.**

Make sure you take notes on all the current settings such as SSID, authentication and encryption of your wireless network environment. If you do not know them, contact your network administrator or the manufacturer of your WLAN access point/router.

Configure the wireless settings

- 1 Before configuring your machine we recommend you write down your wireless network settings. You will need this information before you continue with the configuration. Check and record the current wireless network settings.

For a personal wireless network configuration

If you are configuring your machine for a smaller wireless network, such as your home environment, record your SSID and the Network key.

Network name (SSID, ESSID)	Network Key

For example:

Network name (SSID, ESSID)	Network Key
HELLO	12345678

For an enterprise wireless network configuration

If you are configuring your machine for an IEEE 802.1x supported wireless network, record your Authentication method, Encryption method, User ID and Password.

Network name: (SSID, ESSID)

Communication Mode	Authentication method	Encryption mode	User ID	Password
Infrastructure	LEAP	CKIP		
	EAP-FAST/NONE	AES		
		TKIP		
	EAP-FAST/MS-CHAPv2	AES		
		TKIP		
	EAP-FAST/GTC	AES		
		TKIP		
	PEAP/MS-CHAPv2	AES		
		TKIP		
	PEAP/GTC	AES		
		TKIP		
	EAP-TTLS/CHAP	AES		
		TKIP		
	EAP-TTLS/MS-CHAP	AES		
		TKIP		
	EAP-TTLS/MS-CHAPv2	AES		
		TKIP		
	EAP-TTLS/PAP	AES		
		TKIP		
	EAP-TLS	AES		—
		TKIP		—

For example:

Network name: (SSID, ESSID)
HELLO

Communication Mode	Authentication method	Encryption mode	User ID	Password
Infrastructure	EAP-FAST/MS-CHAPv2	AES	Brother	12345678



Note

- If you configure your machine using EAP-TLS Authentication, you must install the Client Certificate before you start configuration. If you have installed more than one certificate, we recommend you write down the certificate name you want to use. For installing the certificate, see *Using Certificates for device security* on page 60.
- If you verify your machine using the Common Name of the Server Certificate, we recommend you write down the Common Name before you start configuration. Contact your network administrator about the Common Name of the Server Certificate.

- 2 Put the supplied CD-ROM into your CD-ROM drive.

(Windows®)

- 1 The opening screen will appear automatically.
Choose your machine and the language.
- 2 The CD-ROM main menu will appear. Click **Install Printer Driver**.



Note

- If the window does not appear, use Windows® Explorer to run the Start.exe program from the root folder of the Brother CD-ROM.
 - When the **User Account Control** screen appears,
(Windows Vista®) click **Allow**.
(Windows® 7) click **Yes**.
- 3 When the **License Agreement** window appears, click **Yes** if you agree to the License Agreement.
 - 4 Choose **Wireless Network Connection** and then click **Next**.
 - 5 Choose **Brother Peer-to-Peer Network Printer** or **Network Shared Printer**, and then click **Next**.
 - 6 When you choose **Network Shared Printer**, choose your machine's queue on the **Browse for Printer** screen, and then click **OK**.



Note

Contact your administrator if you are not sure about the location and name of the machine in the network.

- 7 Choose the option of the Firewall setting in the **Firewall/AntiVirus detected** screen, and then click **Next**.

(Macintosh)

- 1 The opening screen will appear automatically. Click **Start Here OSX**. Choose your machine and click **Next**.
- 2 Choose **Wireless Network Connection** and then click **Next**.

- 3 Choose **Yes, my Access Point supports WPS or AOSS and I want to use them.** or **No** and then click **Next**.

When you choose **No**, you have the ability to configure the wireless setting in four different ways.

- Using a USB cable temporarily
- Using an Ethernet (LAN) cable temporarily
- Configuring through the control panel manually
- Using Ad-hoc mode



Note

For Ad-hoc setup users:

- If a message to restart your computer appears after the wireless settings have been changed, restart your computer and then go back to step 2.
- You can temporarily change the wireless settings on your computer.

(Windows Vista® and Windows® 7)

- 1 Click the  button and then **Control Panel**.

- 2 Click **Network and Internet** and then the **Network and Sharing Center** icon.

- 3 Click **Connect to a network**.

- 4 You can see the SSID of the wireless machine on the list. Choose **SETUP** and then click **Connect**.

- 5 (For Windows Vista® only)
Click **Connect Anyway** and then **Close**.

- 6 (Windows Vista®)
Click **View status** of **Wireless Network Connection (SETUP)**.

- 7 (Windows® 7)
Click **Wireless Network Connection (SETUP)**.

- 8 Click **Details....** and confirm the **Network Connection Details** screen. It may take a few minutes to change from 0.0.0.0 to the 169.254.x.x IP address to be shown on screen (where x.x. are numbers between 1 and 254).

(Windows® XP SP2)

- 1 Click **Start** and then **Control Panel**.
- 2 Click the **Network and Internet Connections** icon.
- 3 Click the **Network Connections** icon.
- 4 Choose and right-click **Wireless Network Connection**. Click **View Available Wireless Networks**.
- 5 You can see the SSID of the wireless printer in the list. Choose **SETUP** and click **Connect**.
- 6 Check the **Wireless Network Connection** status. It may take a few minutes to change from 0.0.0.0 to the 169.254.x.x IP address to be shown on screen (where x.x. are numbers between 1 and 254).

(Macintosh)

- 1 Click the AirPort status icon in the menu bar.
- 2 Select **SETUP** from the pop-up menu.
- 3 Your wireless network is connected successfully.

-
- 4 Follow the screen instructions to configure the wireless settings.



After you have completed the wireless setup, you can proceed to the printer driver installation. Click Next in the installation dialog and follow the screen instructions.

Network menu

The **Network** menu selections of the control panel allow you to set up the Brother machine for your network configuration. (For more information on how to use the control panel, see the *User's Guide*.) Press any of the Menu buttons (+, -, **OK** or **Back**) to display the main menu. Then press + or - to choose **Network**. Proceed to the menu selection you wish to configure. (For additional information on the menu, see *Function table and default factory settings* on page 37.)

Please note that the machine is supplied with the BRAdmin Light utility or Web Based Management applications, which also can be used to configure many aspects of the network. (See *Other Management Utilities* on page 6.)

TCP/IP

If you connect the machine with a network cable to your network, use the **Wired LAN** menu selections. If you connect the machine to a wireless Ethernet network, use the **WLAN** menu selections.

Boot Method

This selection controls how the machine obtains an IP address.

Auto mode

In this mode, the machine will scan the network for a DHCP server, if it can find one, and if the DHCP server is configured to allocate an IP address to the machine, then the IP address supplied by the DHCP server will be used. If no DHCP server is available, then the machine will scan for a BOOTP server. If a BOOTP server is available, and it is configured correctly, the machine will take its IP address from the BOOTP server. If a BOOTP server is not available, the machine will scan for a RARP server. If a RARP server also does not answer, the IP Address is set using the APIPA protocol. After the machine is initially powered ON, it may take a few minutes for the machine to scan the network for a server.

Static mode

In this mode the machine's IP address must be manually assigned. Once entered the IP address is locked to the assigned address.



Note

If you do not want your print server configured via DHCP, BOOTP or RARP, you must set the **Boot Method** to **Static** so that the print server has a static IP address. This will prevent the print server from trying to obtain an IP address from any of these systems. To change the Boot Method, use the machine's control panel, BRAdmin Light utility or Web Based Management.

IP Address

This field displays the current IP address of the machine. If you have chosen a `Boot Method` of `Static`, enter the IP address that you wish to assign to the machine (check with your network administrator for the IP address to use). If you have chosen a method other than `Static`, the machine will attempt to determine its IP address using the DHCP or BOOTP protocols. The default IP address of your machine will probably be incompatible with the IP address numbering scheme of your network. We recommend that you contact your network administrator for an IP address for the network the unit will be connected on.

Subnet Mask

This field displays the current subnet mask used by the machine. If you are not using DHCP or BOOTP to obtain the subnet mask, enter the desired subnet mask. Check with your network administrator for the subnet mask to use.

Gateway

This field displays the current gateway or router address used by the machine. If you are not using DHCP or BOOTP to obtain the gateway or router address, enter the address you wish to assign. If you do not have a gateway or router, leave this field blank. Check with your network administrator if you are unsure.

IP Boot Tries

This field displays how many times the machine attempts to scan the network to obtain the IP address through the `Boot Method` you have set. (See *Boot Method* on page 31).

APIPA

The setting of `On` will cause the print server to automatically allocate a Link-Local IP address in the range (169.254.1.0 - 169.254.254.255) when the print server cannot obtain an IP address through the `Boot Method` you have set. (See *Boot Method* on page 31.) Choosing `Off` means the IP address does not change, when the print server cannot obtain an IP address through the `Boot Method` you have set.

IPv6

This machine is compatible with IPv6, the next generation Internet protocol. If you want to use the IPv6 protocol, choose `On`. The default setting for IPv6 is `Off`. For more information on the IPv6 protocol, visit <http://solutions.brother.com/>.



Note

- If you set IPv6 to `On`, turn off the power switch and then turn it back on to enable this protocol.
- After you choose IPv6 `On`, this setting will be applied to both the wired and wireless LAN interface.

Ethernet (wired network only)

Ethernet link mode. Auto allows the print server to operate in 100BASE-TX full or half duplex, or in 10BASE-T full or half duplex mode by auto negotiation.



Note

If you incorrectly set this value, you may not be able to communicate with your print server.

Status (For HL-4140CN and HL-4150CDN)/Wired Status (For HL-4570CDW(T))

This field displays the current wired network status.

Setup Wizard (wireless network only)

The *Setup Wizard* guides you through the wireless network configuration. (For more information, see the *Quick Setup Guide* or *Using the Setup Wizard from the control panel* on page 16.)

WPS or AOSS™ (wireless network only)

If your WLAN access point/router supports either Wi-Fi Protected Setup (PBC ¹) or AOSS™ (Automatic Wireless mode), you can configure the machine easily without a computer. (For more information, see the *Quick Setup Guide* or *Using WPS or AOSS™ from the control panel menu to configure your machine for a wireless network (Automatic Wireless mode)* on page 16.)

¹ Push Button Configuration

WPS w/PIN Code (wireless network only)

If your WLAN access point/router supports Wi-Fi Protected Setup (PIN Method), you can configure the machine easily without a computer. (For more information, see *Using the PIN Method of Wi-Fi Protected Setup* on page 24.)

WLAN Status (wireless network only)

Status

This field displays the current wireless network status.

Signal

This field displays the current wireless network signal strength.

Channel

This field displays the current wireless network channel.

Speed

This field displays the current wireless network speed.

SSID

This field displays the current wireless network SSID. The display shows up to 32 characters of the SSID name.

Comm.Mode

This field displays the current wireless network communication mode.

MAC Address

The MAC address is a unique number assigned for the machine's network interface. You can check your machine's MAC address from the control panel.

Set to Default (For HL-4570CDW(T))

The `Set to Default` allows you to reset each wired or wireless settings to the factory default. If you want to reset both wired and wireless settings, see *Reset the network settings to the factory default* on page 35.

Wired Enable (For HL-4570CDW(T))

If you want to use the wired network connection, set `Wired Enable` to `On`.

WLAN Enable (For HL-4570CDW(T))

If you want to use the wireless network connection, set `WLAN Enable` to `On`.



Note

If a network cable is connected to your machine, set `Wired Enable` to `Off`.

Reset the network settings to the factory default

You can reset the print server back to its default factory settings (resetting all information such as the password and IP address information).



Note

- This function resets all wired and wireless network settings to the factory default.
- You can also reset the print server back to its factory default settings using the BRAdmin applications or Web Based Management. (For more information, see *Other Management Utilities* on page 6.)

- 1 Press **+** or **-** to choose **Network**.
Press **OK**.
- 2 Press **+** or **-** to choose **Network Reset**.
Press **OK**.
- 3 Press **+** to choose **Reset**.
- 4 Press **+** to choose **Yes** for reboot.
- 5 The machine will re-start.

5

Printing the Network Configuration List



Note

Node name: The Node name appears on the Network Configuration List. The default node name is “BRNxxxxxxxxxxx” for a wired network or “BRWxxxxxxxxxxx” for a wireless network. (“xxxxxxxxxxx” is your machine’s MAC Address / Ethernet Address.)

The Network Configuration List prints a report listing all the current network configuration including the network print server settings.

- 1 Press **+** or **-** to choose **Machine Info..**
Press **OK**.
- 2 Press **+** or **-** to choose **Print NetSetting**.
Press **OK**.



Note

If the **IP Address** on the Network Configuration List shows **0.0.0.0**, wait for one minute and try again.

Printing the WLAN report (For HL-4570CDW(T))

The `Print WLANReport` prints your machine's wireless status report. If the wireless connection failed, check the error code on the printed report and refer to Troubleshooting in the *Quick Setup Guide*.

- 1 Press **+** or **-** to choose `Machine Info..`
Press **OK**.
- 2 Press **+** or **-** to choose `Print WLANReport`.
Press **OK**.

Function table and default factory settings

HL-4140CN and HL-4150CDN

Factory settings are shown in Bold with asterisk.

Main menu	Submenu	Menu Selections	Options
Network	TCP/IP	Boot Method	Auto* /Static/RARP/BOOTP/DHCP
		IP Address	(000.000.000.000) * ¹
		Subnet Mask	(000.000.000.000) * ¹
		Gateway	(000.000.000.000) * ¹
		IP Boot Tries	0/1/2/3*.../32767
		APIPA	On* /Off
		IPv6	Off* /On
	Ethernet		Auto* /100B-FD/100B-HD/10B-FD/10B-HD
	Status		Active 100B-FD/Active 100B-HD/ Active 10B-FD/Active 10B-HD/Inactive
	MAC Address		
	Network Reset	Restores all network settings of the internal print server to the factory default.	

¹ On connection to the network, the machine will automatically set the IP address and Subnet Mask to values appropriate for your network.

HL-4570CDW(T)

Factory settings are shown in Bold with asterisk.

Main menu	Submenu	Menu Selections		Options
Network	Wired LAN	TCP/IP	Boot Method	Auto* /Static/RARP/BOOTP/DHCP
			IP Address	(000.000.000.000)* ¹
			Subnet Mask	(000.000.000.000)* ¹
			Gateway	(000.000.000.000)* ¹
			IP Boot Tries	0/1/2/3*.../32767
			APIPA	On* /Off
			IPv6	Off* /On
		Ethernet		Auto* /100B-FD/100B-HD/ 10B-FD/10B-HD
		Wired Status		Active 100B-FD/ Active 100B-HD/ Active 10B-FD/ Active 10B-HD/Inactive/ Wired OFF
		MAC Address		
		Set to Default	Restores wired network settings of the internal print server to the factory default.	
		Wired Enable		On* /Off

Main menu	Submenu	Menu Selections		Options
Network	WLAN	TCP/IP	Boot Method	Auto* /Static/RARP/BOOTP/DHCP
			IP Address	(000.000.000.000)* ¹
			Subnet Mask	(000.000.000.000)* ¹
			Gateway	(000.000.000.000)* ¹
			IP Boot Tries	0/1/2/3*.../32767
			APIPA	On* /Off
			IPv6	Off* /On
		Setup Wizard		
		WPS/AOSS		
		WPS w/PIN Code		
		WLAN Status	Status	
			Signal	(Appears only when WLAN Enable is On.)
			Channel	
			Speed	
			SSID	
			Comm. Mode	Ad-hoc/Infrastructure
		MAC Address		
		Set to Default	Restores wireless network settings of the internal print server to the factory default.	
		WLAN Enable		Off* /On
	Network Reset	Restores all network settings of the internal print server to the factory default.		

¹ On connection to the network, the machine will automatically set the IP address and Subnet Mask to values appropriate for your network.

Overview

A standard Web Browser can be used to manage your machine using the HTTP (Hyper Text Transfer Protocol). You can get the following information from a machine on your network using a web browser.

- Machine status information
- Change network settings such as TCP/IP information
- Configure Secure Function Lock 2.0
- Configure Store Print Log to Network
- Software version information of the machine and print server
- Change network and machine configuration details



Note

We recommend Microsoft® Internet Explorer® 6.0 (or greater) or Firefox 3.0 (or greater) for Windows® and Safari 3.0 (or greater) for Macintosh. Please also make sure that JavaScript and Cookies are always enabled in whichever browser you use. If a different web browser is used, make sure it is compatible with HTTP 1.0 and HTTP 1.1.

You must use the TCP/IP protocol on your network and have a valid IP address programmed into the print server and your computer.

How to configure the machine settings using Web Based Management (web browser)

A standard web browser can be used to change your print server settings using the HTTP (Hyper Text Transfer Protocol).



Note

We recommend to use HTTPS protocol for your Internet security when configuring the settings using Web Based Management. To enable the HTTPS protocol, see *Managing your network machine securely using SSL/TLS* on page 52.

- 1 Start your web browser.
- 2 Type “http://machine’s IP address/” into your browser (where “machine’s IP address” is the machine’s IP address).
 - For example:
`http://192.168.1.2/`

**Note**

- If you are using a Domain Name System or enable a NetBIOS name, you can enter another name such as “Shared_Printer” instead of the IP address.

- For example:

`http://Shared_Printer/`

If you enable a NetBIOS name, you can also use the node name.

- For example:

`http://brnxxxxxxxxxxxxx/`

The NetBIOS name can be seen in the Network Configuration List. (To learn how to print the Network Configuration List, see *Printing the Network Configuration List* on page 35.)

- For Macintosh users, you can have easy access to the Web Based Management System by clicking the machine icon on the **Status Monitor** screen. For more information, see the *User's Guide*.

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- 3 Click **Network Configuration**.
- 4 Enter a user name and a password. The default User Name is “**admin**” and the default password is “**access**”.
- 5 Click **OK**.
- 6 You can now change the print server settings.

**Note**

If you have changed the protocol settings, restart the machine after clicking **Submit** to activate the configuration.

Secure Function Lock 2.0

Secure Function Lock 2.0 from Brother helps you to save money and increase security by restricting the functions available on your Brother machine.

Secure Function Lock allows you to configure passwords for selected users, granting them access to some, or all, of these functions, or limiting them to a page limit. This means that only authorized people can use them.

You can configure and change the following Secure Function Lock 2.0 settings using BRAdmin Professional 3 or Web Based Management.

- **PC Print**¹
- **USB Direct Print**
- **Color Print**
- **Page Limit**
- **Page Counter**

¹ If you register the PC user login names, you can restrict PC print without the user entering a password. For more detail, see *Restricting PC print by PC user login name* on page 43.

How to configure the Secure Function Lock 2.0 settings using Web Based Management (web browser)

Basic configuration

- 1 Click **Administrator Settings** on the machine's web page, and then click **Secure Function Lock**.
- 2 Choose **On** from **Function Lock**.
- 3 Enter an up to 15 digit alphanumeric group name or user name in the **ID Number/Name** box and then enter a four-digit password in the **PIN** box.
- 4 Uncheck the functions that you want to restrict in the **Print** box. If you want to configure the maximum page count, check the **On** box in **Page Limit**, and then enter the number in the **Max.** box. Then click **Submit**.
- 5 If you want to restrict the PC printing by PC user login name, click **PC Print Restriction by Login Name** and configure the settings. (See *Restricting PC print by PC user login name* on page 43.)

Restricting PC print by PC user login name

By configuring this setting, the machine can authenticate by PC user login name to allow a print job from a registered computer.

- 1 Click **PC Print Restriction by Login Name**. The **PC Print Restriction by Login Name** screen will appear.
- 2 Choose **On** from **PC Print Restriction**.
- 3 Choose the ID Number you set in the **ID Number/Name** in step ③ in *Basic configuration* from the **ID Number** pull-down list for each Login Name and then enter the PC user login name in the **Login Name** box.
- 4 Click **Submit**.



Note

- If you want to restrict PC print per group, choose the same ID Number for each PC login name you want in the group.
- If you are using the PC login name feature you must also make sure that the **Use PC Login Name** box in the printer driver is checked. For more information about the printer driver, see the *User's Guide*.
- The Secure Function Lock feature does not support the BR-Script driver for printing.

6

Setting up public mode

You can set up the public mode to restrict what functions are available for public users. Public users do not need to enter a password to access the features made available through this setting.

- 1 Uncheck the check box for the function that you want to restrict in the **Public Mode** box.
- 2 Click **Submit**.

Other features

You can set up the following features in Secure Function Lock 2.0:

■ All Counter Reset

You can reset the page counter by clicking **All Counter Reset**.

■ Export to CSV file

You can export the current page counter including **ID Number/Name** information as a CSV file.

■ Last Counter Record

The machine retains the page count after the counter has been reset.

■ Counter Auto Reset Settings

You can automatically reset the page counters by configuring the time interval based on Daily, Weekly or Monthly settings during the machine is turned on.

Synchronize with SNTP server

SNTP is the protocol used to synchronize the time used by the machine for Authentication with the SNTP time server. You can synchronize the time used by the machine on a regular basis with the Coordinated Universal Time (UTC) provided by the SNTP time server.



Note

This function is not available in some countries.

1 Click **Network Configuration**, and then click **Configure Protocol**.

2 Select the **SNTP** check box to activate the setting.

3 Click **Advanced Setting**.

■ Status

Displays whether the SNTP server settings are enabled or disabled.

■ SNTP Server Method

Choose **AUTO** or **STATIC**.

• AUTO

If you have a DHCP server in your network, the SNTP server will automatically obtain the address from that server.

• STATIC

Enter the address you want to use.

■ Primary SNTP Server Address, Secondary SNTP Server Address

Enter the server address (up to 64 characters).

■ Primary SNTP Server Port, Secondary SNTP Server Port

Enter the Port number (1 to 65535).

■ Synchronizing Interval

Enter the interval of hours which you want to synchronize to the server (1 to 168 hours).



Note

- You must configure **Date&Time** to synchronize the time used by the machine with the SNTP time server. Click **Configure Date&Time** and then configure **Date&Time** on the **General Setup** screen.

Date&Time

Date / /

Time :

Time Zone ▼

Auto Daylight ☒ Off ☐ On

☐ Synchronize with SNTP server

*To synchronize the "Date&Time" with your SNTP server
you must configure the SNTP server settings.

[Configure SNTP](#)

- Choose the **Synchronize with SNTP server** check box. You also need to verify your time zone settings correctly. Choose the time difference between your location and UTC from the **Time Zone** pull-down list. For example, the time zone for Eastern Time in the USA and Canada is UTC-05:00.

■ Synchronization Status

You can confirm the latest synchronization status.

- Click **Submit** to apply the settings.

Store Print Log to Network

The Store Print Log to Network feature allows you to save the print log file from your Brother machine to a network server using CIFS ¹. You can record the ID, type of print job, job name, user name, date, time, the number of printed pages and color pages ² for every print job.

¹ CIFS is the Common Internet File System protocol that runs over TCP/IP allowing computers on a network to share files over an intranet or the Internet.

² Supported models only.

The following print functions are recorded in the print log:

- Print jobs from your computer
- USB Direct Print



Note

- The Store Print Log to Network feature supports **Kerberos** Authentication and **NTLMv2** Authentication. You must configure the SNTP protocol (network time server), or you must set the date, time and time zone correctly for Authentication.
- You can set the file type to **TXT** or **CSV** when storing a file to the server.

How to configure the Store Print Log to Network settings using Web Based Management (web browser)

- 1 Click **Administrator Settings** on the machine's web page, and then click **Store Print Log to Network**.
- 2 Choose **On** from **Print Log**.
- 3 You can configure the following settings using a web browser.

■ Host Address

The Host Address is the Host name of the CIFS server. Enter the Host Address (for example: example.com) (up to 64 characters) or the IP address (for example: 192.168.56.189).

■ Store Directory

Enter the destination folder where your log will be stored on the CIFS server (for example: brother\abc) (up to 60 characters).

■ File Name

Enter the file name you want to use for the print log up to 15 characters.

■ File Type

Choose the file type for the print log **TXT** or **CSV**.

■ Auth. Method

Choose the authentication method required for access to the CIFS server **Auto**, **Kerberos**¹ or **NTLMv2**².

¹ Kerberos is an authentication protocol which allows devices or individuals to securely prove their identity to network servers using a single sign-on.

² NTLMv2 is the default authentication method used by Windows to log into servers.

For Kerberos and NTLMv2 Authentication you must also configure the Date&Time settings or the SNTP protocol (network time server).

You can configure the Date&Time and the SNTP settings using Web Based Management.

- **Auto:** If you choose Auto, the machine will initially search for a Kerberos server. If the Kerberos server is not detected, NTLMv2 will be used for the authentication method.
- **Kerberos:** Choose Kerberos, to use Kerberos authentication only.
- **NTLMv2:** Choose NTLMv2, to use NTLMv2 authentication only.

■ Username

Enter the Username for the authentication up to 96 characters.



Note

If the username is part of a domain, please input the username in one of the following styles: user@domain or domain\user.

■ Password

Enter the password for the authentication up to 32 characters.

■ Kerberos Server Address (if needed)

Enter the KDC Host Address (for example: example.com) (up to 64 characters) or the IP address (for example: 192.168.56.189).

- 4 In the **Connection Status**, you can confirm the last log status. For more information, see *Understanding Error Messages* on page 49.
- 5 Click **Submit** to apply your settings.

Error Detection Setting

You can choose what action is taken when the print log cannot be stored to the server due to a network error.

- 1 Choose **Cancel Print** or **Ignore Log & Print** in the **Error Detection Setting** of **Store Print Log to Network**.

■ **Cancel Print**

If you choose **Cancel Print**, the print jobs are canceled when the print log cannot be stored to the server.

■ **Ignore Log & Print**

If you choose **Ignore Log & Print**, the machine prints the document even if the print log cannot be stored to the server.

When the store print log function has recovered, the print log is recorded as follows:

- If the log cannot be stored at the end of printing, the print log except the number of printed pages and color pages will be recorded. (1)
- If the Print Log cannot be stored at the beginning and the end of printing, the print log of the job will not be recorded. When the function has recovered, the occurrence of an error is shown in the log. (2)

Example of the print log:

Id, Type, Job Name, User Name, Date, Time, Print Pages, Color Pages						
1	Print (Network)	"Doc01.doc"	"user01"	25/01/2009	14:21:32	10,10
2	Print (Network)	"Doc02.doc"	"user01"	25/01/2009	14:45:30	?, ?
3	Print(USB)	"Report01.xls"	"Mike"	25/01/2009	15:20:30	13, 10
4	<ERROR>, ?, ?, ?, ?, ?, ?					
5	Print (Network)	"Doc03.doc"	"user01"	25/01/2009	16:12:50	40, 10

- 2 Click **Submit** to apply your settings.

Understanding Error Messages

You can confirm the error status on the LCD of your machine or **Connection Status** in Web Based Management.

■ Server Timeout

This message will appear when you cannot connect to the server.
Make sure that:

- Your server address is correct.
- Your server is connected to the network.
- The machine is connected to the network.

■ Authentication Error

The message will appear when your **Authentication Setting** is not correct.
Make sure that:

- Username ¹ and Password in Authentication Setting is correct.
¹ If the username is part of a domain, please input the username in one of the following styles: user@domain or domain\user.
- Confirm the time of the log file sever matches the time from the SNTP server, or the **Date&Time** settings.
- Confirm the SNTP time server settings are configured correctly so the time matches the time used for authentication by Kerberos or NTLMv2. If there is no SNTP server make sure the **Date&Time** and **Time Zone** settings are set correctly using Web Based Management so the machine matches the time being used by the server providing the authentication.

■ File Access Error

This message will appear when you cannot access the destination folder.
Make sure that:

- Directory name is correct.
- Directory is write-enabled.
- File is not locked.

■ Wrong Date&Time

This message will appear when your machine does not obtain the time from the SNTP time server. Make sure that:

- Confirm the settings to access the SNTP time correctly using Web Based Management.
- If no SNTP server is being used, confirm the Date & Time set or from Web Based Management matches the time used by the server providing the authentication.



Note

If you choose the **Cancel Print** option in Web Based Management the Log Access Error message will remain on the LCD for about 30 seconds.

Using Store Print Log to Network with Secure Function Lock 2.0

When Secure Function Lock 2.0 is active the names of the registered users for and USB Direct Print functions will be recorded in the Store Print Log to Network report.

Example of the print Log with Secure Function Lock 2.0 users:

```
Id, Type, Job Name, User Name, date, Time, Print Pages, Color Pages
1, Copy, -, -, 29/4/2009, 9:36:06, 1,1
2, Fax, -, -, 29/4/2009, 22:38:30, 1,0
3, Copy, -, Bob, 30/4/2009, 9:06:17, 1,0
4, Fax, -, Bob, 30/4/2009, 9:02:13, 2,0
5, USB Direct, -, John, 30/4/2009, 10:58:52, 1,1
```

Overview

In today's world there are many security threats to your network and the data that travels over it. Your Brother machine employs some of the latest network security and encryption protocols available today. These network features can be integrated into your overall network security plan to help protect your data and prevent unauthorized access to the machine. This chapter explains how to configure them.

You can configure the following security features:

- Managing your network machine securely using SSL/TLS (See *Managing your network machine securely using SSL/TLS* on page 52.)
- Managing your network machine securely using SNMPv3 protocol (See *Secure Management using Web Based Management (web browser)* on page 52 or *Secure Management using BRAdmin Professional 3 (Windows®)* on page 59.)
- Printing documents securely using SSL/TLS (See *Printing documents securely using SSL/TLS* on page 54.)
- Sending and Receiving an E-mail securely (See *Sending or Receiving an E-mail securely* on page 55.)
- Using IEEE 802.1x authentication (See *Using IEEE 802.1x authentication* on page 57.)
- Secure Management using BRAdmin Professional 3 (Windows®) (See *Secure Management using BRAdmin Professional 3 (Windows®)* on page 59.)
- Certificate for secure management (See *Using Certificates for device security* on page 60.)
- Managing multiple certificates (See *Managing multiple certificates* on page 69.)



Note

We recommend to disable the Telnet, FTP and TFTP protocols. Accessing the machine using these protocols is not secure. (For how to configure the protocol settings, see *How to configure the machine settings using Web Based Management (web browser)* on page 40.)

Managing your network machine securely using SSL/TLS

To manage your network machine securely, you need to use the management utilities with security protocols.

Secure Management using Web Based Management (web browser)

We recommend to use HTTPS and SNMPv3 protocol for secure management. To use the HTTPS protocol, the following machine settings are required.

- A self-signed certificate or a certificate issued by a CA, and a private key must be installed in the machine. (For how to install a certificate and private key, see *Using Certificates for device security* on page 60.)
- The HTTPS protocol must be enabled. To enable the HTTPS protocol, choose an installed certificate from the pull-down list in the **HTTP Server Settings** page of **Web Based Management** on the **Configure Protocol** page, and then enable **SSL communication is used (port 443)**. (For information on how to access the **Configure Protocol** page, see *How to configure the machine settings using Web Based Management (web browser)* on page 40.)

- 1 Start your web browser.
- 2 Type “https://Common Name/” into your browser. (Where “Common Name” is the Common Name that you assigned for the certificate, such as an IP address, node name or domain name. For how to assign a Common Name for the certificate, see *Using Certificates for device security* on page 60.)
 - For example:
`https://192.168.1.2/` (if the Common Name is the printer’s IP address)
- 3 You can now access the machine using HTTPS.
We recommend secure management (SNMPv3) be used along with the HTTPS protocol. If you use the SNMPv3 protocol, follow the steps below.



Note

You can also change the SNMP settings by using BRAdmin Professional 3 or Web BRAdmin.

- 4 Click **Network Configuration**.
- 5 Enter a user name and a password. The default User Name is “**admin**” and the default Password is “**access**”.
- 6 Click **Configure Protocol**.

- 7 Make sure that the **SNMP** setting is enabled, and then click **Advanced Setting** of **SNMP**.
- 8 You can configure the SNMP settings from the screen below.

Network Configuration

TCP/IP NetBIOS Protocol

Configure SNMP

Status: Enable

SNMP mode of operation

- ☒ SNMPv1/v2c read-write access
- ☐ SNMPv3 read-write access and v1/v2c read-only access
- ☐ SNMPv3 read-write access

SNMPv1/v2c mode settings

- ☒ Enable network management with older versions of BRAdmin

Cancel Submit

We have three SNMP connection modes of operation.

■ SNMPv3 read-write access

With this mode the print server uses version 3 of the SNMP protocol. If you want to manage the print server securely, use this mode.



Note

When you use the **SNMPv3 read-write access** mode, please note the following.

- You can manage the print server by using BRAdmin Professional 3, Web BRAdmin or Web Based Management only.
- We recommend secure SSL communication (HTTPS) be used.
- Except for BRAdmin Professional 3 and Web BRAdmin, all applications that use SNMPv1/v2c will be restricted. To allow the use of SNMPv1/v2c applications, use **SNMPv3 read-write access and v1/v2c read-only access** or **SNMPv1/v2c read-write access** mode.

■ SNMPv3 read-write access and v1/v2c read-only access

In this mode the print server uses the read-write access of version 3 and the read-only access of version 1 and version 2c of the SNMP protocol.



Note

When you use the **SNMPv3 read-write access and v1/v2c read-only access** mode, some Brother applications (e.g. BRAdmin Light) that access to the print server do not work properly since they authorize the read-only access of version 1 and version 2c. If you want to use all applications, use the **SNMPv1/v2c read-write access** mode.

■ SNMPv1/v2c read-write access

In this mode the print server uses version 1 and version 2c of the SNMP protocol. You can use all Brother applications under this mode. However, it is not secure since it will not authenticate the user and the data will not be encrypted.



Note

For more information, see the Help text in Web Based Management.

Printing documents securely using SSL/TLS

To print documents securely over the Internet, you can use the IPPS protocol.



Note

- Communication using IPPS cannot prevent unauthorized access to the print server.
- IPPS is available for Windows® 2000/XP, Windows Vista®, Windows® 7 and Windows Server® 2003/2008.

To use the IPPS protocol, the following machine settings are required.

- A self-signed certificate or a certificate issued by a CA, and a private key must be installed in the machine. For how to install a certificate and private key, see *Using Certificates for device security* on page 60.
- The IPPS protocol must be enabled. To enable the IPPS protocol, choose an installed certificate from the pull-down list in the **HTTP Server Settings** page of **IPP** on the **Configure Protocol** page, and then enable **SSL communication is used (port 443)**. For information on how to access the **Configure Protocol** page, see *How to configure the machine settings using Web Based Management (web browser)* on page 40.

Sending or Receiving an E-mail securely

Configuration using Web Based Management (web browser)

You can configure secured E-mail sending with user authentication or E-mail sending and receiving using SSL/TLS on the Web Based Management screen.

- 1 Start your web browser.
- 2 Type "http://printer's IP address/" into your browser (where "printer's IP address" is the printer's IP address).
 - For example:
http://192.168.1.2/
- 3 Click **Network Configuration**.
- 4 Enter a user name and a password. The default User Name is "**admin**" and the default Password is "**access**".
- 5 Click **Configure Protocol**.
- 6 Click **Advanced Setting** of **POP3/SMTP** and make sure that the status of **POP3/SMTP** is **Enable**.
- 7 You can configure the **POP3/SMTP** settings on this page.



Note

- For more information, see the Help text in Web Based Management.
- You can also confirm whether the E-mail settings are correct after configuration by sending a test E-mail.

- 8 After configuring, click **Submit**. The Test E-mail Send/Receive Configuration dialog appears.
- 9 Follow the instructions on-screen if you want to test with the current settings.

Sending an E-mail with user authentication

This machine supports POP before SMTP and SMTP-AUTH methods to send an E-mail via an E-mail server that requires a user authentication. These methods prevent an unauthorized user from accessing the E-mail server. You can use Web Based Management, BRAdmin Professional 3 and Web BRAdmin to configure these settings. You can use POP before SMTP and SMTP-AUTH methods for E-mail Notification and E-mail reports.

E-mail server settings

You need to match the settings of SMTP authentication method with the method used by your E-mail server. Contact your network administrator or your ISP (Internet Service Provider) about the E-mail server configuration.

You will also need to check **SMTP-AUTH** of **SMTP Server Authentication Method** to enable the SMTP server authentication.

SMTP settings

- You can change the SMTP port number using Web Based Management. This is useful if your ISP (Internet Service Provider) implements the “Outbound Port 25 Blocking (OP25B)” service.
- By changing the SMTP port number to a specific number which your ISP is using for the SMTP server (for example, port 587), you would then be able to send an E-mail via the SMTP server.
- If you can use both POP before SMTP and SMTP-AUTH, we recommend choosing SMTP-AUTH.
- If you choose POP before SMTP for the SMTP Server Authentication Method, you need to configure the POP3 settings. You can also use the APOP method if needed.

Sending or Receiving an E-mail securely using SSL/TLS

This machine supports SSL/TLS methods to send or receive an E-mail via an E-mail server that requires secure SSL/TLS communication. To send or receive E-mail via an E-mail server that is using SSL/TLS communication, you must configure SMTP over SSL/TLS or POP3 over SSL/TLS correctly.

Verifying Server Certificate

- If you choose SSL or TLS for **SMTP over SSL/TLS** or **POP3 over SSL/TLS**, the **Verify Server Certificate** check box will be automatically checked to verify the Server Certificate.
 - Before you verify the Server Certificate, you must import the CA certificate that has been issued by the CA that signed the Server Certificate. Contact your system administrator about the CA certificate. For importing the certificate, see *Import and export a CA certificate* on page 70.
 - If you do not need to verify the Server Certificate, uncheck **Verify Server Certificate**.

Port Number

- If you choose SSL or TLS, the **SMTP Port** or **POP3 Port** value will be changed to match the protocol. If you want to change the port number manually, enter the port number after you choose **SMTP over SSL/TLS** or **POP3 over SSL/TLS**.
- You must configure the POP3/SMTP communication method to match the E-mail server. For details of the E-mail server settings, contact your network administrator or Internet services provider.

In most cases, the secured webmail services require the following settings:

(SMTP)

SMTP Port: 587

SMTP Server Authentication Method: SMTP-AUTH

SMTP over SSL/TLS: TLS

(POP3)

POP3 Port: 995

POP3 over SSL/TLS: SSL

Using IEEE 802.1x authentication

You can configure IEEE 802.1x authentication for a wired or a wireless network.

To use IEEE 802.1x authentication, you must install a certificate issued by a CA. Contact your network administrator or your ISP (Internet Service Provider) whether a CA certificate import is necessary. (For how to install a certificate, see *Using Certificates for device security* on page 60.)

IEEE 802.1x authentication configuration using Web Based Management (web browser)

If you are configuring IEEE 802.1x authentication for a wired or a wireless network using Web Based Management, follow the instructions.

You can also configure IEEE 802.1x authentication using:

(Wired network)

- BRAdmin Professional 3

(Wireless network)

- Wireless setup wizard from the control panel (For details, see *Configuring your machine for an enterprise wireless network* on page 20.)
- Wireless setup wizard on the CD-ROM (For details, see *Wireless configuration using the Brother installer application (For HL-4570CDW(T))* on page 26.)
- BRAdmin Professional 3



Note

- If you configure your machine using EAP-TLS Authentication, you must install the Client Certificate before you start configuration. If you have installed more than one certificate, we recommend you write down the certificate you want to use. For installing the certificate, see *Using Certificates for device security* on page 60.
- Before you verify the Server Certificate, you must import the CA certificate that has been issued by the CA that signed the Server Certificate. Contact your system administrator about the CA certificate. For importing the certificate, see *Import and export a CA certificate* on page 70.
- For the details of each certificate, see *Using Certificates for device security* on page 60.

- 1 Start your web browser.
- 2 Type "http://machine's IP address/" into your browser (where "machine's IP address" is the machine's IP address).
 - For example:
http://192.168.1.2/

**Note**

- If you are using a Domain Name System or enable a NetBIOS name, you can enter another name such as “Shared_Printer” instead of the IP address.

- For example:

`http://Shared_Printer/`

If you enable a NetBIOS name, you can also use the node name.

- For example:

`http://brnxxxxxxxxxxxxxx/`

The NetBIOS name can be seen in the Network Configuration List. (To learn how to print the Network Configuration List, see *Printing the Network Configuration List* on page 35.)

- For Macintosh users, you can have easy access to the Web Based Management System by clicking the machine icon on the **Status Monitor** screen. For more information, see the *User's Guide*.

3 Click **Network Configuration**.

4 Enter a user name and a password. The default User Name is “**admin**” and the default password is “**access**”.

5 (Wired) Click **Configure Wired802.1x**.
(Wireless) Click **Configure Wireless** and the **Enterprise** tab.

6 Now you can configure the IEEE 802.1x authentication settings.

- If you want to enable IEEE 802.1x authentication for wired network, check **Enable for Wired 802.1x status** on the **Configure Wired802.1x** page.
- For the details of IEEE 802.1x authentication and the inner authentication methods, see the *Network Glossary*.
- If you are using EAP-TLS authentication, you must choose the Client Certificate that has been installed (shown with Certificate Name) for verification from the **Client Certificate** pull-down list.
- If you choose EAP-FAST, PEAP, EAP-TTLS or EAP-TLS authentication, you can choose the verification method from the **Server Certificate Verification** pull-down list. You can verify the Server Certificate by using the CA certificate imported to the machine in advance, that has been issued by the CA that signed the Server Certificate.

You can choose following verification methods from the **Server Certificate Verification** pull-down list.

■ **No Verification**

The Server Certificate can always be trusted. The verification is not performed.

■ **CA Cert.**

The verification method to check the CA reliability of the Server Certificate, using the CA certificate that has been issued by the CA that signed the Server Certificate.

■ CA Cert. + ServerID

The verification method to check the Common Name ¹ value of the Server Certificate, in addition to the CA reliability of the Server Certificate.

¹ The Common Name verification compares the Common Name of the Server Certificate to the character string configured for the **Server ID**. Before you use this method, contact your system administrator about the Server Certificate's Common Name and then configure **Server ID**.

7 After configuring, click **Submit**.

(Wired)

After configuring, connect your machine to the IEEE 802.1x supported network. After a few minutes, print the Network Configuration List to check the **<Wired IEEE 802.1x> Status**. (See *Printing the Network Configuration List* on page 35 for information on how to print the Network Configuration List on your print server.)

■ Success

The wired IEEE 802.1x function is enabled and the authentication was successful.

■ Failed

The wired IEEE 802.1x function is enabled, however, the authentication failed.

■ Off

The wired IEEE 802.1x function is not available.

(Wireless)

Shortly after configuring, WLAN report will be printed automatically. Check your wireless configuration on the report. See *Printing the WLAN report (For HL-4570CDW(T))* on page 36.

Secure Management using BRAdmin Professional 3 (Windows[®])

To use the BRAdmin Professional 3 utility securely, you need to follow the points below

- We strongly recommend to use the latest version of the BRAdmin Professional 3 utility or Web BRAdmin that are available as a download from <http://solutions.brother.com/>. If you use an older version of BRAdmin ¹ to manage your Brother machines the user authentication will not be secure.
- If you want to avoid access to your machine from older versions of BRAdmin ¹, you need to disable the access from older versions of BRAdmin ¹ from **Advanced Setting of SNMP** on **Configure Protocol** page using Web Based Management. (See *Secure Management using Web Based Management (web browser)* on page 52.)
- If you use BRAdmin Professional 3 and Web Based Management together, use Web Based Management with the HTTPS protocol. (See *Secure Management using Web Based Management (web browser)* on page 52.)

- If you are managing a mixed group of older print servers² and the print servers with BRAdmin Professional 3, we recommend using a different password in each group. This will ensure security is maintained on the new print servers.

¹ BRAdmin Professional older than Ver. 2.80, Web BRAdmin older than Ver. 1.40, BRAdmin Light for Macintosh older than Ver. 1.10

² NC-2000 series, NC-2100p, NC-3100h, NC-3100s, NC-4100h, NC-5100h, NC-5200h, NC-6100h, NC-6200h, NC-6300h, NC-6400h, NC-8000, NC-100h, NC-110h, NC-120w, NC-130h, NC-140w, NC-8100h, NC-9100h, NC-7100w, NC-7200w, NC-2200w

Using Certificates for device security

Your Brother machine supports the use of multiple security certificates allowing secure management, authentication and communication with the machine. The following security certificate features can be used with the machine.

- SSL/TLS communication
- IEEE 802.1x authentication
- SSL communication for SMTP/POP3

The Brother machine supports the following certificates.

- Self-signed certificate

This print server issues its own certificate. Using this certificate, you can easily use the SSL/TLS communication without having a certificate from a CA. (See *Creating and installing a certificate* on page 62.)

- Certificate from a CA

There are two methods for installing a certificate from a CA. If you already have a CA or if you want to use a certificate from an external trusted CA:

- When using a CSR (Certificate Signing Request) from this print server. (See *How to create a CSR* on page 67.)
- When importing a certificate and a private key. (See *Import and export the certificate and private key* on page 68.)

- CA certificate

If you use a CA certificate that identifies the CA (Certificate Authority) itself and owns its private key, you must import a CA certificate from the CA, prior to the configuration. (See *Import and export a CA certificate* on page 70.)



Note

- If you are going to use SSL/TLS communication, we recommend that you contact your system administrator first.
- When you reset the print server back to its default factory settings, the certificate and the private key that are installed will be deleted. If you want to keep the same certificate and the private key after resetting the print server, export them before resetting and re-install them. (See *How to export the self-signed certificate, the certificate issued by a CA, and the private key* on page 69.)

Configure certificate using Web Based Management

This feature can be configured using Web Based Management only. Follow these steps to access the configure certificate page using Web Based Management.

- 1 Start your web browser.
- 2 Type “http://printer’s IP address/” into your browser (where “printer’s IP address” is the printer’s IP address).
 - For example:
http://192.168.1.2/
- 3 Click **Network Configuration**.
- 4 Enter a user name and a password. The default User Name is “**admin**” and the default Password is “**access**”.
- 5 Click **OK**.
- 6 Click **Configure Certificate**.
- 7 You can configure the certificate settings from the screen below.

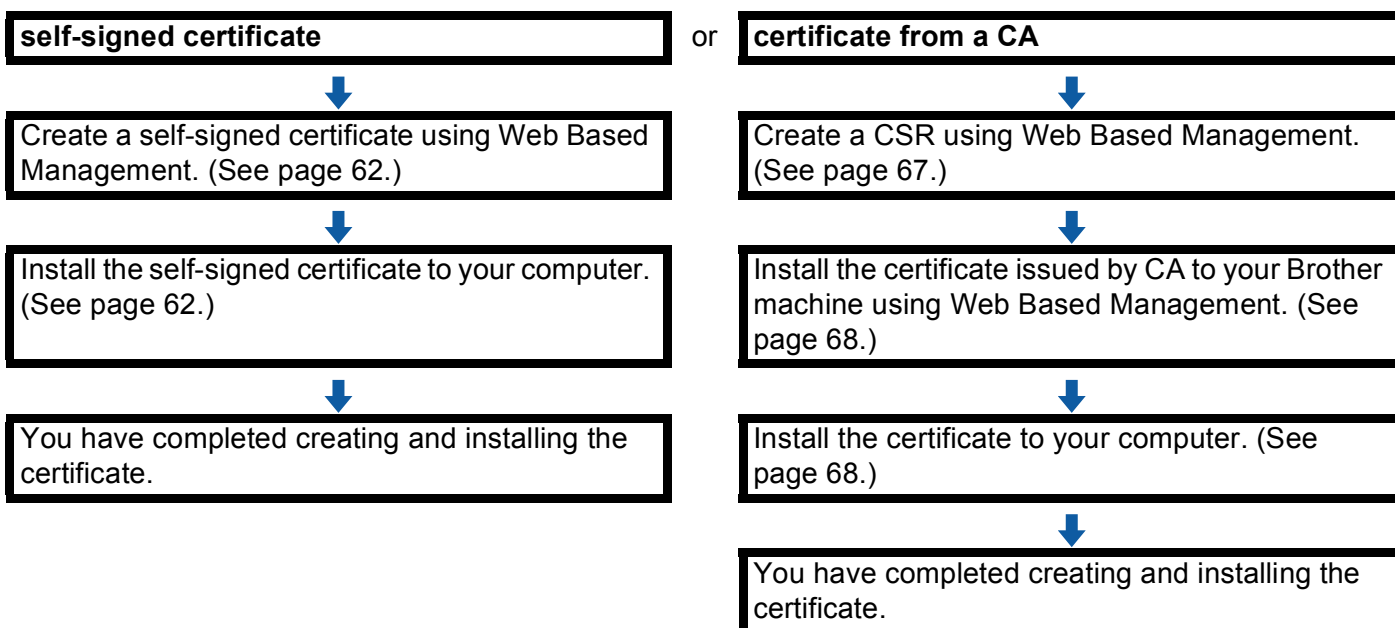


Note

- The functions that are grayed and unlinked indicate they are not available.
- For more information on configuration, see the Help text in the Web Based Management.

Creating and installing a certificate

Step by step chart for creating and installing a certificate



How to create and install a self-signed certificate

- 1 Click **Create Self-Signed Certificate** on the **Configure Certificate** page.
- 2 Enter a **Common Name** and a **Valid Date**, then click **Submit**.



Note

- The length of the **Common Name** is less than 64 bytes. Enter an identifier such as an IP address, node name or domain name to use when accessing this machine through SSL/TLS communication. The node name is displayed by default.
- A warning will pop-up if you use the IPPS or HTTPS protocol and enter a different name in the URL than the **Common Name** that was used for the self-signed certificate.

- 3 The self-signed certificate is created and saved in your machine's memory successfully. To use SSL/TLS communication, the self-signed certificate also needs to be installed on your computer. Proceed to the next section.


How to install the self-signed certificate on your computer

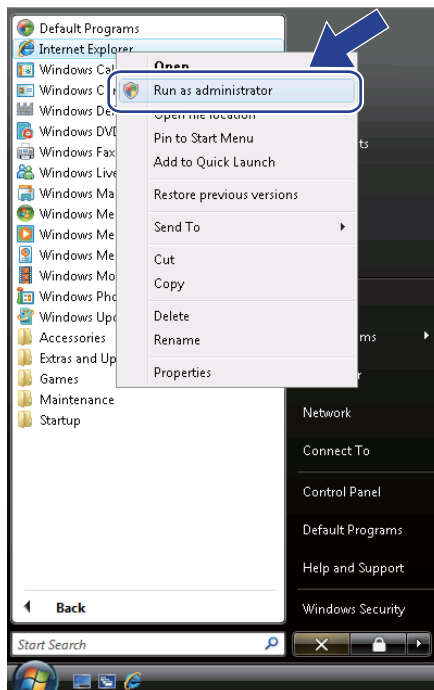


Note

The following steps are for Microsoft® Internet Explorer®. If you use another web browser, follow the help text of the web browser itself.

For Windows Vista® and Windows® 7 users that have administrator rights

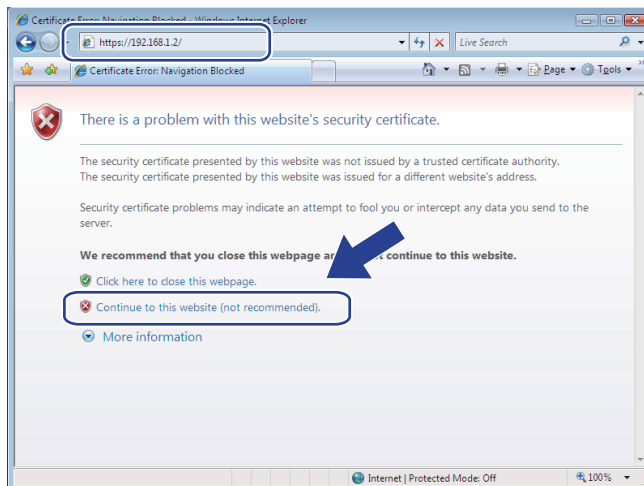
- 1 Click the  button and **All Programs**.
- 2 Right-click **Internet Explorer**, and then click **Run as administrator**.



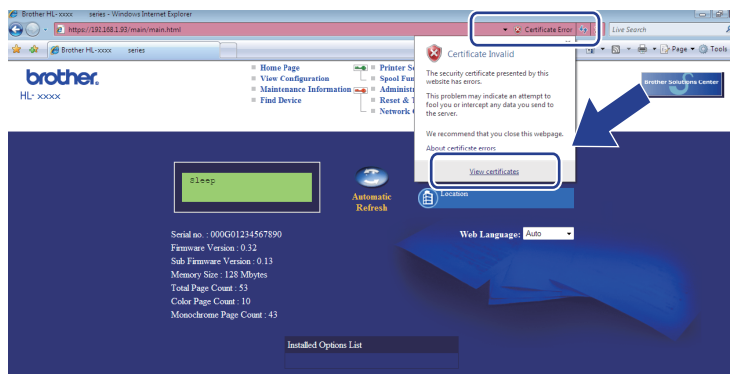
Note

If the **User Account Control** screen appears,
(Windows Vista®) Click **Continue (Allow)**.
(Windows® 7) Click **Yes**.

- 3 Type “https://printer’s IP address/” into your browser to access your machine (where “printer’s IP address” is the printer’s IP address or the node name that you assigned for the certificate).
Then, click **Continue to this website (not recommended)**..



- 4 Click **Certificate Error**, and then click **View certificates**. For the rest of the instructions, follow the steps from step 4 in *For Windows® 2000/XP and Windows Server® 2003/2008 users* on page 65.



For Windows® 2000/XP and Windows Server® 2003/2008 users

- 1 Start your web browser.
- 2 Type "https://printer's IP address/" into your browser to access your machine (where "printer's IP address" is the IP address or the node name that you assigned for the certificate).
- 3 When the following dialog appears, click **View Certificate**.

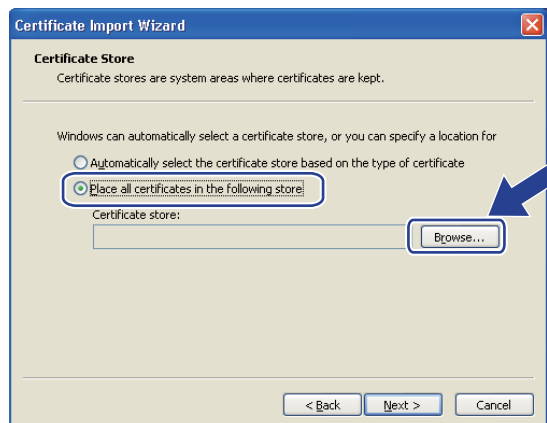


- 4 Click **Install Certificate...** from the **General** tab.



- 5 When the **Certificate Import Wizard** appears, click **Next**.

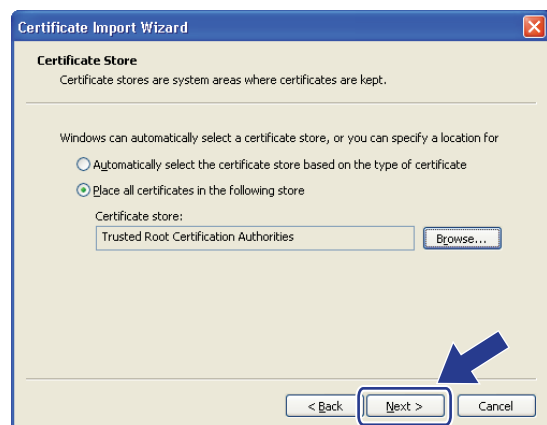
- 6 Choose **Place all certificates in the following store** and then, click **Browse...**.



- 7 Choose **Trusted Root Certification Authorities** and then click **OK**.

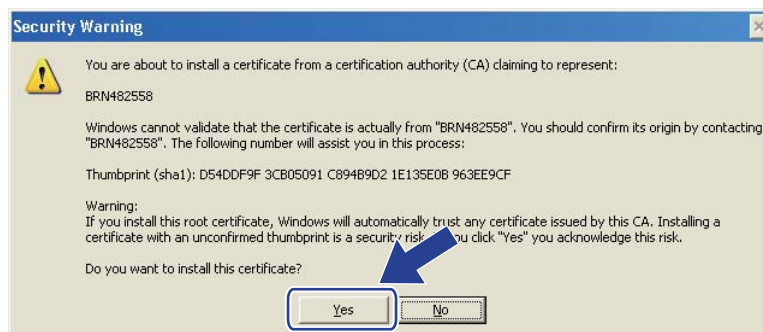


- 8 Click **Next**.



- 9 Click **Finish**.

- 10 Click **Yes**, if the fingerprint (thumbprint) is correct.



Note

The fingerprint (thumbprint) is printed on the Network Configuration List. (To learn how to print the Network Configuration List, see *Printing the Network Configuration List* on page 35.)

- 11 Click **OK**.
- 12 The self-signed certificate is now installed on your computer, and SSL/TLS communication is available.

How to create a CSR

- 1 Click **Create CSR** on the **Configure Certificate** page.
- 2 Enter a **Common Name** and your information, such as **Organization**. Then click **Submit**.



Note

- We recommend that the Root Certificate from the CA be installed on your computer before creating the CSR.
- The length of the **Common Name** is less than 64 bytes. Enter an identifier such as an IP address, node name or domain name to use when accessing this printer through SSL/TLS communication. The node name is displayed by default. The **Common Name** is required.
- A warning will pop-up if you enter a different name in the URL than the Common Name that was used for the certificate.
- The length of the **Organization**, the **Organization Unit**, the **City/Locality** and the **State/Province** is less than 64 bytes.
- The **Country/Region** should be an ISO 3166 country code composed of two characters.
- If you are configuring X.509v3 certificate extension, choose the **Configure extended partition** check box and then choose **Auto** or **Manual**.

- 3 When the contents of the CSR appear, click **Save** to save the CSR file to your computer.

- 4 The CSR is created.

**Note**

- Follow your CA policy regarding the method to send a CSR to your CA.
- If you are using **Enterprise root CA** of Windows Server® 2003/2008, we recommend using the **Web Server** for the certificate template when creating the Client Certificate for secure management. If you are creating a Client Certificate for an IEEE 802.1x environment with EAP-TLS authentication, we recommend using **User** for the certificate template. For more information, see the SSL communication page from the top page for your model at <http://solutions.brother.com/>.

How to install the certificate to your machine

When you receive the certificate from a CA, follow the steps below to install it into the print server.

**Note**

Only a certificate issued with this machine's CSR can be installed. When you want to create another CSR, make sure that the certificate is installed before creating another CSR. Create another CSR after installing the certificate to the machine. Otherwise the CSR you have made before installing will be invalid.

- 1 Click **Install Certificate** on the **Configure Certificate** page.
- 2 Specify the file of the certificate that has been issued by a CA, and then click **Submit**.
- 3 Now the certificate is created and saved in your machine memory successfully.
To use SSL/TLS communication, the Root Certificate from the CA needs to be installed on your computer. Contact your network administrator about installation.

Import and export the certificate and private key

You can store the certificate and private key on the machine and manage them by importing and exporting.

How to import the self-signed certificate, the certificate issued by a CA, and the private key

- 1 Click **Import Certificate and Private Key** on the **Configure Certificate** page.
- 2 Specify the file that you want to import.
- 3 Enter the password if the file is encrypted, and then click **Submit**.
- 4 Now the certificate and private key are imported to your machine successfully.
To use SSL/TLS communication, the Root Certificate from the CA needs to also be installed on your computer. Contact your network administrator about the installation.

How to export the self-signed certificate, the certificate issued by a CA, and the private key

1 Click **Export** shown with **Certificate List** on the **Configure Certificate** page.

2 Enter the password if you want to encrypt the file.



Note

If a blank password is used, the output is not encrypted.

3 Enter the password again for confirmation, and then click **Submit**.

4 Specify the location where you want to save the file.

5 Now the certificate and private key are exported to your computer.



Note

You can import the file that you exported.

Managing multiple certificates

This multiple certificate feature allows you to manage each certificate that you have installed using Web Based Management. After installing certificates, you can view what certificates are installed from the **Configure Certificate** page and then view each certificate's content, delete or export the certificate. For information on how to access the **Configure Certificate** page, see *Configure certificate using Web Based Management* on page 61. The Brother machine allows you to store up to three self-signed certificates or up to four certificates issued by a CA. You can use the stored certificates for using the HTTP/IPPS protocol or IEEE 802.1x authentication.

You can also store up to four CA certificates for using IEEE 802.1x authentication and SSL for SMTP/POP3.

We recommend you store one certificate less and keep the last free to deal with certificate expiration. For example, if you want to store a CA certificate, store three certificates and leave one storage as a backup. In the case of re-issuing the certificate, such as when the certificate is expired, you can import a new certificate to the backup and then you can delete the expired certificate, to avoid configuration failure.



Note

When you use HTTP/IPPS protocol or IEEE 802.1x, you must choose which certificate you are using.

Import and export a CA certificate

You can store a CA certificate and private key on the machine by importing and exporting.

How to import a CA certificate and private key

- 1 Click **Configure CA Certificate** on the **Configure Certificate** page.
- 2 Click **Import CA Certificate**. Click **Submit**.

How to export a CA certificate and private key

- 1 Click **Configure CA Certificate** on the **Configure Certificate** page.
- 2 Choose the certificate you want to export and click **Export**. Click **Submit**.

Overview

This chapter explains how to resolve typical network problems you may encounter when using Brother machine. If, after reading this chapter, you are unable to resolve your problem, please visit the Brother Solutions Center at: <http://solutions.brother.com/>.

Please go to the Brother Solutions Center at <http://solutions.brother.com/> and click Manuals on your model page to download the other manuals.

Identifying your problem

Make sure that the following items are configured before reading this chapter.

First check the following:
The power cord is connected properly and the Brother machine is turned on.
The access point (for wireless), router or hub are turned on and its link button is blinking.
All protective packaging has been removed from the machine.
The toner cartridges and drum unit are installed properly.
The front and back covers are fully closed.
Paper is inserted properly in the paper tray.
(For wired networks) A network cable is securely connected to the Brother machine and the router or hub.

Go to the page for your solution from the lists below

- I cannot complete the wireless network setup configuration. (See page 72.)
- The Brother machine is not found on the network during the printer driver installation. (See page 72.)
- The Brother machine cannot print over the network. (See page 73.)
- The Brother machine is not found on the network even after successful installation. (See page 73.)
- I'm using security software. (See page 75.)
- I want to check my network devices are working properly. (See page 76.)

I cannot complete the wireless network setup configuration.

Question	Interface	Solution
Is your security settings (SSID/Network Key) correct?	wireless	<ul style="list-style-type: none"> ■ Reconfirm and choose the correct security settings. <ul style="list-style-type: none"> • The manufacturer's name or model no. of the WLAN access point/router may be used as the default security settings. • See the instructions supplied with your WLAN access point/router for information on how to find the security settings. • Ask the manufacturer of your WLAN access point/router or ask your Internet provider or network administrator. ■ For information on what the SSID and Network Key are, see SSID, Network Key and channels in the <i>Network Glossary</i>.
Are you using MAC address filtering?	wireless	Confirm the MAC address of the Brother machine is allowed in the filter. You can find the MAC address from Brother machine's control panel. (See <i>Function table and default factory settings</i> on page 37.)
Is your WLAN access point/router in a stealth mode? (not broadcasting the SSID)	wireless	<ul style="list-style-type: none"> ■ You should type the correct SSID name or Network Key by hand. ■ Check the SSID name or the Network Key in the instructions supplied with your WLAN access point/router and reconfigure the wireless network setup. (For more information, see <i>Configuring your machine when the SSID is not broadcast</i> on page 17.)
I have checked and tried all of the above, but still cannot complete the wireless configuration. Is there anything else I can do?	wireless	Use the Network Connection Repair Tool. See <i>Brother machine cannot print over the network. Brother machine is not found on the network even after the successful installation.</i> on page 73.

Brother machine is not found on the network during the printer driver installation.


Question	Interface	Solution
Are you using security software?	wired/ wireless	<ul style="list-style-type: none"> ■ Choose to search for Brother machine again on the installer dialog. ■ Allow access when the alert message of the security software appears during the printer driver installation. ■ For more information about security software, see <i>I'm using security software.</i> on page 75.
Is your Brother machine placed too far from the WLAN access point/router?	wireless	Place your Brother machine within about 3.3 feet (1 meter) from the WLAN access point/router when you configure the wireless network settings.
Are there any obstructions (walls or furniture, for example) between your machine and the WLAN access point/router?	wireless	Move your Brother machine to an obstruction-free area, or closer to the WLAN access point/router.

Brother machine is not found on the network during the printer driver installation. (continued)

Question	Interface	Solution
Is there a wireless computer, Bluetooth supported device, microwave oven or digital cordless phone near the Brother machine or the WLAN access point/router?	wireless	Move all the devices away from Brother machine or WLAN access point/router.




Brother machine cannot print over the network.

Brother machine is not found on the network even after the successful installation.

Question	Interface	Solution
Are you using security software?	wired/ wireless	See <i>I'm using security software.</i> on page 75.
Is your Brother machine assigned with an available IP address?	wired/ wireless	<ul style="list-style-type: none"> ■ Confirm the IP address and the Subnet Mask Verify that both the IP addresses and Subnet Masks of your computer and the Brother machine are correct and located on the same network. For more information on how to verify the IP address and the Subnet Mask, ask the network administrator or visit the Brother Solutions Center at http://solutions.brother.com/. ■ (Windows®) Confirm the IP address and the Subnet Mask using the Network Connection Repair Tool. Use the Network Connection Repair Tool to fix the Brother machine's network settings. It will assign the correct IP address and the Subnet Mask. To use the Network Connection Repair Tool, ask the network administrator for the details and then follow the steps below: <p> Note</p> <ul style="list-style-type: none"> • (Windows® 2000 Professional/XP/XP Professional x64 Edition/Windows Vista®/Windows® 7) You must log on with Administrator rights. • Make sure that the Brother machine is turned on and is network-connected to your computer.



Brother machine cannot print over the network.

Brother machine is not found on the network even after the successful installation. (continued)

Question	Interface	Solution
Is your Brother machine assigned with an available IP address? (continued)	wired/ wireless	<p>1 (Windows® 2000/XP, Windows Server® 2003/2008) Click the Start button, All Programs (Programs for Windows® 2000), Accessories and Windows Explorer, and then My computer.</p> <p>(Windows Vista®/Windows® 7) Click the  button and Computer.</p> <p>2 Double-click Local Disk (C:), Program Files or Program Files (x86) for 64-bit OS users, Browny02, Brother, BrotherNetTool.exe to run the program.</p> <hr/> <p> Note If the User Account Control screen appears, (Windows Vista®) Click Continue. (Windows® 7) Click Yes.</p> <hr/> <p>3 Follow the on screen instructions.</p> <p>4 Check the diagnosis by printing the Network Configuration List.</p> <hr/> <p> Note The Network Connection Repair Tool will start automatically if you check Enable Network Connection Repair Tool from the Options tab on Status Monitor. This is not recommended when your network administrator has set the IP address to static, since it will automatically changes the IP address.</p> <hr/> <p>If the correct IP address and the Subnet mask are still not assigned even after using the Network Connection Repair Tool, ask the network administrator for this information, or visit the Brother Solutions Center at http://solutions.brother.com/.</p>

Brother machine cannot print over the network.

Brother machine is not found on the network even after the successful installation. (continued)

Question	Interface	Solution
Did your previous printing job fail?	wired/ wireless	<ul style="list-style-type: none"> ■ If the failed printing job is still in the print queue of your computer, delete it. ■ Double-click the printer icon in the following folder and then choose the Cancel All Documents in the Printer menu: (Windows® 2000) Start, Settings and then Printers. (Windows® XP) Start and Printers and Faxes. (Windows Vista®)  Control Panel, Hardware and Sound and then Printers. (Windows® 7)  Control Panel, Devices and Printers and then Printers and Faxes.
Are you connecting the Brother machine to the network using wireless capabilities?	wireless	<ul style="list-style-type: none"> ■ Print the WLAN report for confirm the state of the wireless connection. (For how to print, see <i>Printing the WLAN report (For HL-4570CDW(T))</i> on page 36.) If there is an error code on the printed WLAN report, see Troubleshooting in the <i>Quick Setup Guide</i>. ■ See <i>Brother machine is not found on the network during the printer driver installation.</i> on page 72.
I have checked and tried all of above, however the Brother machine does not print. Is there anything else I can do?	wired/ wireless	Uninstall the printer driver and reinstall it.

I'm using security software.

Question	Interface	Solution
Did you choose to accept the security alert dialog during the printer driver installation, applications' start-up process or when using the printing features?	wired/ wireless	If you did not choose to accept the security alert dialog, the firewall function of your security software may be rejecting access. Some security software might block access without showing a security alert dialog. To allow access, see the instructions of your security software or ask the manufacturer.
I want to know the necessary port number for the security software settings.	wired/ wireless	<p>The following port numbers are used for Brother network features:</p> <ul style="list-style-type: none"> ■ Network printing → Port number 137 / Protocol UDP ■ BRAdmin Light → Port number 161 / Protocol UDP <p>For details on how to open the port, see the instructions of the security software or ask the manufacturer.</p>

I want to check my network devices are working properly.

Question	Interface	Solution
Is your Brother machine, access point/router or network hub turned on?	wired/ wireless	Make sure you have confirmed all instructions in <i>First check the following:</i> on page 71.
Where can I find Brother machine's network settings, such as IP address?	wired/ wireless	Print the Network Configuration List. See <i>Printing the Network Configuration List</i> on page 35.
How can I check the link status of Brother machine?	wired/ wireless	Print the Network Configuration List and check that Ethernet Link Status or Wireless Link Status is Link OK . If the Link Status shows Link Down or Failed to Associate , start over again from the <i>First check the following:</i> on page 71.
Can you "ping" Brother machine from your computer?	wired/ wireless	Ping the Brother machine from your computer using the IP address or the node name. ■ Successful – Your Brother machine is working correctly and connected to the same network as your computer. ■ Unsuccessful – Your Brother machine is not connected to the same network as your computer. (Windows®) Ask the network administrator and use the Network Connection Repair Tool to fix the IP address and the subnet mask automatically. For the detail of the Network Connection Repair Tool, see <i>(Windows®) Confirm the IP address and the Subnet Mask using the Network Connection Repair Tool.</i> in <i>Is your Brother machine assigned with an available IP address?</i> on page 73. (Macintosh) Confirm the IP address and the Subnet Mask are set correctly. See <i>Confirm the IP address and the Subnet Mask</i> in <i>Is your Brother machine assigned with an available IP address?</i> on page 73.
Is the Brother machine connecting to the wireless network?	wireless	Print the WLAN report for confirm the state of the wireless connection. (For how to print, see <i>Printing the WLAN report (For HL-4570CDW(T))</i> on page 36. If there is an error code on the printed WLAN report see Troubleshooting in the <i>Quick Setup Guide</i> .
I have checked and tried all of the above, however, I'm still having problems. Is there anything else I can do?	wired/ wireless	See the instructions supplied with your WLAN access point/router to find the SSID and the Network Key information and set them correctly. For details of the SSID and the Network Key, See <i>Is your security settings (SSID/Network Key) correct?</i> in <i>I cannot complete the wireless network setup configuration.</i> on page 72.

Supported protocols and security features

Interface	Ethernet	10/100BASE-TX
	Wireless ¹	IEEE802.11b/g (Infrastructure Mode / Ad-hoc Mode)
Network (common)	Protocol (IPv4)	ARP, RARP, BOOTP, DHCP, APIPA (Auto IP), WINS/NetBIOS name resolution, DNS Resolver, mDNS, LLMNR responder, LPR/LPD, Custom Raw Port/Port9100, IPP/IPPS, FTP Server, TELNET Server, HTTP/HTTPS server, TFTP client and server, SMTP Client, SNMPv1/v2c/v3, ICMP, LLTD responder, Web Services (Print), CIFS client, SNTP client
	Protocol (IPv6)	NDP, RA, DNS resolver, mDNS, LLMNR responder, LPR/LPD, Custom Raw Port/Port9100, IPP/IPPS, FTP Server, TELNET Server, HTTP/HTTPS server, TFTP client and server, SMTP Client, SNMPv1/v2c/v3, ICMPv6, LLTD responder, Web Services (Print), CIFS Client, SNTP Client
Network (Security)	Wired	APOP, POP before SMTP, SMTP-AUTH, SSL/TLS (IPPS, HTTPS, SMTP, POP), SNMP v3, 802.1x (EAP-MD5, EAP-FAST, PEAP, EAP-TLS, EAP-TTLS), Kerberos
	Wireless ¹	WEP 64/128 bit, WPA-PSK (TKIP/AES), WPA2-PSK (AES), APOP, POP before SMTP, SMTP-AUTH, SSL/TLS (IPPS, HTTPS, SMTP, POP), SNMP v3, 802.1x (LEAP, EAP-FAST, PEAP, EAP-TLS, EAP-TTLS), Kerberos
Network (Wireless) ¹	Wireless Certification	Wi-Fi Certification Mark License, Wi-Fi Protected Setup (WPS) Identifier Mark License, AOSS Logo

¹ For HL-4570CDW(T)

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